

M365 Apps, Teams Frontline Worker, and Intune Advanced Deployment Guides Office Hours [Americas_EMEA]-20250318_110041-Meeting Recording

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🕒 **Amy Jarosky (AG Consulting Partners Inc)** started transcription



Amy Jarosky (AG Consulting Partners Inc) 0:41

Welcome everyone.

Thank you so much today for joining us for the advanced Deployment Guides office hours.

We have lots of updates for you and demos and we have an awesome team here on board ready to support you and answer any questions that you might have along the way. If you do have questions, feel free to post them in the chat and we will support. You there? If there's time at the end, we will enable the mics and you may take yourself off of mute if you choose to do so.

Just a couple of event logistics, if you'd like to turn on live captions, you may do so in your team's app by the more button.

We are recording this call and the call recording and the deck will be available on the FPC portal within the next day or so.

So if you want to rewatch the session, you may head on over to the FPC Portal blog and watch it there.

Like I said, if you have any questions, feel free to post them in the chat.

And again, we are very excited to have you here today.

Thank you so much for taking time out of your day to join us, and I will now turn it on over to Anna Fitzpatrick, our first presenter.



Ana Fitzpatrick 1:59

Thanks Amy.

Hi everyone so global.

Hello, thanks for joining us.

My name is Anna Fitzpatrick and I'm a senior product manager within Fast Track covering the core workloads.

We're really excited to have you all here today. A quick overview of our agenda. So we'll have a packed hour. We'll start with my initial overview of M365 core advanced deployment guides followed by the two detailed ADG demos covering the M365 app.

In teams.

Brandon will then join us and come on to talk through.

The overview of the Intune Advanced Deployment Guide updates an overview, followed by Alex and Peter leading their walk through.

Next slide, Amy.

So the slide outlines the role and benefits of FPC, designated SME's and supporting our partners within the fast track community such they play a crucial role in supporting our partners by not only resolving deployment challenges but also providing guidance, training and overall some influencing of Microsoft product. Throughout the feedback that is submitted.

We want to remind you all that to request this me partner should submit a SME request form with the detailed description of their situation and the needs.

This ultimately ensures that the designates me can provide the most effective.

Support and it's important that we continue to update and provide you all with most effective support along with making sure that.

Each request is limited to one topic or product. To streamline the process overall end to end.

Next slide, Amy.

This slide covers an overview of what we've done with our M365 core advanced appointment guides, the advanced deployment guides overall provide step by step instructions for deploying Microsoft 365 services which help enhance user experiences by optimizing the deployment process overall.

The advanced deployment guides will often refer to them as Adgs are accessible both through the admin center and the setup Microsoft Com site.

The difference really is that the admin center does.

Apply hydration and automation.

To the Advanced Deployment Guide, which really does optimize the use of it versus the setup.microsoft.com site, does allow anyone.

Even a non admin to be able to view the advanced deployment guides, we've made several enhancements across the past. I wanna say months overall. Let's say a year across our advanced appointment guides and we continue to do that year over year.

Some of the advancements include improving navigation, guide flow deployment steps, making them more modular and addressing.

Submitted feedback items across the board today.

Specifically, we'll walk through the M365 apps and teams for Frontline Workers section of the M365 core advanced deployment guides prior to going through the Intune Advanced Deployment Guide. These updates mean that we can deliver even better services to the customers and ult.

Improved navigation and guide flow makes it easier to follow steps and ensure that the customer has a smooth deployment process overall.

The enhanced troubleshooting resources help us to quickly resolve issues, ultimately saving you all time and effort, and then last but not least, by using these guides you can provide a consistent and reliable service to customers, which helps us build trust and satisfaction.

Enhanced visibility really makes it easy for the acts that you are easily able to access information you need it right when you want it.

We'll start talking through each guide and I'll hand it over to our first demo group, which is the M365 apps with Pedro and John.



Pedro Roesler 5:43

Hey, good afternoon, everyone.

I'm really thrilled to see you all here attending our ADG office hours. So as Amy mentioned, I'm Pedro Roesler, Fast Track Partners sex manager. Some of our previous roles, Microsoft or Fast track engineer, networking, SMI, productivity, SME and mentor.

