

# **Copilot in Intune Office Hours [Americas\_EMEA]- 20250430\_110037-Meeting Recording**

0:17

Welcome everyone.

0:18

Thank you so much for joining us today for the copilot and in tune office hours.

0:24

We are very excited to have you all here today.

0:27

We have lots of exciting updates and demos.

0:31

So again thank you for joining us.

0:34

As always, we are recording this call and the recording as well as the deck and transcript will be available on the FPC Portal blog within the next day or so.

0:45

So if you'd like to re watch the session, feel free to head on over to the FPC Portal.

0:51

If you'd like to turn on live captions, you may do so in the Teams app by the more button.

0:57

And of course, if you have any questions along the way, as always, please feel free to post them in the chat.

1:03

We have an awesome team here on board ready to support you and answer any questions that you have along the way.

1:12

And then at the end of the event, if we have some time, we will also allow for Q&A and we will enable the mics if you'd like to ask a question in that way.

1:23

Again, thanks for joining us and I will now turn it over to our first presenter, Matt Toto.

1:32

Excellent.

1:33

Thank you, Amy.

1:34

I'll turn on my camera.

1:35

Say hi everybody.

1:36

I'm Matt Toto.

1:36

I'm an Intune subject matter expert here at Fast Track.

1:39

I'm super excited today to talk to you about Copilot for Intune.

1:42

And I have a couple of my teammates here with me.

1:43

I have Fernanda and I have Harsimran.

1:44

They're gonna help me with the demo and also handle some of the questions.

1:48

So thanks for joining again, super excited.

1:51

This is, I think, an exciting technology for me personally.

1:54

It brings me a great excitement.

1:55

I was in our Break Fix support team for SCCM from 2011 to 2018 and 2014.

2:02

Cortana came out and I wasn't very good with SQL and if you're familiar with SCCM it has a SQL database.

2:08

So I put in the user voice to ask to have Cortana taught how to write SQL so I could ask Cortana questions and have it write the SQL query for me.

2:16

Fast forward to 2015, we can do that with Copilot and Intune.

2:19

Today, I don't know, have to know how to write KQL queries.

2:22

I can just ask Intune.

2:24

So it's finally here.

2:25

That's why I'm super excited about it.

2:26

Today.

2:27

We're going to cover the overview, what it can do, some of the prerequisites that are needed in place before you can use it.

2:33

The bulk of what we do today is going to be demos.

2:35

We have access to a lab environment that has Copilot in it, and the product group has asked us to share it to gather feedback.

2:41

And we really want your help shaping the future of Copilot in Intune.

2:45

So the bulk of what we do today is going to be demos.

2:48

We do have some insights that we're tracking that we've got from customers.

2:51

And I just kind of want to share those top insights to kind of generate some ideas from you all about what you think Copilot might be able to help do for you and your customers with Intune.

2:59

And then again, at the end, we'll have time for feedback in QA.

3:04

So let's jump in.

3:07

All the services on this slide have integrations or plug insurance for security Copilot, Intune included.

3:14

So when we talk about copilot for Intune, it's really a a plug in or an extension for security copilot that enables us to use copilot in Intune.

3:22

You're going to want to look for copilot throughout Intune and it's going to be the center of your IT admin's life cycle.

3:30

It's going to help them do everything from planning to operations to maintaining their environment, troubleshooting and even securing their environment.

3:38

So let's dive deeper into some of these capabilities that exist today.

3:44

So again, these capabilities all exist today in copilot for Intune.

3:48

They're all in public preview.

3:50

We'll be able to demo most of these today.

3:52

For example, copilot can assist with policy management and troubleshooting.

3:56

So maybe I've got policies in Intune that have been created by somebody else and I want to get a summary of that policy.

4:02

Or maybe I just want to summarize it so I can document it.

4:05

copilot can help with that.

4:06

I can ask it for a summary of a policy.

4:07

It's going to tell me what's in that policy, who it's assigned to, then I can ask it further questions.

4:13

I can even ask it for individual setting values.

4:18

So if there's a setting in a policy and I wanna know kinda what that setting is and what Microsoft even recommends for value for that setting, I can ask Copilot.

4:26

So from the troubleshooting perspective, I can look at a device, I can compare a device against another device, I can summarize a device to get a list of apps or groups that it's assigned to.

4:36

I can even take an error code that I've gotten from that device and use Copilot to do some troubleshooting against that error code.

4:42

So pretty cool stuff there.

4:44

It also integrates with endpoint privilege management.

4:46

This is one of those scenarios we won't be able to demo today, but I do have a recording I can share.

4:51

The use case roughly is that an end user requests to elevate an installer.

4:56

the IT admin gets that request in the Intune portal and maybe isn't familiar with that executable or that installer.

5:02

They can ask copilot for details about that in installer or executable to assess the risk before they approve that request.

5:09

So it's another pretty cool feature.

5:12

Intune or copilot for Intune rather can give you some insights about elevation requests that come from your end users.

5:19

As well as that we have device query inside Intune.

5:22

So we have single device query and multi device query.

5:25

copilot can help with that.

5:26

And this is the one area I think I'm most excited about is it can take my natural language.

5:30

So show me all the devices that have 8 gigs of RAM for example.

5:35

I don't know have to know how to write that in KQL.

