Microsoft Security

Copilot in Intune
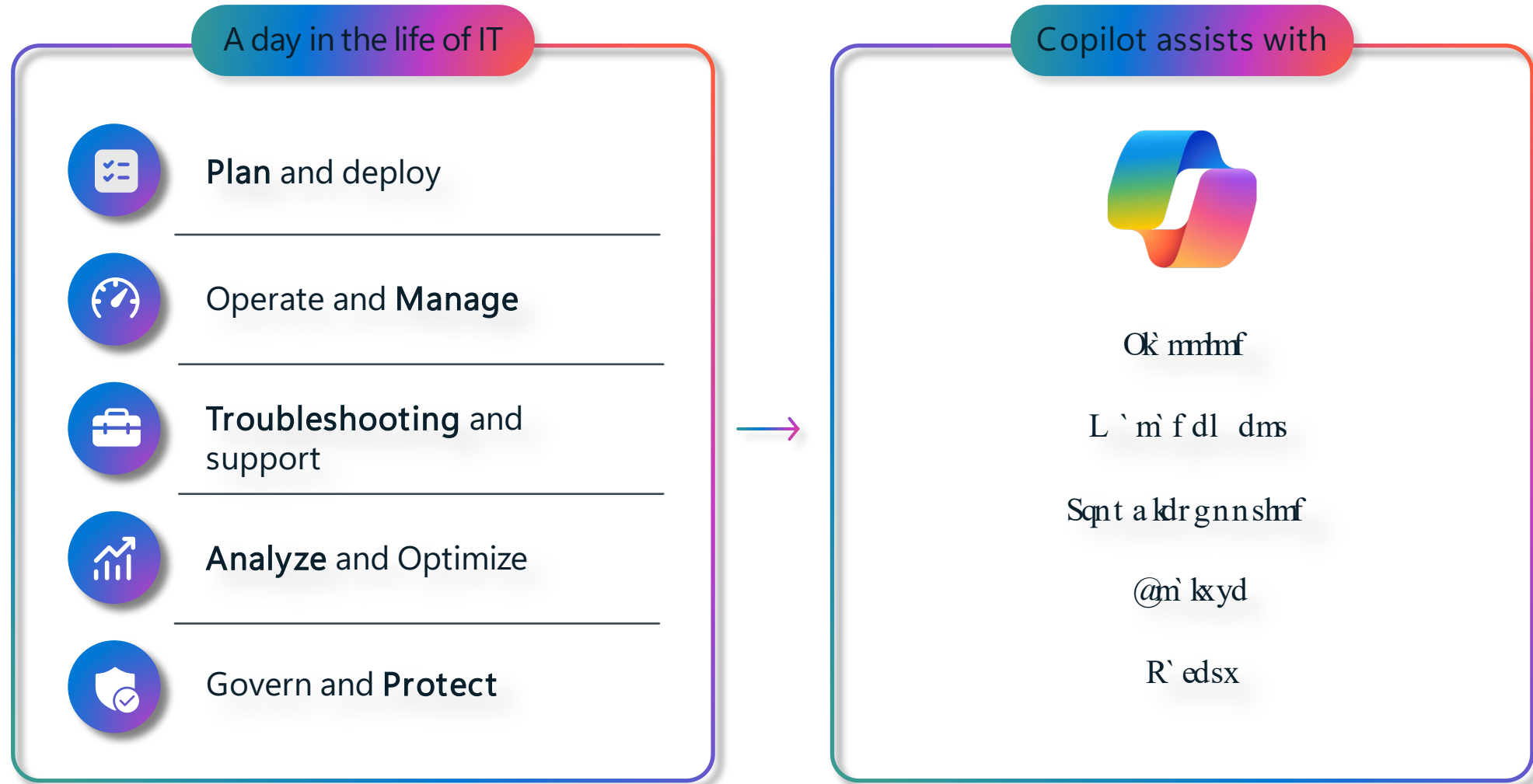
Matt Toto

Agenda

- Intro
- Overview/Prerequisites
  - SCUs, RBAC
- Copilot in Intune Demo
- Top Insights
- Feedback/Q&A