And I have been enrolling several projects like the review and redesign of some of our advanced deployment guides with me.

I have John Warner will be helping me answering any questions in the chat.

John would like to present yourself.



John Warner 6:15

Hey, I'm John Warner.

I'm a fast track, former fast track engineer.

Productivity S me now, I've been helping Pedro with all these advanced deployment guides.

Good to meet you.



Pedro Roeseler 6:25

Thank you.

So let's get to business.

Let me share the M3C5 apps. Adg on my side.

So.

Sharing.

Window.

And.

Should be this one.

Are you able to see?



John Warner 6:47

Yep, we can see it.



Pedro Roeseler 6:49

OK, perfect.

So.

For this demo, as you can see, I'm gonna use the admin center one and 1st. I would like to start by mentioning that this is a new interaction. Is a direct result of extensive feedback and collaboration from our SMEV team members and also from our customers feedback so.

Over several months, the V team has provided valuable insights that have been instrumental in refining this guide.

Some of the key improvements include adjustments to links, ensuring title consistency throughout content reviews, and addressing top feedback items to enhance the overall user experience.

As you can see now these new interaction includes checkbox for users to select specific scenarios they need, such as deployment or updating M3C5 apps instead of the old radio buttons that we could find in the previous version.

Additionally, the preparation and activation sections present in the previous version have been consolidated into the prepare for M3C5 apps section under deployment.

We'll also like to mention that we can now also select A section in the left bar directly by clicking on it without needing to go back to the page.

Let me show you how it works.

So if you select one or more scenarios then you can jump over. To each one of them and avoid that need that we had recently. To go back and go to the the section that we wanted, OK, this is a really nice feature. It was something that a lot of customers are looking for and we are really thrilled to, to have it with us.

Now I'm gonna show you how it works.

So now we have here the scenarios we have a deployment, the updates, the customization and security and privacy.

So I'm gonna select all of them so that we can go over it.

Let's go next.

And here we have to prepare for Microsoft 365 apps.

So the first section is all about how to prepare for FM3C5 apps.

Here we'll find all the needed guidance about the prerequisites.

It's the licensing and accounts, the network capability and application compatibility.

You just need to click on each of the drop downs and it will get all the needed information on each topic.

For instance, if I click here in access application compatibility.

You will have a reference to the app assure team.

This is a team that addresses issues for application compatibility.

It's a fast track team, so it's included.

In your license.

It's not a paid service and they can help you with migration from Windows 10 to 11 office professional versions to Office 365, Microsoft Edge compatibility issues, Azure Virtual desktop and Windows 365. OK, so be free to always request this team whenever you have issues.

Like this. OK, as usual, we also have to learn more with all the initial links that.

Are useful for this kind of scenario.

Then we will move next to the choose a deployment method.

So now we have included the office customization tool here as well, which can help you customize the installation, likely finding products and languages to install, how to update them and many more.

So then we have a table with all the available deployment methods. The operating system they apply to and the small description of it.

It's the same thing if you click on one of them, you will get a flyout.

With all the rail related guidance. So for instance if I click in self install from the cloud

you will have all the information there. If I click deploy from a local source, same thing and you have the official URL there. OK also learn more.

And move in next.

We have the monitor deployment so for you to be able to monitor the status of your deployment as well as the health of your apps.

We recommend you to use the M3C5 apps Admin Center in this portal you will have an inventory of your devices where your corporate users have logged into and this will help you to identify issues with office installations such as identifying devices that are running in.

Older unsupported build more devices to different update channels and many, many more features.

OK. Moving next, we have the manage updates.

So as you probably know, Office 365 updates aren't available in Windows updates, so Microsoft uses the office Content Delivery Network CDN instead. OK.

Similarly to the other sections, we also list all the available update methods and you just need to click on each one to know more.

We also included guidance with update channels, delivery optimization and also Microsoft 365 upsell.

OK.

So if you click on a deployment method, you will have all the information there and you can easily go to the office official URL with the documentation.

So moving next, we now have the customization scenario.

So now we have an education sections to configure apps. Since this is part of the customization scenario that we previously previously mentioned.

So if you are just looking for customization in your apps, you can come here and you will find all the guidance needed for that. And so this is one of the advantages that I mentioned previously. When you we change the ADG for the check boxes check boxes.