5:38

Just have to know how to ask copilot.

5:40

Copilot's going to write that KQL for me and let me put it in the editor or modify it further and put it in the editor.

5:47

So that works to get near real time data from your devices in your environment using real language, natural language conversion into KQL.

5:58

You may also know if you enroll Surfaces into Intune, that lights up the Surface Hub surface management portal.

6:05

You can go in there and use Copilot to get recommendations on how to manage your surface fleet.

6:11

That's the other scenario.

6:11

We can't demo today.

6:12

We just don't have access to it.

6:13

But we have a video we can share on that one.

6:18

So now we've covered the capabilities that exist today for Copilot in Intune.

6:23

Just kinda wanna quickly touch on a few of the prerequisites that need to be in place.

6:28

There's more than what I'm gonna show you here.

6:30

There's just a couple I'm gonna show you are kinda high level phrases you'll hear, terms you'll hear.

6:35

The first one is security Compute units or SCUSCUS are something that have to be purchased by the customer and obviously they have to have an Azure subscription to be able to purchase an SCU.

6:47

And they really just meant to ensure reliable performance of Security Copilot.

6:51

They're built in two different ways, provisioned in overage capacity.

6:55

I won't claim to be an expert in SUS.

6:58

We do have teams at Fast Track that can help get Security Copilot set up.

7:02

The big thing is to know for you all is that the SUS have to be purchased and they have to be provisioned for the service and they integrate seamlessly with Intune.

7:16

So assuming a customer has purchased SUS they've been provisioned in their tenant, the integration like I just mentioned is seamless with Intune.

7:23

So there's really nothing to go into Intune to do.

7:26

The roles are defined at setup of security copilot.

7:29

You're either gonna be owner or contributor.

7:32

Which means if I'm an Intune admin, SU's have been purchased and allocated, I've been contributor or given contributor permissions, I now have access to copilot.

7:42

In Intune.

7:43

There's no role specific for Copilot, Secure security, Copilot, Copilot for Intune.

7:49

Inside Intune there's we don't have an RBAC role for that.

7:52

So essentially if I'm an admin, I have access to Intune, copilot for Intune is there for me.

7:56

I have access to it, but I still am bound by my Intune permissions.

8:01

So let's say I'm a desktop admin.

8:03

I don't do anything with mobile and my environment's been tagged such that desktop and mobile admins can't see each other's devices.

8:10

When I work with Copilot in Intune as a desktop admin, I'm only going to get back desktop stuff so I can ask about devices.

8:17

It's not gonna return mobile devices because I don't have access.

8:20

So we have a little bit of control inside Intune based on the permissions you already have as far as what you get back from Copilot.

8:26

But the access to Copilot is there for everybody as long as it's been provisioned in your tenant.



8:34

The last prereq comes down to the suite.

8:38

So there's two integrations with Copilot for Intune that require the suite and that's the device query or advanced analytics and the endpoint privilege management.

8:47

Customer has to have those add-ons to be able to use Copilot for Intune to get help with things like device query or analyzing EPM elevation requests.

9:01

That covers the prereqs high level.

9:03

Again, there's more.

9:05

We have all that documentation.

9:07

Next I'm gonna do a demo.

9:08

So I'm gonna go into that live lab, gonna show you how to confirm Copilot's available, and then we're gonna use Copilot to do some policy and configuration management things like summarizing policies, getting details about individual settings inside those policies, checking to see if they've been assigned anywhere else.

9:25

And that's gonna work across compliance policies, configuration policies, and most of the security policies.

9:33

So I'm gonna shift gears here and share a different window.

9:41

OK, You all should see my Intune tenant.

9:45

It's called Alpine Ski House.

9:46

This is our shared lab environment.

9:50

Product group maintains this environment, but we have access.

9:53

Again, like I mentioned, they have us out showing customers Copilot for Intune because we want your feedback.

9:58

They've added a few features, but I think there's more that people who are IT admins may be able to come up with.

10:05

So first thing to know how to confirm copilots in your tenant?

10:09

This splash screen is not it.

10:11

You have to come over to tenant administration and then here there will be a blade for Copilot preview.

10:19

So essentially if Copilot is available for me displayed will have a green check mark.

10:26

There's some other information I'll call out here.

10:28

Just something that's important for customers to know how to monitor usage of security Copilot.

10:37

That's this link here.

10:38

And then there's some advice here on how to get how Copilot gets answers.

10:44

That's important for this topic today because you'll see when I ask questions for Copilot in Intune, it's gonna use Microsoft sources for its answers.

10:53

So for right now, the embedded experience, which is what we're looking at, this is called the Copilot for Intune embedded experience.

11:01

It gets its answers from Microsoft documentation.

11:07

Completely shift gears.

11:08

But we do have standalone Copilot as well.

11:11

That's what this is.

11:12

It's a little different.

11:14

Just wanna show you it to no pilot really, that there's a difference between the embedded experience and the standalone experience.

11:22

The big difference, the standalone experience.

11:26

I can have additional plug insurance.

11:29

So the sources of the answers that Copilot's gonna get for me, I have more control with stand alone versus embedded.

11:36

Embedded just gets data from Microsoft documentation.

11:42

So something to be aware of there, how it gets the answers.

11:45

And of course, with all copilots, it can make mistakes.

