

# Windows 365

Equipping the NHS  
With a virtual Desktop Solution

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# Introductions | Windows 365 Key Contacts

**Accenture/Avanade**



**Lead TA  
Phil Evans**



**Live Service Lead  
Andrew Heron**

# 1. Windows 365 | An NHS Desktop Anywhere

## Ways users can interface with Windows 365:



Frontline workers and staff on wards can automatically access the W365 platform by simply tapping their NHS ID cards on devices and shared PCs that have NFC technology.



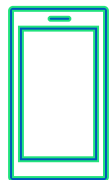
An administrative worker that primarily uses O365 apps can both access and provide seamless support to employees from any location.



Users that prefer to bring their own device (BYOD) for work can access applications and data securely without any restrictions.



Clinical specialists can assess and update patient records securely from any location and have the flexibility to work from various devices.



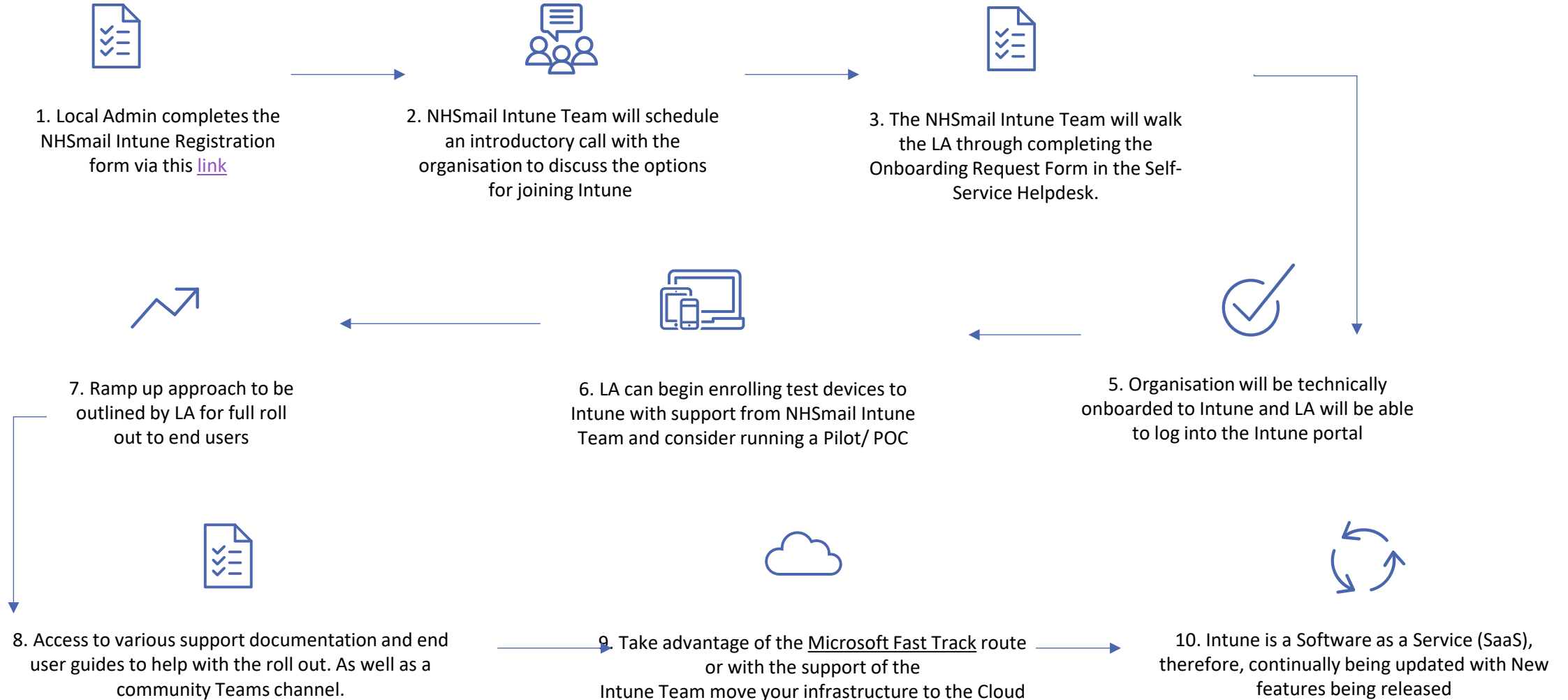
Mobile workers accessing information while visiting sites can use a CloudPC on the go, enhancing efficiency and decision-making.