Is that you can just come here without having to go through all the other sections and scenarios that you are not really looking for. You're just looking for a specific scenario, OK?

And we also having the same scenario, the manager policies so included in the customization. We also added guidance for policy management, which can be done as well from the M-65 apps admin portal with the cloud policy service.

OK.

Movie next we then have.

We are now entering the security and privacy scenarios, so we started with security by listing all the available security controls to protect your data.

We have security baselines. How to handle macros and trusted locations and the same thing if you click on them you will get more information OK.

Do you have a second sections inside so we can explore it?

And they have all the scenarios and best practices from our SME's and from our customers from their feedback.

Moving to the privacy, so as you know, Microsoft is committed to providing you with information and controls you need to make choices about how your data is collected and used when you're using Microsoft 365 apps. And for that we allow you to control settings related to.

The diagnostic data and connected experiences, so these settings can also be set in the M365 app setting Portal and we provide a section for the diagnostic data and the connected experiences. As you can see here.

OK.

And moving next, we have this section where you are able to send an e-mail to notify your users of new changes or features. Unfortunately, at the moment there are some issues sending these emails, but we hope that we have this fixed soon. OK, but we still have some.

Templates here available to to download.

And so we have reached the end of the our ADG.

We provided you some extra steps and initial resources.

We encourage you to explore this ADG and take advantage of the new features and improvements.

Your feedback is highly valued and we encourage you to share your thoughts and experiences through submitting feedback, feedback items. OK, so this is how we build our our new versions of interactions is from feedback from you, from our customers, from our SME's. OK. So I hope this.

Presentation was useful to you.

Thank you so much and I'm handing over to the frontline.

Worker Steven.



Muhammad Arabi 15:36

Hey, thank you, Pedro.

Hello and good morning, everyone.

My name is Mohammad Arabi.

I am a team subject matter expert on the fast track team. I have been with Microsoft for the past five years and before I begin the Flw presentation, I would like to hand over to Eric so he can introduce himself.

And it is. If you're talking, you might be on mute.



Hérydis Elias 16:17

Yeah, I think it means I'm also teams expert in fast Track team and I have been working in Microsoft for nine years now.

So thank you, Mohammed.



Muhammad Arabi 16:29

Awesome. Thank you, idius.

Let me share my screen.



Hérydis Elias 16:35

Yeah. Can you hear me, Kimber?

Something not working.



Muhammad Arabi 16:41

Yeah, we can hear you.

Do you all see my screen?

All right. So today we'll be exploring the Advanced deployment guide for Frontline Worker, which has recently been added to our existing team deployment guide. But before we dive into the demo, let me share a scenario where one of my retail customer effectively utilized the shift and approval app.

Of the frontline worker.

They leverage the shift app in Microsoft Teams to streamline their shift management process.

Their store manager could easily create and manage employee schedules, while frontline workers had the flexibility to view their shift, request time off and swap shift with colleagues.

Additionally, the approval app with the team help them efficiently handling time off requests and shift changes, ensuring that all approvals were managed seamlessly.

With that being said, let's dive into the deployment guides.

On the overview page of the team admin center, there is this new option added to deploy Microsoft team for Frontline worker. When you check this box actually check but when you check this box this option appears.

Let's go to that step and see what is in it.

All right. So on the overview page, you have a quick contraction of what frontline worker is and recommendation and how to use the frontline worker at the bottom of the page.

There are best practices with deploying frontline workers, such as plan your frontline deployment. When creating teams, you can use dynamic or static team creation. Deploy this feature for pilot locations so they can test it out and once the testing is successful.

Deploy it to the broader you know, set of users.

In a phased approach.

When you click next, you will be taken to a planning phase.

There are seven steps to this phase.

The first step is to plan the team and channel structure based on the organization need. The decision of naming the convention.

You will be using to create teams and channels and the member of those teams and channels. The next step is to decide if you want to use a pre-existing template to create teams and channels.

Or if the organization is interested in creating custom templates.

For team and chats.

The third step is to plan the roles and permission for accessing teams in a frontline worker scenario. You got to decide the guest capabilities in that team and channels.