11:48

So you want to verify the results.

11:49

You can't just take what Copilot gives you and assume it's truth.

11:53

So definitely always want to trust, but verify.

11:57

All right, so I've confirmed I can do Copilot in Intune in my tenant.

12:02

Now the fun begins.

12:03

I'm going to focus in on policies.

12:08

I'm going to start first with a Windows policy.

12:10

Most of what I help customers with is Windows.

12:15

We come in here and there's 59 policies in here.

12:19

I'm going to choose PKI.

12:23

That's a popular topic.

12:25

So if I look at this policy here and this, you could assume maybe, maybe I'm an admin that does iOS and I've been asked to fill in for my Windows admin.

12:33

And I don't really know about certificates or how this policy was created or what's in it.

12:38

Up at the top, you can see I've summarized with Copilot.

12:41

So if I click that button, it's gonna bring out this Copilot ping for me here.

12:45

And you can see it shows Microsoft Intune as its source.

12:48

So it went to the documentation, found Intune documentation and it's summarizing this policy with backing of that documentation here as its source.

13:01

So just kind of at a high level, I can see what's configured in this policy.

13:05

So my renewal threshold, my SKEP server URL, my subject name, etcetera.

13:12

So it's really just a summary of this policy.

13:15

What's nice is it tells me the included groups right here.

13:20

What I think this could be useful for is documentation or even change control.

13:25

Maybe I'm going to make this change and I go create my policy 1st and I use Copilot to summarize it and I put that in my documentation for my change request.

13:33

So it's exactly what's going to be in this policy.

13:36

Want to take it a step further?

13:37

You have guided prompts.

13:40

These are what exists today, and this is kind of what we want to get your feedback on.

13:43

Are there?

13:43

Are there other prompts that you could think of or other things Copilot can do that we don't show you today?

13:50

That's the kind of feedback we're after.

13:51

So let's say I want to know what the impact of this policy is on security.

13:57

I can just ask Copilot again.

14:02

Choosing Microsoft Docs, I summarize the policy details, then fill in some information from our documentation.

14:12

So at the very bottom it is the full summary.

14:17

It enhances security by ensuring strong encryption, secure key storage and frequent cert renewal, has 11 settings assigned to two groups, and covers 25 devices and 43 users.

14:27

It's a really nice summary with an focus on the impact to security.

14:33

Let's just say I want to ask what's the impact on the end user?

14:40

Again, assuming I'm not a PKI admin or I'm not a Windows admin and I'm really just looking to get more details.

14:51

OK, so it's going to require the users renew their certificates monthly and use TPM key for storage if it's available and ensure secure auth.

15:00

So really quick, easy way to get a summary of a policy that exists in Indian today with the use case of documentation or a new admin to your team that's trying to get up to speed and is trying to figure out what's all in the environment or even somebody who took over for another admin.

15:22

So that's the summarizing the policy at a high level.

15:25

If I go to the settings inside the actual policy, this is where I think Copilot really shines.

15:33

I'm gonna pick one of these settings here.

15:35

You can see we've always had the informational, but now each one of these settings has a copilot icon next to it.

15:41

So if I click this icon, it's gonna say to copilot tell me about this particular setting.

16:02

OK, so it tells me that this allows me to add a URL for the Endez server that issues those certificates, tells me how to test that URL, even tells me some common errors and solutions when I test that URL.

16:19

This is stuff you would have to test 1st and then get your error code, and then go and look up the error code on the Internet and figure out what the error code means here.

16:27

Copilot's saying here, there's some common errors that you might find and there's solutions when you test that URL.

16:33

I think that's really handy.

16:37

The other setting, I think this is for all the policies Copilot can analyze is I can ask it, does Microsoft recommend any particular value for this setting?

16:47

This one, I'll tell you it won't because it's just a URL, but the idea being maybe a firewall policy or BitLocker policy.

16:55

I wanna know if Microsoft recommends a setting there.

17:05

So Microsoft does not recommend it, but it kind of just explains again what that setting is intended for.

17:14

Save the best one for last.

17:16

And that's, has this setting been configured in any other policies today with Intune?

17:22

I don't know of a way to do this other than manually looking at all your policies and kind of a lot of manual checking back and forth and cross referencing.

17:31

This one prompt can tell me if this setting exists anywhere in my Intune tenant in any other policies.

17:36

If it does, it's gonna give me information about those policies.

17:39

This one in particular doesn't.

17:41

So this policy link here will just take me to the same policy, but if it did, it would tell me that it is assigned to this other group and these are the settings that overlap.

17:50

So that one there I think is really powerful.

17:53

It's probably my favorite to show customers because there are plenty of customer tenants where they've got mobile and desktop teams and maybe scope PEG is not done yet and they're to avoid overlap.

18:07

This particular prompt eliminates that.

18:09

So we have a couple other guided prompts.

18:15

We've seen a few of those already.

18:18

How do we affect the end user and how does it affect security?

18:22

I'll just show you that one.

18:23

So again, tells me it's required for multiple platforms and ensures the devices can access or obtain certificates using SCEP.

18:54

Most of our sources, like I mentioned is learn documentation.

18:56

So this one actually is giving you a link to the documentation to help troubleshoot SCEP and NDS.

19:03

That's one scenario I could envision copilot helping with.