Security Copilot

- **Microsoft Intune**

- Microsoft Entra

- Microsoft Sentinel

- Microsoft Defender XDR

- Microsoft Defender Threat

  Intelligence

- Microsoft Purview

- Microsoft Defender External

  Attack Surface Management

- Microsoft Defender for Cloud

Copilot in Intune at the center of your IT lifecycle

A day in the life of IT

- **Plan** and deploy
- Operate and **Manage**
- **Troubleshooting** and support
- **Analyze** and Optimize
- Govern and **Protect**

Copilot assists with

Ok mnhmf

L `m f dl dms

Sqnt a klr gnn shmf

@m` kx yd

R` edsx

Capabilities in public preview

Copilot assistance for Policy management and troubleshooting

Summarize the policy, evaluate the impact of the policy and settings. Identify device issues, compare devices, understand error codes
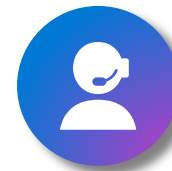
Public preview

Copilot with Endpoint Privilege Management (EPM)

Identify potential application risks

Public preview

Copilot-assisted device query

Investigate individual device with real-time data or query inventory information for your entire device fleet
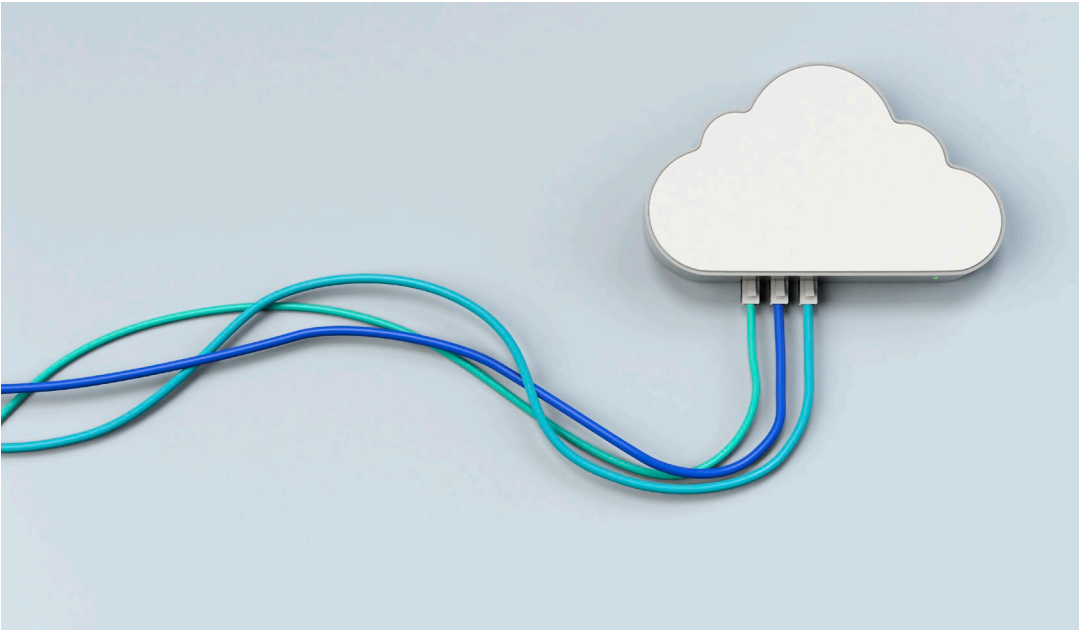
Public preview