Four step is to plan. The management of team membership.

Would you be using dynamic or static team membership for frontline worker? The 5th step in planning is to choose the scenario most likely to be adapted and modernized to enhance the user experience in the organization.

The next step is to plan the messaging policy for your frontline worker. Is the organization going to use the default policy or are they interested in creating their own messaging policy based on their needs and the very last step in planning is to decide what kind of meeting.

And voice policy you will be using for your frontline worker.

After that, we'll hit next and go to the deployment phase.

On this page there are four steps.

The first step on this phase is to identify user and assign them frontline worker license.

Next step is to deploy apps setup policy so you can pin these frontline worker apps on their teams such as Viva Connection, walkie-talkie Shift Planner and approve. You can also deploy permission policies and configure external and guest access policies based on the organization requirements.

The third step is deploying team by choosing between dynamic or static membership.

At the very last step is managing device devices policies based on the requirement they'll be using on any of these devices, such as shared devices.

Bring your own devices, dedicated devices or just simple kiosk device.

And then we hit next, go to the last tab, which is the adoption phase.

On this face you have access to useful resources such as adoption guide, frontline worker, playbook, and success kit.

Well after that is just a a regular.

Advanced Deployment guide for teams from the rest on so. With this we come to the end of our presentation and now I'm going to hand over to Brandon for the next presentation.



Brandon Ringer 22:17

Thank you, Mohammed, and thank you, Amy, for loading the slides.

Global hello everyone. For those of you who don't know me, my name is Brandon Ringer.

I'm one of the principal product managers responsible for Intune P1 within fast track.

Amy, could you actually go back one slide for me?

Thank you so much.

So we are excited to showcase to you today the updated Intune Advanced Deployment Guide based on our wealth of customer information.

Based on a wealth of customer feedback that we've received, we've redesigned the ADG from the ground up, really bringing to you a now cohesive dashboard view of the guide, which is really meant to drive a simplified overview for our customers deployment.

With inside of that brings an enhanced user experience really aligning to a simplified scenario based deployment guidance flow.

To support the customer where they're currently out on their Intune deployment journey.

Inside of their those unique guides, those scenario based guides have a streamlined set of processes that have been defined that brings the the latest content as well as deployment guidance from our fast track teams.

As Anna mentioned at the beginning, our guides are available to you from the admin center as well as the setup.microsoft.com site, but our recommendation is to always use the admin guide as your as your Linux because it brings out of capability around hydration and.

Task tracking within those guides.

I'm now going to hand it over to Alex and Peter, who are going to dive us deep into the dashboard.

As well as one of our scenario based guides and hopefully answer any questions that you might have.

Alex. Peter, over to you.



Alex Baker 24:22

Thanks Brandon.

Thanks everyone.

Yeah. Good to be here today.

So I'm Alex.

I'm one of the cloud endpoint Intune SME's within within fast track.

So you may have worked with a few of us before, but if not, you know.

Thanks everyone for joining.

I've also got my colleague Peter as well. I don't know if Peter, you want to introduce yourself.



Peter Egerton 24:44

Hi guys it.



Alex Baker 24:44

I think you might be a familiar face to people, but yeah.



Peter Egerton 24:47

Yeah. Nice to meet you.

Yeah, I'm a colleague of Alex here.

I work as a clerk in points me in the UK and I've spent some time last year in particular working with with many different partners across EMEA.



Alex Baker 25:00

Excellent. Thanks Peter.

I'll just share my screen now and give you a bit of an overview of what we've been doing on the Intune space.

There's been a lot of change here, so so bear with me on this one, but.

Like Brandon mentioned earlier, if you come into the M365 Admin centre come to the All Guides section and you can you can filter on Intune as a product.

Now, if we come into this new or deploy and set up Intune and Intune Suite guide here.

You'll see.

Now this dashboard, a landing page is very different from probably what you would have seen previously.

So in the past I know from an Intune ADG point of view we were always using this one here.

And from what I felt, in my opinion, and you know, feedback from people as well is the guide was good in aspects, but it was very contained, you know, with Intune it's a very big, big subject, lots of different features and topics within it. And it was quite. Difficult to.

Pinpoint specific areas you know within the guide without having to run through it all.