Remote workers can access any NHS resources and work applications securely from anywhere, enabling uninterrupted workflow.

# Introductions | Onboarding Process

The following process should be followed by all Enhanced Organisations wishing to onboard to Intune



# 2. Windows 365 | Available Guidance

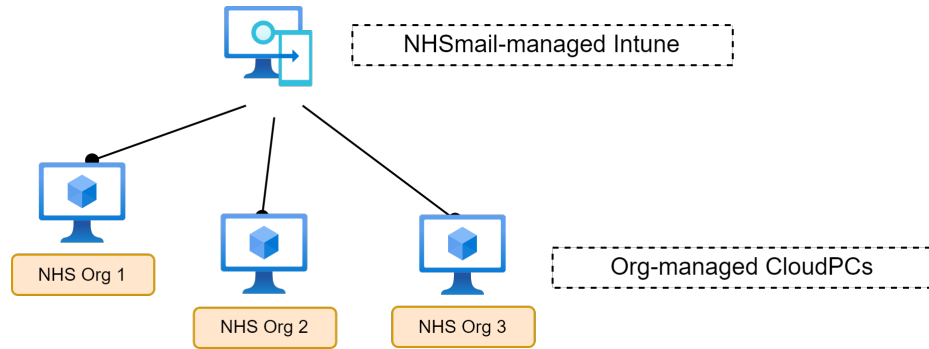
The Windows 365 section of the Support Site is organised into four categories to assist you with any queries you may have

The screenshot shows the NHS Support Site home page. At the top, there is a navigation bar with links for Help Home, Portal Home, Email, Service Status, Announcements, Contact, and Recent Guidance Updates. Below this is a search bar with the text "How can we help?" and "Search the NHSmail knowledge base...". There are three buttons: "Intro to Teams", "Chat & Call", and "Meet". Below these are two more buttons: "Continue to the Knowledge Base.." and "Helpdesk Self-Service(HSS)". A "Video Spotlight" section features two men, John Quinn (NHS England CIO) and Ashish Goel (Accenture UK H&PS Lead). At the bottom, the "Windows 365" section is highlighted with a red border. It contains the text: "Windows 365 allows users to securely stream a full Windows experience from the cloud, offering flexibility across desktop and mobile devices. NHS organisations can access centrally provided licenses (subject to availability) until March 2025, with additional licenses available for purchase." and a "FIND OUT MORE" button.

The screenshot shows the NHS Support Site page for Windows 365. The navigation bar is the same as the home page. Below the navigation bar, there is a breadcrumb trail: "Home > Windows 365". The main heading is "Windows 365". There are four categories of guidance:

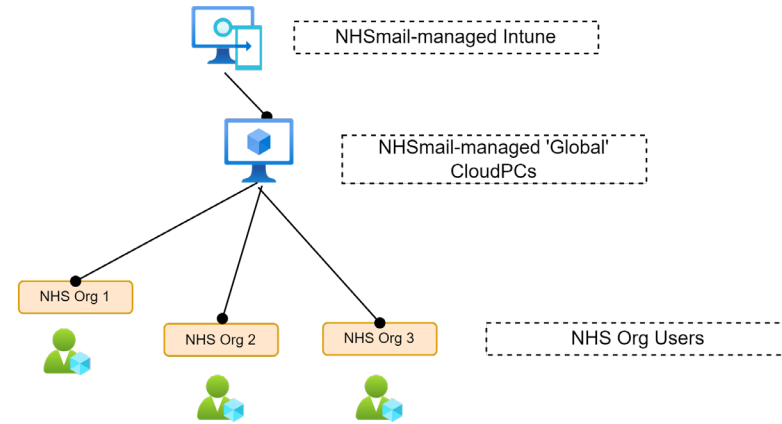
- Overview and Getting Started**: This section will give you an overview of Windows 365, highlights key benefits and provides guidance on getting started and registering your interest in adopting Windows 365.
- Windows 365 End User Guidance**: This following section provides user guidance to accessing, using, restarting, and restoring the Cloud PC to maximise productivity and maintain system stability.
- Windows 365 Local Administrator Guidance**: Refer to this section to find out more and get guidance on managing Cloud PCs, onboarding and offboarding users, provisioning profiles, control and management, customisation of configurations and ensuring compliance and security.
- Support**: This section provides guidance for LAs on the steps to take when raising Windows 365 incidents and service requests, alongside the different options to choose from. It also covers the range of licenses available for Windows 365 and includes FAQs which provide answers to common questions, doubts, and issues.