Copilot assistance for Surface Management

Intune recommendations for managed Surface devices

Public preview

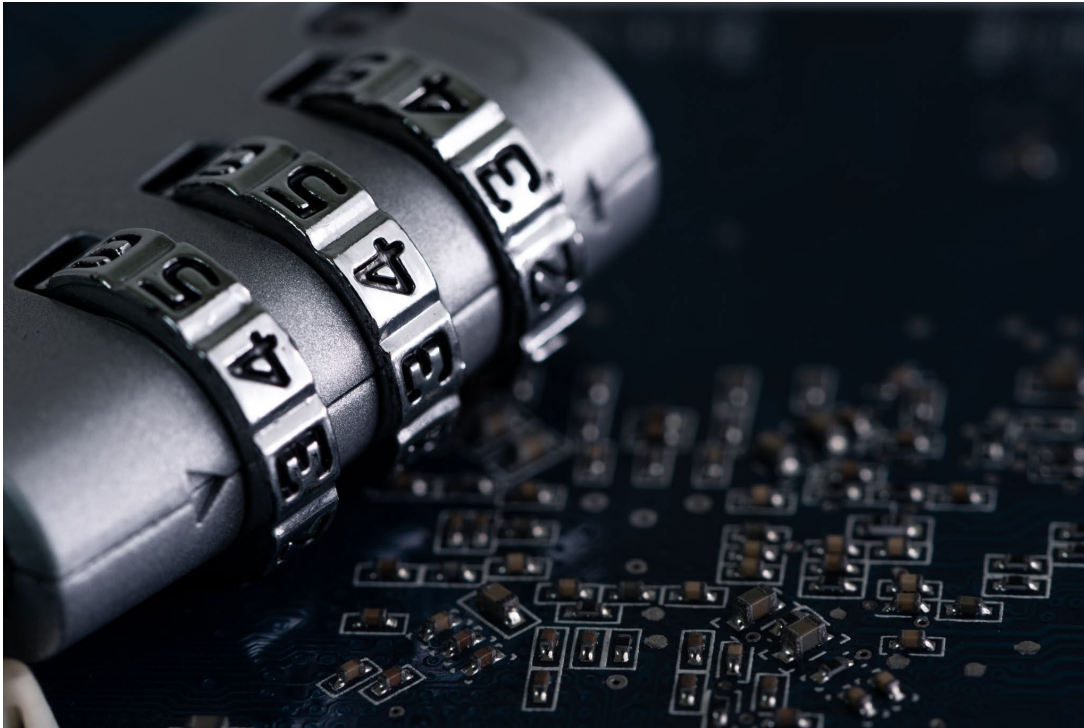# Getting started - Security Compute Units (SCUs)

- SCUs ensure reliable performance for Security Copilot.
- **Provisioned capacity** is billed hourly, **overage capacity** is usage-based.
- Seamless integration with Intune.

Getting started - Access to Copilot in Intune

- Define Copilot roles at setup: owner or contributor.

- No Intune-specific RBAC for Copilot.

- Admins access features based on permissions.

Getting started - Intune Suite requirement

- Advanced Analytics (Device Query)
- Endpoint Privilege Management (EPM)

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Policy and configuration management (public preview)

- Use Copilot to **summarize existing policies** with the "Summarize with Copilot" function.

  - Describes the purpose of the policy, its settings, and who is assigned.

- Use Copilot to **explore individual settings** with the "Copilot" tool.

  -Describes the purpose and impact on the user and security of the configuration.

  -Indicates the values recommended by Microsoft for the configuration.

  -Evaluates potential conflicts, identifying the policies where this configuration is also used.

- The **Policies and Settings experiences are available** in the following policy types:

  - Compliance Policies

  - Configuration Policies

  - Most Security Policies.

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Demo:
Copilot assistance for policy and configuration management

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Device troubleshooting (public preview)