So what we've been working on over the past couple of months is the scenario based Adgs.

So you'll see across the across the top.

Now we've got multiple tabs related to different scenarios.

And when you click each scenario, it's then going to bring up a different ADG based on that scenario.

And I think this is really key, to be honest, because you know that you may know when you're working with customers.

And she and or the first question, you're probably gonna ask to me. You know. What is it you're looking to do with Intune? You very rarely get a customer coming to you and say I just want to deploy Intune.

You may want to start looking at app protection to begin with.

For example, or enroll in your Windows devices.

There's always a specific subject that you're looking at, first of all, which can then delve into, you know, other scenarios.

So I think these Adgs they should be a lot more streamlined, a lot more to the point. Given you know the administrators are much more.

Beneficial experience.

So just to quickly touch upon these, I'm going to run through the secure desktop for Windows devices and just before I go into that, the sections we got here is around securing applications.

So this is mainly going to be around application deployment or app protection policies.

Secure desktop devices. This is going to be mainly around managing devices with Intune.

So how to enroll them?

Into Intune and then how to secure them later on with things like compliance policies, conditional access?

Configuration profiles, et cetera.

Same again from a secure mobile device point of view. How to enroll your mobile devices and then how to later secure them?

We've got managed updates section as well, so again we've got one for each of the operating systems here.

So how to manage updates on Windows?

What options you've got available to you?

Same again for iOS, Mac OS and Android as well.

We've also got shared device Scenario 2.

You know, we work with lots of customers that may have kiosk space devices or task based devices, shared devices. So that these are the type of guides that will be helpful for those scenarios.

And then lastly as well, we split out the Intune suite into its own ADG as well.

So all of the different Intune suite features are part of. You know this, this ADG here.

I'd love to go through them all, but I think we'll be here for a while. So what?

I'm going to do is pick out the secure devices ADG for Windows.

You'll see here.

It's cashed a few of my selections from previously, but with all the Adgs from an

Intune point of view, we'll always start at the overview page as such, just going to give you a bit of information about what the ad G is, and in this case, you know. We're going to be going through the prerequisites, the different enrollment types and how to then secure the devices later on.

We do have some information that gets pulled from the tenant as well, so from an admin's point of view, if they don't have Intune licensing for the tenant then it will show up here as well, which is a nice neat feature.

Throughout the guides as well, you know if there's any reason an admin can't completely guide.

You can't complete the deployment by using the guide.

Then they can check their eligibility requirements of fast track through this link as well, and you'll see throughout the guide as well. If you do need assistance from fast track directly, then you can look at submitting an RFA request for assistance with fast track in here.

Terminology page.

Here we've we know.

Intune has a big big product.

Lots of different features, lots of different terminologies.

So we've gathered a list of core terms that will be used throughout the ad G and just a definition next to them as well.

So if there's any.

You know, admins looking at a guide for the first time or an operating system for the first time, all of these terms in here should be relative to that ADG.

And give a definition of what that.

Term is about.

Now for this this guide here I'm sure for everyone that's been working on sort of Windows device management with Intune.

There's lots of different enrollment types and lots of different scenarios where you would.

Almost recommend to customers to go down based on, you know, their their requirements.

So what we've done here, we've really focused on the scoping questions in this ADG. So you'll see when you first open the guide, you'll have two options to select, so you can either enroll and secure your Windows devices, or if you've already, if you've already enrolled your Windows devices, then you can click on the secure, already

enrolled Windows devices and what this.

Will do is it will allow you then to select.

Different security configuration aspects that you may want to then look at deploying.

So very briefly, if I just show you this, if I tick.

You know all of these options.

Here it takes you directly into the configure section and in here you have all the different tasks for the different configuration items. I'll dive into a few of these shortly, but I just want to show you.

The main experience.

So if you're working with a customer or you know a customer's looking at this on their their own back and they want to enroll Windows devices, you know one of the first questions I always tend to ask them is you know, do you want to enroll corpor? Or personal devices for the sake of this ADG, you know, let's say the customer wants to enroll corporate devices.

The next question I'll be asking them then is, you know, do you want to enroll your existing domain joined devices or are you looking to enroll new devices or ones that will be reprovisioned?