19:06

I help a lot of customers with skip PKI.

19:10

Understanding how that all needs to be configured is definitely one of those scenarios where I think copilot in the future could help customers understand that, maybe even configure it.

19:23

OK, so that is a Windows configuration policy.

19:27

We can ask Copilot how to summarize the policy all up, and then I can get more details about individual settings inside those policies, recommendations if Microsoft has recommended a value for those settings, as well as if there's any conflict with that setting being assigned somewhere else.

19:45

So that was the configuration policy.

19:51

Next we'll let's look at lapse just to show you that it does work for these policies again.

20:02

I can summarize here at the top.

20:03

So it's gonna tell me what the policy is, how it's configured.

20:14

It's not currently assigned to anybody.

20:16

I'm sorry.

20:16

It is assigned to all devices, not assigned to individual users, and it tells me what it does.

20:23

Backs up to Azure, forces high level of complexity and specifies post authentication actions.

20:29

This one here I find particularly useful when Lapse first came out.

20:33

Understanding what the post auth actions were and what the reset delay is.

20:37

So this one I find particularly helpful to ask copilot to tell me about that setting and it basically tells me how long to wait before the actions are taken that are specified in the post auth actions setting here.

20:56

So for me, it helps where we Microsoft and our wording maybe has some room for improvement, helps you understand what that setting is intended to do and how I should configure it.

21:11

So again, for that one, we can ask, does Microsoft recommend any particular value for this setting?

21:25

OK, So they don't.

21:26

The default's 24 hours, but it can range anywhere from zero to 24.

21:31

So again, Copilot helping me understand individual settings in a policy area that I might not be super familiar with.

21:42

We'll shift gears and we'll take a quick look at compliance.

21:45

We'll use iOS for that.

21:49

Again, I'm mostly a desktop SME.

21:52

I do a little bit of iOS.

21:53

So something like an iOS compliance policy for me, I understand the intent, but individual settings in there, I don't know how they should be configured or what they control.

22:04

So I'm just gonna ask Copilot to summarize this policy for me.

22:12

OK, so it's a test compliance policy has several settings aimed at enhancing security, password complexity, threat levels, things like that.

22:21

So I'm gonna ask to describe the impact of this policy on my security.

22:34

So the risk analysis is something else Copilot's really good at, and you can see here it told me this policy is kind of weak.

22:41

It has several security risks inside of it.

22:44

So again, maybe I'm a new admin and I've been asked to go review our compliance policies, and I don't know anything about iOS.

22:49

I didn't create this policy.

22:50

Now, Copilot has told me in a matter of seconds that there's actually some flaws and some weaknesses in this policy that I should go and fix.

22:59

I don't know what those are.

23:00

Again, I'm not an iOS admin.

23:02

So now I'm gonna come into the properties, the actual settings in there, and I'm just gonna say device health, for example.

23:11

Tell me about the jail broken devices setting.

23:26

OK, so tells me about the jail broken devices, what it means, what we do if it's detected.

23:32

And really, since I don't know should I have it on or not, I'm gonna ask does Microsoft recommend any value for this setting?

23:52

So Microsoft recommends setting this to prevent jail broken devices from accessing corporate resources.

23:57

So Copilot told me my summary of my policy for iOS compliance is a bit weak.

24:02

It's got some flaws in it.

24:03

Then I asked Copilot about each setting.

24:06

How should Microsoft or how does Microsoft recommend I should set this?

24:10

So based on that, I'm going to make this change.

24:11

I'm going to save that policy.

24:13

Now my iOS compliance policy is a little stronger with a few quick props, couple two or three minutes with Copilot.

24:26

Again, I, I think for me, this technology is super exciting because it can do a lot, fill in a lot of gaps, and it kind of levels the playing field for us all.

24:35

That's the extent of my demos.

24:37

I'm gonna stop sharing that window.

24:39

I'm gonna go back to the slides and then Fernanda is gonna talk about the other scenarios.

24:50

Thank you, man.

24:52

You are welcome.

24:58

Looks like it didn't share that, did it?

25:00

Didn't go through, right?

25:01

Yeah.

25:02

One SEC.

25:12

It's loading again.

25:13

Here we go.

25:16

OK, there we go.

25:17

Over to you, Fernando.

25:18

All right.

25:20

Thank you so much.

25:21

So hello everyone, I'm pronounces Nando.

25:23

I'm also part of the Fastrack team as a cloud endpoint me.

25:27

So I'll be continuing here presenting the copilot in E tone, where now we're going to be focusing over the troubleshooting, the help that we can get and me over the issues that happened the days, I mean, with users in the field.

25:41

So Copilot can help you too quickly finally give an idea what's going on with those device that around me with the section that we have for Explorer with Copilot, when we go to the device and it will allow you to summarize all the details in a single quick.

26:05

And we also give you the ability to compare device between like someone tell you all this device that

I'm working today, it's I'm missing an application or it's not working that I used to work before, things like that.

26:19

So you can quickly jump on that device and compare that device with another device that it is working properly.

26:26

And also it will allow you to understand some error codes.

26:31

So I'll try here to jump on a demo before going on the slide.

26:36

So let me see if that'll work.

26:45

Anyone see my screen?

26:47

Yep, you're good.

26:49

OK, perfect.