- With Copilot, the **"Explore with Copilot"** function is available on the device page.
- Allows you to summarize device details with a single click.
- Compare two devices to find the differences in the following categories: Settings, Compliance, Apps.
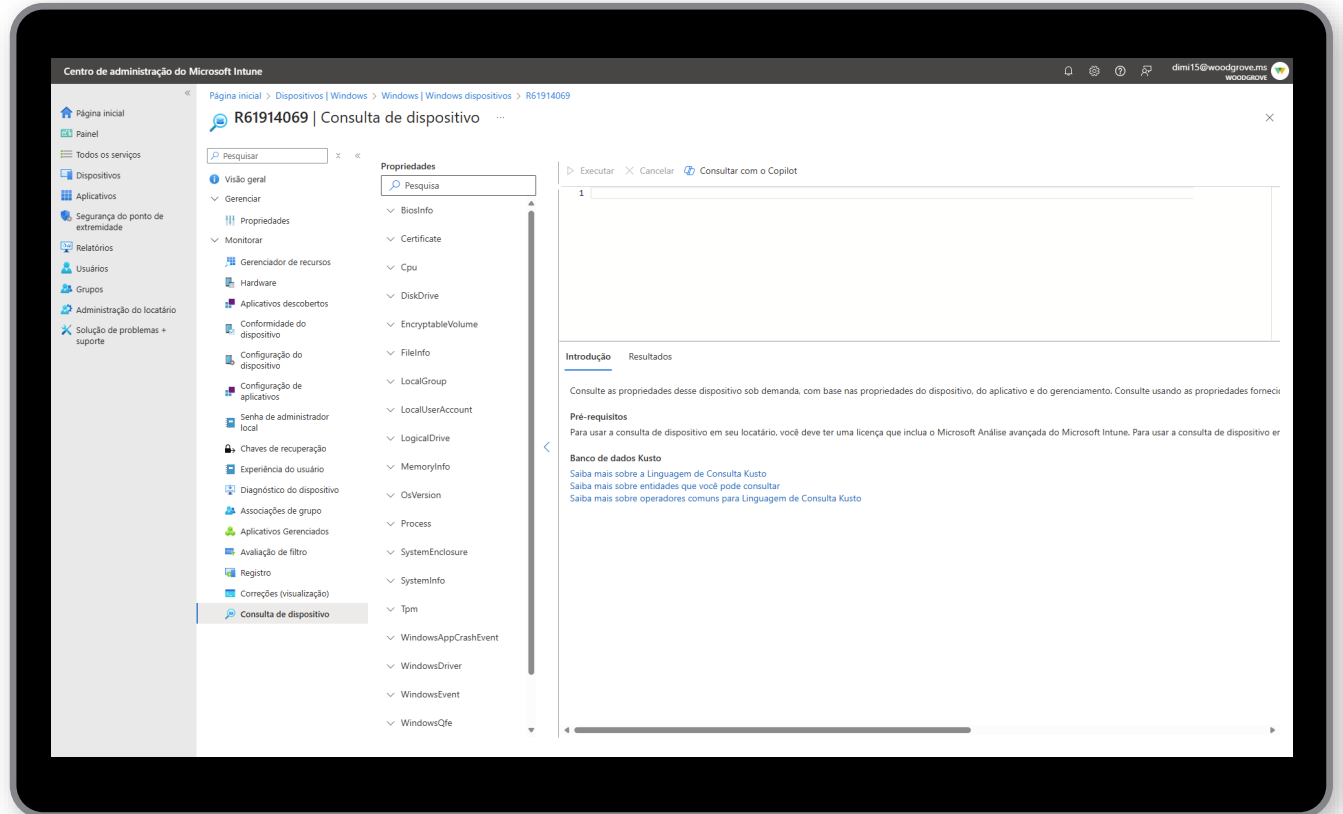- Understand error codes.

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Demo:
Device troubleshooting

Selected device query with Copilot-assisted in Intune

- Investigate device data

- Get near real-time data

- Use natural language to make queries

Device Query with Copilot (Preview)