If they choose the existing devices here, you'll see the next question is quite a key one for people you know in the Intune space is do you manage those Windows devices with configuration manager? And if the answer is yes, then.

The recommendation here is to look at setting up, you know, Co management.

So you'll see that this path is taking you directly to the Co management pre requisites.

Whereas if you select no at the bottom and in this case we're gonna recommend you use a group policy to enroll these devices.

And again, you've got the prerequisites that are specific to that enrollment method.

So it's very based upon the the administrator's choice. And then we're given, you know the recommendations and requirements as to what's needed.

So for the sake of this demo, I'll go through the Co management space.

So you'll see here what we've tried to do is list all the tasks that need to be met, or all the requirements that need to be met in a task format.

So for example, you know one of the requirements is that the MDM authority needs to be set within Intune.

So we've got the steps directly within the flyout here.

Permissions. For example, you need to be a full administrator and config manager

and you need to be a global administrator in entra ID before you can enable Co management.

There's other things we've put in here as well, which we've had to send to the official documentation, so things like network requirements that are really key aspect of Intune, but to document all of the network requirements in here is a bit too too much.

So what we've done for this is we've called out the requirements, but we are linking to the official.

Documentation.

And once you've completed all of the pre requisite tasks.

You'll see we go into, then the sort of enablement section.

So how do we then enable Co management and you'll see through here we've got all of the steps on what's needed to enable Co management, how to do it, how to set the enablement to a pilot collection or all devices.

Speak a little bit here about the workloads and how to change them.

But we call out a few key things in here as well.

So as you all may know, when you're going through Co management, there are some workloads and some of those workloads are more impacting than than others.

So we're calling out here.

Any gotchas?

You know, so before you switch any workloads during the enablement, make sure you understand the effect of each workload.

I think this feeds nicely into the next task we've got because you'll see here and I'm not sure the official documentation covers a lot of this, but we get asked it a lot as Intune SME's. What we've done is we've put together all of the different work.

Codes that can be moved. We've given them a description, a brief description of what they are.

But then we've also called out what the effect is as well.

So for example, if you move the client apps workload to Intune, there's no effect.

You can still deploy those apps from config manager.

Whereas if you're a customer looking to move Windows Update policies to Intune.

It's taken authority to Intune in that case, so configuration manager will no longer manage Windows updates for those scope devices. So we're calling out key

recommendations to test that workload and make sure the updates are configured in Intune prior to moving it so.

Tried to give administrators a little bit of help here in terms of what workloads they can move and which ones they need. A bit more thoughts and testing in.

We've then got the monitor section as well, so you know how to monitor the progress of the Co management.

So just the steps on how you can do that.

And you'll see with all of these tasks, they've all got assignment tracking in here as well.

So if you've got, let's say, a global administrator that you need to get hold of to enable Co management, you know we can select the dates that it's due by.

The status of that and who?

The administrator is.

That's assigned to to that task.

Which will then become more apparent throughout the guide.

And then you'll see once you go through this section here as well, it then brings us back into the configure Windows devices port where we can go through the different tasks around securing and configuring those devices.

Before I get into that, I just want to highlight one other scenario as well, because you may see lots of customers asking about Autopilot as well and how to provision new devices with Intune.

So I just want to show you that experience as well.

So if a customer wants to provision new devices.

Then one question we ask the customers always is you know, are you looking to do enter join or hybrid join?

And as per our sort of product group guidance over the last couple of years, you know although we support hybrid join with new devices, we recommend using Entra join with Autopilot.

So you'll see a lot throughout this ADG.

We're calling out the recommendations to drive that message as well to the customers.

And if we choose entry joined here and you know, you may all be aware as well over the past.

Probably 6 to 12 months or so we've released Autopilot device preparation and we've also got Autopilot which has been around for a while, so we're highlighting here that there's two different autopilot processes and customers can use this official documentation to determine which which approach is best for them.

So in this case, we'll stick with Autopilot.

On an entry joined approach.

And again, then you see here the pre requisites.

They're all specific to Autopilot entra join, so we've got the license requirements all in the flyout.

The permissions needed for enter join so inside of the entra admin Center users need to be able to join those devices.