26:51

So here at the copilot, I'm I'm working on the same tenant as Matt was showing the Alpine ski house.

27:02

So over here on the dashboard we'll be able to go over the troubleshooting section.

27:12

So here, as I was saying, I mean, we'll be able to get a list of the device.

27:19

So let's say someone report that the this device is not working properly, things like that.

27:26

So you quickly can go over here and summarize the compiler so it will bring information about the policies, things that are set up on that device.

27:40

So as you can see, we do have some prompts here populating and that's the piece that we want to feedback from you all.

27:51

Like what else we should be adding here to bring more information on those device.

28:00

So as you can see, I just asked Amin to some other device I can check about, I mean, the compliance state on the device quickly.

28:08

See here some information about the user on the device and if the device is assigning me any group membership, things like that.

28:19

So let's say this device, it is it's not working properly, let's say.

28:25

And then I can quickly come here and go to the prompts and then I can say if I have an error code, I can analyze an error code.

28:34

Or I can get another device that is working properly.

28:38

And then I can say, can you compare this device with another one?

28:41

So you can provide an Intune device ID or the device name.

28:47

I'm going to get someone that I used before here and then you're going to ask me.

28:52

So you'll be able to do the comparison around those topics.

28:56

So hardware configuration profiles, compliance policies, app configuration policy, discover apps and manage apps.

29:04

So if the user is saying about an application that is missing synt, I can go and select here manage apps.

29:14

So let's see if you're going to bring up some information here.

29:17

Again.

29:18

Those device, I mean they are since this environments are testing, so sometimes we cannot get the data, but it's saying that the device has a total of 11 managed apps and the other one has the same thing.

29:34

So basically they don't have any difference between those, OK, around the applications.

29:42

And then I can continue prompting for other questions like to find out about the device.

29:51

So show apps on the device.

29:53

So let's say let me get the discovery apps and then let's say Microsoft Edge and then it will search for me if Edge is present on the device.

30:13

So yes, Edge was found here.

30:15

So if the user report that it's missing Edge, I can see here that it is.

30:21

So it's something else I need to troubleshoot it on that that device maybe is a policy that was set to hides for the end user can see.

30:30

So yeah, you can continue the troubleshooting quickly here to get information about the device.

30:38

OK.

30:38

So OK, show group memberships can show the policies assigned to the device.

30:45

So all those options will be available here for you to quickly and get some information on the device.

30:54

So again, primary user, the device that I got with the summarization, but let me see show group memberships.

31:02



I don't have any specific membership here, but I guess there've been no group memberships since on the summarization.

31:11

Yeah, no group membership here.

31:14

But again, you'll be able to quickly go through and get information on the device and it will help you to quickly find a solution when something's going on in the field.

31:32

So I will continue here.

31:36

And can you all see my screen right, Matt?

31:42

Super good.

31:43

I see the sides.

31:44

OK, perfect.

31:46

So jumping on to the other area that we have, it's in order to leverage copilot to work with the device query.

32:01

So as Matt said, we need the advanced analytics license to be present.

32:08

The device need to be enrolled in in that advanced analytics in order for us to get information on that device.

32:14

So with the priorities we're going to be getting near real time data on that device.

32:20

So it will help us to respond quickly to any secure threats.

32:26

I mean help with the troubleshooting as well and make any business decision, I mean around the the device.

32:34

So the great help that we have with Copilot here is the ability for those that are not familiar with the Cousteau OK, I mean language, the Kusto career language, I am not.

32:47

So this is a great help.

32:49

So we can come with this and me to assist administrators, right, using user device creating again using the narrow language to convert that ask to Kusto query format.

33:09

So it's only available device manage in Intune and it's selected at the time that I'll be showing in the demo.

33:18

So we're going to be using the same Copal use interface.

33:23

It will display only valid and executable queries that is available in Intune today.

33:30

So it it won't be responding, responding to anything related to device query.

33:36

And we also have me in GitHub, a community history that has more examples of Costa queries that can be leveraged as well.

33:47

So now I'll be jumping on again on the lab and we can go to the demo here to the Costa query.

33:57

So again, AOB go since this one is for a single device.

34:03

So I can quickly go here and select the device.

34:07

The device is managed.

34:09

I hope it is enrolled with the with the has the license forward defense analytics that it does.

34:16

I test this before, but yeah, I'm just mentioning that to make sure because you you might don't get the answer.

34:23

So I can go and have the option instead of me go and look in here and try to figure out what how do I ask that?

34:32

So I need to create acoustic query language or I need to go do a lot of search going the GitHub me and try to find the acoustic query.

34:42

So you can come here and ask a pilot to help you that.

34:46

So copilot, it will have those prompts that it will say what OS version is the device running?

34:54

Is this device protected by BitLocker Dr.

34:56

encryption Show me all running process.

34:59

So you're going to have those prompts are at available here.

35:03

But you have the ability here and go and type with your own language, the narrow language and as so I'm going to ask this, show me the top 10 processes using the most memory on the device.

35:20

And here we go.

35:21

Copilot Edo will transform my ask, convert my ask into Acousto Quito query.

35:31

And then I can go in here and add to editor.

35:35

I can do any change if you understand or add something else or as I saw, I can go and quickly add and run at the same time.

35:47

So it will bring me the information, perfect.