- Assists administrators in using the device query by accepting a natural language request and converting it to a KQL query
- Available only when the managed device is selected.
- Uses the same Copilot user interface interaction as the existing preview
- Displays only valid and executable queries available in Intune today
- Doesn't respond to anything unrelated to the device query
- Use the community query store for more examples.
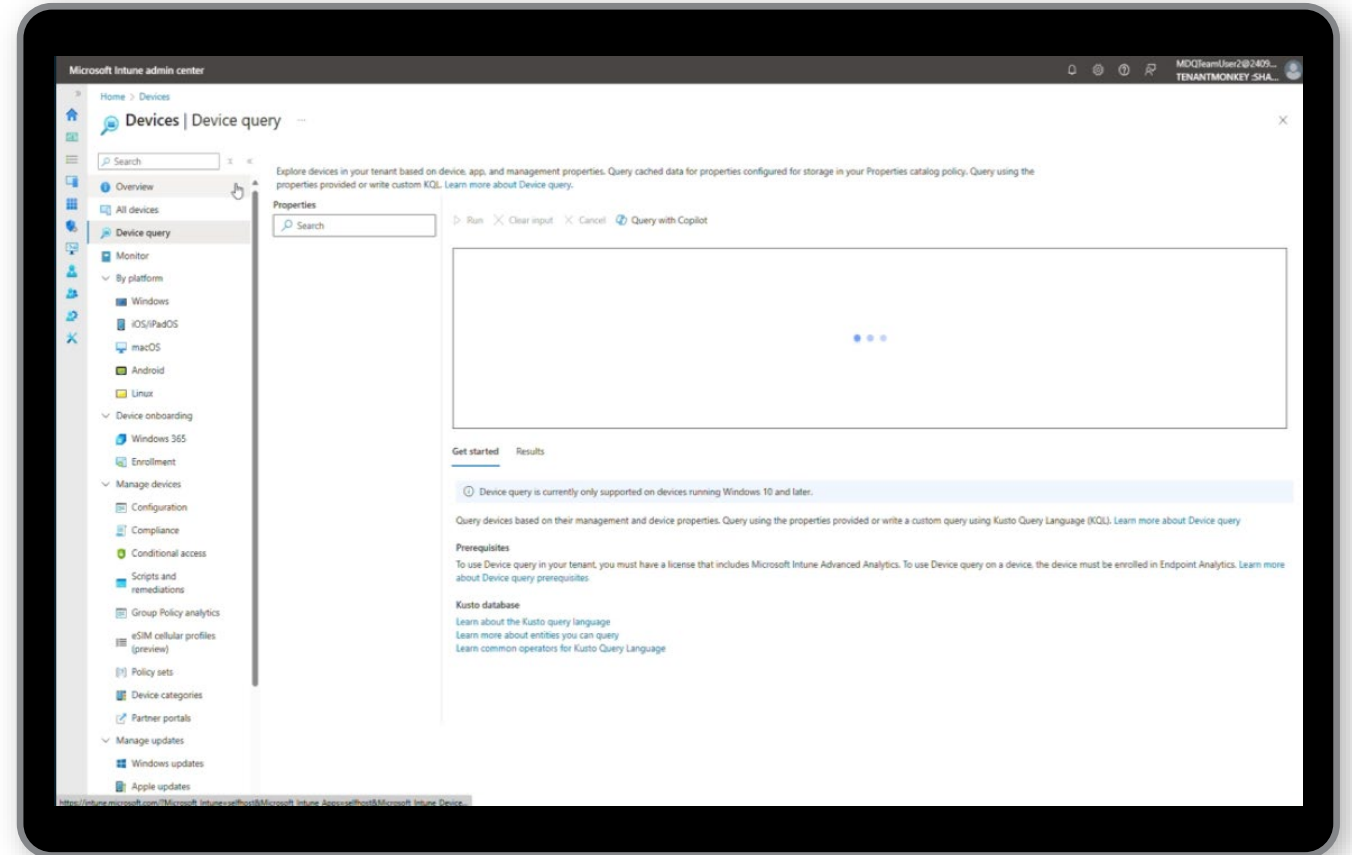
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Demo:
 Query of selected
device with Copilot-
assisted in Intune

Multi-device query with Copilot-assisted in Intune

Natural Language

Create complex queries with ease

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Demo:
Query for multiple
devices with
Copilot in Intune

Top feedback "Insights"

1. **Help with NIST/CIS baseline**

   o Copilot for Intune to be able to reference PCI compliance standards such as NIST and HIPPA.

2. **Prompt to create a report**

   o "All devices that failed X deployment"

3. **Help Remediation Scripts**

   o Analyze & Write

Thank You!

- We appreciate your participation today.
- Your questions are welcomed.
- Let's discuss any final thoughts or feedback.

SME Requests - What to expect

FRP-Designated SMEs support **partners** in the FastTrack Community to help their customers deploy M365.

Benefits to Partner

Blocker Resolution: Streamlined process
- Resolve questions on deployment blocker scenarios
- Faster Resolution
- 0% Rejection rate

Guidance and training to Partner engineers
- Office Hours- ADG Updates, AMA with FT SMEs and PMs
- Best practices and Enablement Resources

Provide feedback: Influence Microsoft products
- 1:1 Roundtable reviews
- Interact with Engineering

Partner Submits **SME Form** → **Designated SME Reviews** → **Designated SME Engages**

How to request a SME:

Fill in **SME Form** on the Community Portal

Best Practices and Guidelines

Designated SMEs help resolve deployment challenges with partners; not for staff augmentation.

Designated SMEs aim to make contact within 3 days of assignment.

Please provide a clear and concise description of your situation and needs for a faster response.

For any break/fix issues, please contact the support team instead of sending requests.

Limit each request to one topic or product.

We value your feedback and suggestions for improving our products.