How to enable the automatic enrollment? You know the MDM userscope.

And again, once all these requirements have been completed, we're then in a position where we can start look at to look at enabling Autopilot.

And again, we've got a set list of tasks here.

So again, how to register devices with autopilot?

Are you going to use a manual approach by, you know, using a PowerShell script or configuration manager reporting to register those devices, or you've got the automatic approach with an OEM or a partner.

That could register the devices on your behalf.

There's some nice experiences in the creating a dynamic group as well here. So we mentioned how we can create dynamic groups for autopilot, but you'll see we've got a lot of the syntax that can be used and you can copy it directly from the ad G as well.

So there's no need to go into the admin, into the documentation to get these queries.

You can see them all directly.

Within this flyout.

Once you've gone through all the tasks like configuring the ESP, etc, you know you'll then be in a position to enroll those devices into Intune. So.

Again, you know you can give the device to a user that's that's licensed.

Test that part out.

And then naturally, once you've configured the enrollment that's working OK, you know, you then move on to the configure and secure options.

So you see that all of the steps that we go through, they all lead into the configuration aspect.

So we're always looking to do the enrollment and then how to configure those Windows devices.

And what we've done here, we've tried to break them out into common asks

common asks.

And also common recommendations we you know mentioned to customers.

So first thing you know, we speak about once we get devices enrolled into Intune is you know, have you heard of compliance policies?

So you'll see in all of these flyouts. Here we've got a bit of a description of what compliance policy is.

And how you can integrate them with then conditional access to secure your access to your resources.

Is.

And the way we've done this one here is, again, we've defined prerequisites like licensing before you can use compliance policies.

We've pulled together requirements as well.

So what we would suggest we know for every customer, there's not a one fits all compliance policy you want to deploy.

So here we're giving recommendations that you know you should speak internally with your security teams, the key stakeholders to determine what requirements you need in the compliance policy.

We then also give information as well how to configure the built in compliance policies.

How to create a compliance policy?

And then how to monitor that as well?

So once you've assigned the compliance policy out, how do you monitor that?

What reports have you got available to you? So you'll see this approach across all of these tasks here.

Another key one as well is if we're speaking about compliance policies, then the next step is you know, how can we secure access and ensure that devices are compliant before they access?

Our resources.

Which links into the conditional access side of things in entra.

So we do a similar thing again. You know what license is needed to use conditional access policies.

So you need entra P1 or P2.

We give out recommendations here as well. So for anyone that's familiar with conditional access policies, we know this break glass account is very key because without that you know I've seen instances where people may lock themselves out of

their tenant.

So we're calling out key key aspects here as well.

Another thing too.

Again, we're calling out a key aspect that the devices must be compliant before you push the conditional access policy, because otherwise you know users will be blocked from accessing resources.

So we're.

Consistently mentioning things that we would be saying to customers in a day-to-day conversation, calling out the pitfalls, calling out things to be aware of, and then how to actually configure the thing.

So how to configure the conditional access policy in that case and then how to monitor it? So if you want to look at using the the insights through conditional access then you know you can do that as well with the log analytics workspace.

I won't drain all of these in here, but a couple of others that I just one other one I think is really key or maybe useful for people.

So we know that in tune we can deploy certificates using PKCS or SCAP, but it's a very it can be a very lengthy conversation. Sometimes it can be a very confusing conversation for customers in in certain cases.

So what we've done here is given information about the two types of certificates that can be deployed via Intune.

So we give information about skip.

What certificate is what the capabilities are? We then do the same with PKCS as well.

So it gives the administrators an informed information so that they can make that decision.

And when they're happy to proceed with one of the options, they can click skip, for example.

I think there's a slight little bug here because it takes you back to the main page, but then if we click on the certificate deployment, you'll see here that we got the prerequisites that are defined for SCAP.

So we need a certificate authority. We need ndez service server on a the end US role on a server. Sorry.

The Intune Certificate Connector is needed and we also need to publish the end us URL externally.

Then we go into the how to as well.

So before you can deploy a SCP certificate, you need to have a trusted root

certificate that you deploy through Intune.

So again, how to do that? Once you've done that, how to deploy the SCAP certificate? And then again, once you've done that, how can you monitor it so you can monitor the profile? But then we've also got a dedicated report.