# 3. Windows 365 | Logical Technical Solution



'Classic' Model where Organisations manage Cloud PCs at an LA level as part of their existing Intune-managed devices

Org requires add on user licensing and custom W365 role permissions for LA.  
Existing LA Intune Admin U is used



'Centralised' Model where NHSmail Intune service manages CloudPCs at a global level for Smaller Local Orgs to 'call-off'

Org requires add on user licensing only (no Local Administration)



Intune



Defender for  
Endpoint



## As a Service

- Single NHS users (eg Dentist)
- Pre-configured Policies and baselines
- Mobile worker in multiple Organisations

# 4. W365 Cloud PC | Current Licensing

Cloud PC Device Size	SKU	NHSmail incentive	Discount
W365 Ent 2vCPU/4GB/256GB Sub Per User	I74-00004	Yes	55%
W365 Ent 2vCPU/8GB/128GB Sub Per User	7BT-00005	Yes	Free* to Mar 2025
W365 Ent 2vCPU/8GB/256GB Sub Per User	I75-00004	Yes	55%
W365 Ent 4vCPU/16GB/128GB Sub Per User	I76-00004	Yes	Free* to Mar 2025
W365 Ent 4vCPU/16GB/256GB Sub Per User	I4V-00005	Yes	55%
W365 Ent 4vCPU/16GB/512GB Sub Per User	I77-00004	Yes	55%
W365 Ent 8vCPU/32GB/128GB Sub Per User	I78-00004	Yes	55%
W365 Ent 8vCPU/32GB/256GB Sub Per User	I4W-00004	Yes	55%
W365 Ent 8vCPU/32GB/512GB Sub Per User	I79-00004	Yes	55%
W365 Ent 16vCPU/64GB/512GB Sub Per User	Q0W-00001	Yes	55%
W365 Ent 16vCPU/64GB/1TB Sub Per User	Q0X-00001	Yes	55%

\* 2vCPU ~ 300 licenses Available

\* 4vCPU ~ 50 licenses Available



# 5. Windows 365 | Supported Access device



- Windows 365 Boot
- \*Edge Browser
- Windows App



- Windows 365 Boot
- \*Edge Browser
- Windows App



- Windows App for Android
- Native Monitor Support



- \*Edge Browser
- Windows App for MacOS



- Windows App for iOS
- Native Monitor Support

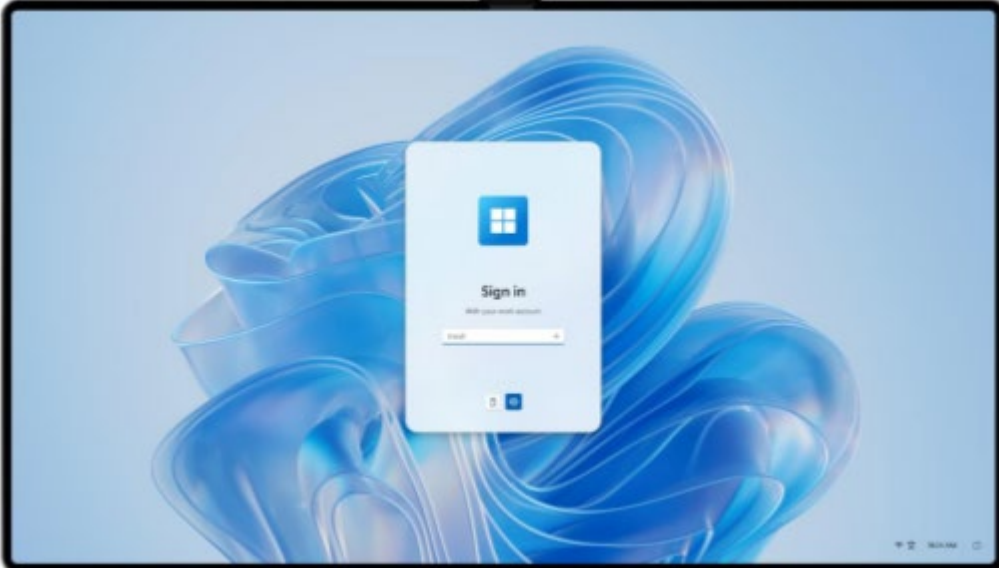


- Windows 365 Link device
- Cloud PC that boots directly to W365
- Security baseline policies enabled by default