35:56

So it does show me the 10 processes running on the device and it will give you all the information.

36:06

Here you can go and add something else, right?

36:10

So let me use this one that it's a red building.

36:14

Here is the device protected by Bitlock Dr.

36:17

encryption.

36:21

Here we go.

36:22

That's the query.

36:23

I can add and run.

36:27

And again, this is Gary, real time information right from the device.

36:33

So it's telling me, no, it's not.

36:35

It's unprotected.

36:36

So BitLocker is not enabled.

36:38

So for me, this is a great, great feature, helps a lot.

36:43

It will have a lot of me.

36:45

And again, we want your feedback for those prompts, anything that you would like to see.

36:55

And yes, I will continue with the next one that we're going to be talking about the mood device query with compile assist in Intune.

37:08

So same thing that we have available part of the advanced analytics, we have the ability to do the mood device query.

37:18

So on this different from the other one, the single device query, single device query runs get information near real time.

37:29

On more device query, we use the information that we already have on our head boards, OK.

37:36

So if the device sync like six hours ago or eight hours ago, the information that we have, the report, that's the information that we're going to be getting.

37:46

So it's not like a real time as the other one.

37:52

And I'll jump to the demo.

37:56

So on this one, as you see, I went to a device and then from here I select device query on the multiple device.

38:08

We we are, we are we are not going to meet to select a device.

38:12

We we come here to device and then device query.

38:18

So from here, same thing you have the ability, I mean the prompts are different and you're going to have the ability to ask questions around all the device, all the device enrolled in Intone and has the part of the events analytics.

38:40

So the prompts that we have around here set up or show me device that have at least 8 Gigas of RAM and more than 50 Gigas of storage and list and at least one encrypted volume.

38:55

You can ask to list to list the company on device that were involved in the past.

39:01

Get all the device that having stored secure update in the last three days and you can ask your own question.

39:10

So let's see, I'm going to pick this one.

39:13

Show me the list of the device that have at least 8 gigs.

39:23

All right, it's repairing again this data, it's not real time, but first I'm getting here the query, let me add it, add here to the editor.

39:35

So it's for me, it looks OK, right?

39:39

So let's see.

39:40

I don't have much knowledge on that, but I just need to run.

39:45

So let me see what I get.

39:54

OK, so it's going to be running and bring the information that we have on reports.

39:59

Here we go.

40:00

So we have device name the physical memory and remember like on your query, like on your ask when you're typing here.

40:14

You can be more specific as much specification you provide like on the results that you want.

40:23

Again, it need to be something that intern already provide.

40:26

But let's say you want a list of device, but then you also want to tell you the device name, whatever information you want, be specific on your ask and then it'll be you're going to get the credit for that.

40:44

So let me try this one.

40:47

I have one here that I'm asking to show me how Windows 10 that has the OS version with more than an NI, specify the version with more than 50 giga's of storage and more than 4 gigs of RAM.

41:06

And I also include device name, storage, OS version and model.

41:16

So let me see if I get the Yeah, I think because I had the I think it's been to 11 in up 10 for the model.

41:31

OK, so it won't.

41:33

It was able to get my \*\*\* but let's see now.

41:47

OK, here we go.

41:48

So add to editor, I think I add on top of the other one, yes.

41:56

So I can't go and delete this one and run.

42:07

OK, that is an error.

42:08

I cause the error you guys saw it, but it'll you can be more specific on the ask.

42:18

Let me try again No, I put wrong again I'm sorry this is live that's why this is happening.

42:30

But yeah it will it will get an error yes.

42:39

I need to update here and let's see if it'll go.

42:58

Let's see the query should pop up here and let me add and run and then let's see what do we get?

43:14

OK, so brought me two machines that we have with the information that I asked it.

43:22

OK, so again, this is a great feature.

43:28

We we really want your feedback.

43:31

Let us know what kind of prompts you want to be there like what you hear from customers.

43:42

But again, at least on this one, you were able to create me ask your way.

43:48

So ask the information that you're looking for.

43:51

And so if you're a narrow language, you'll be able to get this.

43:55

Thank you so much.

43:56

NRB passing back to Matt.

44:03

Excellent.

44:03

Thank you, Fernanda.

44:04

Yeah, so like I mentioned at the top of the call, our our main goal today was generate some excitement, show you a new feature inside Intune, really to generate some thoughts and some feedback.

44:16

We've got a few already that we've talked to some customers.

44:19

We take these feedback.

44:20

We we have what are called insights.

44:22



They go to the product group, they get triage and hopefully get approved for being added to the feature.

44:28

So a couple of our top insights here, really just to show the type of feedback we're looking for, scenarios, use cases, other examples, even predefined queries.

44:38

The, the number 11 we have so far is to help with NIST or CIS baselines.

44:43

It's a big challenge for a lot of customers today.

44:45

So maybe adding a source for Copilot to be able to go and check the CIS baseline settings or PCI compliance standards and help me inside Intune keep aligned with those baselines or even tell me if I've drifted away from a standard.

45:01

So that's one there.

45:02

The other one is to prompt to create a report.

45:04

So we talked to a lot of SECM customers who have a lot of reporting there.

45:08

They're used to being able to report on a deployment.

45:10

It's a little bit more difficult in tune.