As well for this.

So this all feeds you know across the different tasks, very similar consistent experience across them all.

Again, you can Add all your assignments in here as well.

And then once you're done with the the configuration aspect.

These things you can always keep revisiting.

So it's not like a one time you go through it and you lose everything you can keep coming back into this ADG and then see where the different tasks are up to and what the status is.

Once you go to the review page again, you should see here the tasks that you've modified.

So this scenario that you've been through, so in the last case, we went through the autopilot enrollment and then we went through the configuration items.

So again, if you assign anything in here, you should see who that's assigned to.

On what the progress is.

And then lastly, you get to the finished feedback page as well, which Pedro shared earlier.

So again, these adgs they're not.

A1 time thing where we've done them now and then we just leave them.

There are things we want to continue developing so we're really keen to get feedback from yourselves as partners, you know the customers directly as well and also internally we're continually providing feedback here.

And you'll see, once you open this up as well, you know you're going to have a question.

How easy or difficult was this ADG to use? If it was very easy or very difficult, you can select which is appropriate.

Also, how valuable was that guidance as well?

You know, we don't want just to give you an ADG that just tells you what to do.

We want to give you informative information as well, gotchas, etcetera.

So how valuable was that guidance to you?

And then you can be very specific here as well if you like.

So if there's any sort of areas of the ad G that works well, great, you know, we'd love to hear that. If there's any things that we can improve on, for sure, get this sort of stuff in. And then if there's any things that aren't working well, you.

Know please be honest and you know, let us know and then we can always look to factor that in when we're making changes and then you can tick this box if you're OK with being.

Contacted about the feedback as well.

So yeah, that's it from the Intune secure devices for Windows ADG maybe throughout other sessions we can go through other Adgs if needed, but hopefully that was useful to everyone.

I think we're off to a Q&A after this, aren't we?

For all of the Adgs.



Amy Jarosky (AG Consulting Partners Inc) 47:27

Yes, we are.



Alex Baker 47:30

Thanks Amy.



Amy Jarosky (AG Consulting Partners Inc) 47:37

So I will enable the mics in a moment.

So if anybody has any questions, feel free.

To come off of mute, we would love to chat with you while we have this opportunity.

And you should be all set.

Or you can continue to use the chat as well.

Either way.

Any questions at all?



Peter Egerton 48:35

Your hand up.



Siamak Fazli 48:36

Hi there I have a question.



Amy Jarosky (AG Consulting Partners Inc) 48:41

Yeah, go ahead.



Siamak Fazli 48:42

Oh yes, thanks.

Is there a way to know when these Adgs are being updated?

I have apologies if I was mentioned already, but there's a call out there that the Intune suite ADT would be updated within the quarter.

So it'd be nice to know kind of when when that's happening is actually one of those ones that I was reviewing for a customer call.

Something is there on specialty device management would be nice, but also you know knowing when those changes and updates are happening would be would be great.



Brandon Ringer 49:19

It's a great call out.

We actually when these when we do these major redesigns or updates, what we typically tend to send out announcements through the like the fast track announcement process, which goes out to the partner community.

So if you aren't receiving those, we can. We can take that offline and make sure that you are going to be getting them. But but that's where we typically do that announcement.



Siamak Fazli 49:45

OK.

All right.

Thank you.



Amy Jarosky (AG Consulting Partners Inc) 50:02

Any other questions or feedback? Any thoughts?

Also, I've just posted a survey in our chat. If you could take less than a minute just to fill that out, we'd love to hear how we did today.

The good and the bad.

And we use all feedback for future events.

So we'd really appreciate any insights you have from today's session.
But please feel free to come off of mute while we still have you here. If you have any questions.

All right, I think we've answered everything.

Thanks everyone for joining us. If you have any questions that pop into your head, feel free to post them in the chat.

I'm sure our team will take a peek.

And answer anything that may have come into your heads.

So feel free to use the chat even after the event ends.

And with that, we will give you a few minutes back.

Thank you everyone.

Thanks to all the presenters, thanks partners.

We will see you all very, very soon.

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- **Amy Jarosky (AG Consulting Partners Inc)** stopped transcription

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