\*Note: Windows 365 Browser access client retiring May 2025\*



# 6. Windows 365 | Windows 365 Link Device



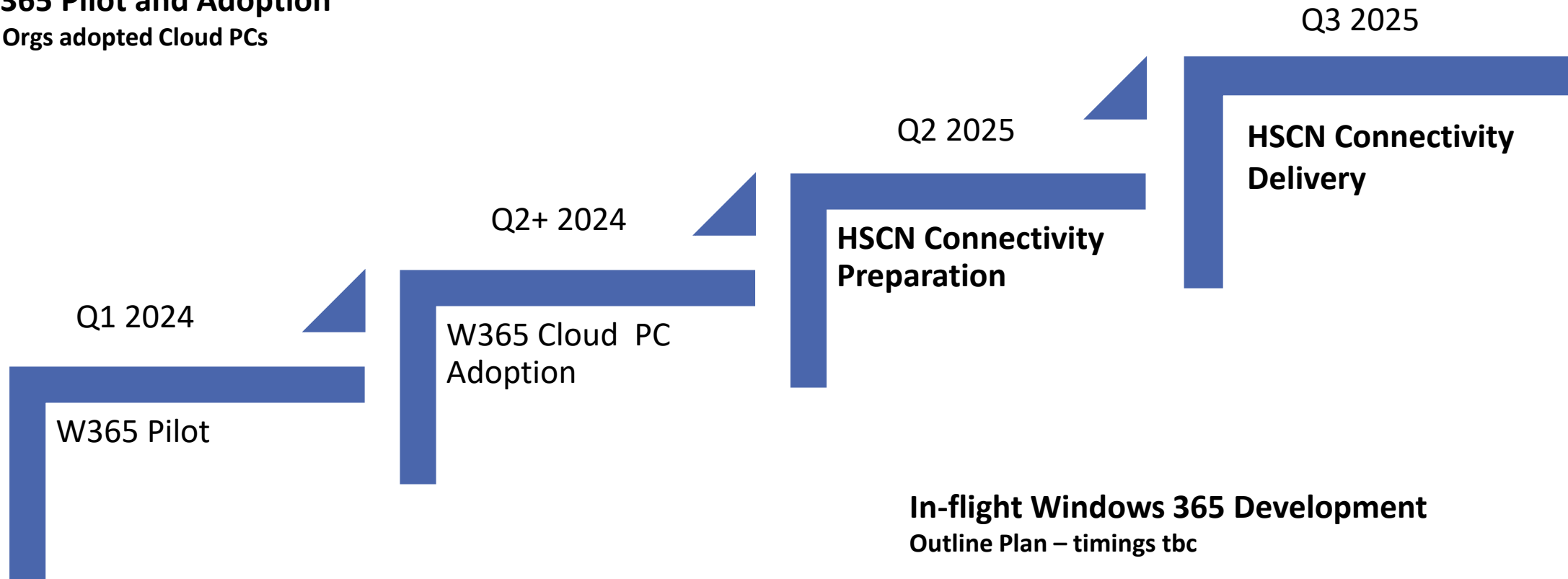
- **Boot Directly into W365**
- **Dual monitor support**
- **1 HDMI and 1 Display port**
- **3 USB- A and 1 USB-C port**

- **Single-purpose device:** Pre-loaded, self-updating, secure Windows OS
- **Native NHS.net Connect support:** Simply power-on the device and a licensed user signs-in
- **Bluetooth support:** Apply Bluetooth settings straight from a Windows 11 device
- **Multiple Cloud PC support:** NHS.net tenant supports multiple vCPU and Cloud PC specs
- **Support for security baseline profiles:** IT admins can configure security baseline profiles on the Link Device

# 7. Windows 365 | The Journey

## W365 Pilot and Adoption

50 Orgs adopted Cloud PCs



## In-flight Windows 365 Development

Outline Plan – timings tbc

1. Establish routed connectivity for W365 Cloud PCs
2. Resource Groups / subscriptions for administration
3. Pilot Organisations to be added to scope
4. Expressions of interest welcome

Q&A

Thank You