45:12

So being able to ask Copilot to tell me the devices that failed that deployment or show me how the progress is going on that deployment is another type of insight we've gotten back something that's people would like to see in Copilot for Intune.

45:26

And then the third one to highlight there is help with remediation scripts.

45:31

Just like maybe not knowing KQL, maybe I don't know PowerShell, I would like to be able to have Copilot for Intune help me analyze A remediation script that somebody else wrote or help me write my own based on some criteria.

45:44

So those are a few of the top insights, the kind of feedback we're hoping to get you all today.

45:51

Fernet, if you would go one more slide forward and we'll open it up for feedback, question and answer and really say thank you for you all today, for your participation, your willingness to be here.

46:03

We're looking for your feedback.

46:05

We'd like to take all your questions so we can open up now for that.

46:19

Yes, one more slide.

46:19

Sorry myself, Fernanda Harsiman, we're our FRP designated SMEs, so we're here to help you all.

46:28

We can be enlisted to help through a SME request and that's kind of defined on screen here.

46:33

There's a SME form you'll fill out.

46:35

One of us will review that and then hopefully within three business days, our SLA roughly that we will engage with you to do things like help remove blockers.

46:44

If you're stuck with a customer or maybe you need to move a little faster with a customer, we can come and help you do that.

46:49

We can also do guidance and training for you all.

46:53

So if if you have SME's or you have technical folks that need training on a particular area, Intune, for example, the FRP designated SME's come in and do that.

47:02

And then the last bit we've been talking about a lot here today is the feedback, providing feedback to us to help influence the future of Microsoft products.

47:12

And I think with that, I'll end it and open it up for questions.

47:20

Looks like we have one.

47:21

Amy, are you able to unmute?

47:25

Yeah, everybody's unmuted.

47:26

So, Dana, feel free.

47:28

All right, didn't wanna step on anybody.

47:29

OK, I have a couple questions.

47:31

Thank you.

47:32

First off, thank you for the presentation.

47:35

So one of the difficulties that we have in in in in tune today that we see are basically trying to remediate single point issues where some AC level has a device, it's got it's no longer compliant, it's failing compliance policies and Intune sometimes has difficulty telling us why, particularly if it's a BYOD device and that it's not, you know, connected to Defender in any kind of way.

47:59

Is that on the road map with the integration with Copilot to be able to say why isn't this device compliant?

48:06

Like that's that's my first question on there.

48:12

That is an excellent question.

48:13

I don't have an answer, but I think that's good feedback that if it can't today that it should be able in the future.

48:18

It's definitely a common request when I'm on the phone with customers is why is this device non compliant?

48:24

OK, another one is another one of our capabilities about within this preview and everything if it if it can do it or if it's within the thing.

48:32

A lot of the discussion I saw was like looking things top down about the policies, but what about can I say what policies are, what policies are?

48:41

Is this C level assigned to go from that direction or you know, is it smart enough to be able to, to pull, you know, what group is assigned for this policy?

48:55

How many members are within this group?

48:57

Is the C level a member of that group going down that chain of normal queries that we would do when we're doing troubleshooting?

49:11

Just to clarify, you're talking starting with the user.

49:14

Yeah, yeah, working, working our way from a, from the problem up essentially.

49:17

I'll have to think about that one.

49:22

I know we have the troubleshooting support blade where you can put in the username and get all the details about all their devices and all the policies, but I don't, I think there's value to have Intune.

49:30

I'm sorry, I keep saying Intune Copilot, Copilot for Intune be a part of that process inside the troubleshooting and support blade.

49:37

That's kind of where we want people to start with troubleshooting is the user and then filter by device.

49:42

I do think there's value there.

49:44

That's I think that's good feedback.

49:45

OK.

49:46

And then then lastly, and I know this is this is going to be a sensitive one.

49:50

A lot of my customers when I'm talking with them about different copilot functionalities, particularly with like copilot for security, most of them pass on it because SC us and planning is extremely difficult.

50:02

copilot for security.

50:03

You know, it says you need, you need minimum three SC US and it's going to burn through all of it with every month plan for a \$9000 a month bill.

50:10

Like that's a, you know, that's that's basically some what's told to a lot of the customers and it's basically becomes an official no here it's a little more flexible because it's only burning the SC us when you do the prompts.

50:23

But what kind of metrics can we expect around that?

50:26

Because when we have a product where you know, not necessarily the prompts going to return what you want, there's, you know that we're telling our customer, you know, yes, per prompt, there is a visible cost to it.

50:44

And if the prompt is either worded either incorrectly or returns information that is not what you were looking for or misinterprets it, that prompt still cost you money.

50:53

Like is there any overall feedback or guidance around that?

50:57

Because that's going to make it a hard sell for us to customers.

51:02

Or if I'm mistaken completely.

51:09

Harsha, do you have any input on that one?

51:11

I don't yes, thanks.

51:13

It's a great question and probably I think we need to follow up with this one with our licensing expertise on that one, right.

51:21

And they will come with the all the calculators because even the simple prompt as I mentioned on the chat could create a, you know, take the more SO us users and complex query may run up.

51:33

Like if you just analyzing a complex query, analyzing 1 device summary, it will go, you know, small users.

51:42

So it's a it varies a lot of variation over there.

51:45

But we need to go on the bring the licensing expert and discuss on that one.

51:49

Yeah, thank you.

51:54

And the question you had about the user, we do have a Entra ID integration with the security copilot as well.

52:03

We need to dig on that one and we need to bring the identity Entra SME on that one.

52:08

So if he can explore that one further.

52:12

Thank you again.

52:12

You're welcome.

52:19

Good questions.

52:19

Thanks for asking, Anthony or Anthony.

52:24

Hi there.

52:24

Thank you for the presentation was really comprehensive, so appreciate that.

52:28

I wanted to touch on when you mentioned about like CSI benchmarking, so you potentially you can use policies to see, OK, is my environment to CSI benchmark level?

52:39

I think my question is, would we be able to potentially do this for other security standards, Like for example, in the UK, we've got the national cybersecurity standard.

52:48

Would we be able to input data to say, OK, what is my environment potentially missing to get up to this standard?

52:55

Because I assume that's what you meant by the CSI benchmark point.

52:58

Yes, absolutely.

52:59

Yep.

53:00

So that's that's one of the insights or feature requests, if you think about it that way that we've collected and passed the product group.

53:06

So I can definitely add to that.

53:09

Some of the other standards like you mentioned the cybersecurity in the UK.

53:14

Fantastic.

53:15

So whether they add or not, yeah, yeah, I can, I can see them things.

53:18

But I guess there's no functionality for us to potentially use like input like by ourselves.

53:24

It'll be whatever's being inputted by the Insight team, Is that right?

53:28

Yes, Correct.

53:31

Brilliant.

53:32

No, thank you for that.

53:32

Yeah, you're welcome.

53:36

Take that feature.

53:37

Some part of the feature is still in in the not in the public preview in the probably we do have a multi device query using multi device query.

53:47

We couldn't share that information because in the standard it's not there.

53:51

You can go on the multi device query and find out out of all your environment how many devices doesn't have a dispatch installed available.

54:00

It'll give you all the details of the devices similar probably if I understood the question, it's kind of a similar query, right?

54:08

So you could for example, query devices and if it's within the the subsection, you can say, OK, it's missing this and it as long as it's provided within the environment, you'd be able to cross reference it basically is what you're saying.

54:21

Yeah, you're sure to find out how many devices doesn't have this knowledge, but this the patch installed and then you can create a further action on that one.

54:30

Brilliant.



54:30

Is there any documentation regarding that specific point regarding like like how we would do it?

54:36

You said that that part can't be shown at this point is that is would there be documentation that show us how to do that?

54:42

Yeah, we'll find out if the document will share that one.

54:44

It's probably on the multi device query.

54:47

It's some license.

54:49

This tenant is not a feature for that one.

54:51

So we couldn't share the demo.

54:52

Yeah, but it wouldn't need any additional licensing other than the Security Copilot 1, is that right?

54:58

As far as the licensing for the Intune, that's if it needs a Intune Suite license, then you would need the Intune Suite licenses.

55:08

If it doesn't, then if it's an Intune Core license, you need an Intune license and also Security Copilot.

55:13

The school school licensing SEU should be there.

55:15

Yeah, fantastic.

55:17

Thank you so much for your for that.

55:22

It is a great question if you, you know, add some more information what more you're looking into that one would definitely want to take the feedback and make sure all the feature and feature enhancement what we're doing, we should be able to incorporate that one as well.

55:36

Yeah, I, I think I think the way I see it is like it's security standards is going to be a huge 1.

55:40

So I know it'll vary depending upon the region, but obviously with the with the increased on cybersecurity, it'd be great to have something where you can almost see what your environment's missing to then remediate your Dicopilot would be great as far as I see.

55:56

Absolutely.

55:57

Thanks.

56:08

OK, we have a few minutes left if there are any more questions.

56:15

If not, I think we have a survey that we'd like to share.

56:18

Amy.

56:26

Yep, I just posted a survey in the chat.

56:28

We would love any feedback that you might have today.

56:31

We value all partner feedback and use it for future events, so feel free to take less than a minute to fill that out with the good and the bad.

56:40

We appreciate all partner feedback very much.

56:42

So thank you very much for taking the time.

56:46

And if there's any other questions, feel free to ask them.

56:51

Now I, I just think the last one was really just about the recording will be shared in a couple of days, is that right?

56:56

I just think if my team's ready, what was that?

57:07

The recording's going to be shared.

57:08

Oh yes.

57:09

The recording on the deck will be on the FPC portal blog within the next probably 2 days or so.

57:17

Fantastic.

57:17

Can you just give a link to that blog by any chance, please?

57:20

Yeah, I'll post the portal website for you.

57:26

Fantastic.

57:26

Thank you, Amy.

57:29

You're very welcome.

57:48

All right.

57:49

And if there are no other questions, we can close it out.

57:55

Thanks everyone for your time today.

57:57

We really appreciate it.

57:59

If you've any lingering questions that come up, feel free to just post them in the chat.

58:04

And our SMEs, we'll just take a peek and answer them there if anything comes up last minute.

58:11

Otherwise, we will see you all very soon.

58:13

Thanks so much for your time today.

58:15

Have a great rest of your day.

58:17

Thanks, Amy.

58:18

Thanks everybody.

58:18

Appreciate you taking time to join.

58:21

Thanks, everyone.

58:22

Thank you.