

FY25 Q2 Migration Office Hours Meeting Recording

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1h 1m 43s

Amy Jarosky (AG Consulting Partners Inc) started transcription

Amy Jarosky (AG Consulting Partners Inc) 0:19

Hi everyone. Welcome.

Thank you so much for joining us today for the FY25Q2 migration office hours.

We are very excited to have you here today. As always, we have lots of updates and information to provide and we have a great team here on board ready to support you if you have any questions along the way, feel free to post them in the chat.

And we will also have time for Q&A at the end where we will enable the mics. So you'll be able to ask your question in that way.

If you choose as well. Also note we are recording this call and the recording will be available on the FPC Portal blog, so if you'd like to rewatch the session, you can head on over to the portal and check it out there in the next day or so.

Also, if you'd like to turn on live captions, feel free to do so in your team's app by the more button.

Again, thank you all for joining us today and I will now turn it over to our first presenter, Kat.

Katarzyna (Kat) Wojtyczka 1:29

A global hello to everyone.

I'm Kat.

I'm one of the Emir's migration subject matter experts or migration SMEs at foster care.

I'm super delighted to see people still joining. I think it's awesome.

Thank you so much for finding the time.

Let me introduce our agenda to you.

Because a part of it is actually an outcome of you populating the additional fields that we added to the registration form.

So thank you so much for sharing that.

Showing the the information about whether or not you're directly involved in the migrations and as well if not, or if yes, what's your role?

And just to see, this is for our knowledge as well.

We're curious from the folks who joined today will come again.

Because I still hear that we have some people joining in.

So welcome, welcome, welcome.

Thank you for finding the time.

So.

I would like to ask you to tell us if, from the folks and I see we are about 46.

Do you directly work in migrations?

Do you migrate?

Are you involved in those projects directly?

So just just so that we get an overview right from the start.

Who is actively working on migrations from our audience today?

Let me as well click it.

Surprise surprise, I click yes.

There you go, and I can tell you it's a thank you so.

I see that we have already some people choosing and submitting the answer.

Thank you so much.

So whilst you're you're dealing with the poll, let me just quickly introduce you to our topics.

We are beginning with something that thank you as well for the survey that the participants submitted in the Q1 in the previous migration office hours.

Because it gave us the hint that you do like the road map that you find it useful.

So that's why it remains to be our top point.

So first we'll have Jules, who will walk us through the six month fast track migrations road map.

Then we're going to have Tony, who will be talking about the fast track partner community qualifications.

I think that, well, quite a big.

Lot here can do some bragging whilst Tony will be presenting that part of our today's agenda, but you know, stay tuned then we are closing up with two topics that came from the previous.

From the previous session, I'd like to talk about a bit about the audience.

So that's also one of the reasons why we're beginning with the questions.

Are you directly involved in migration?

With that question, Paul, that you should be seeing on your screens and then at the

end we have Jules who will be talking about points that you highlighted you'd like to see in today's session, so.

Thank you for talking to us.

We are listening and we totally adore it when you say what's good, what's not so good and what you would like to see more of. So because the road map was so popular.

And you highlighted that you wanna do it.

You wanna continue seeing it?

I'd like to Passover to my lovely colleague Jules.

So that she can talk about what's on the road map for migrations.

Jules Humbird 5:32

Thanks Kat.

Just like Kat, I am also a fast track migration SME here in the Americas.

I am.

We work together pretty pretty often on on projects across the world.

Go ahead and progress on to the next slide.

We're going to talk about the six month road map some of you have seen some of these before.

Quite a few of these have been in the works for this entire year, but over the summer we had some security enhancements that became a priority and so some of them have been delayed.

For that for those reasons.

But we are back in business with Slack to teams actually.

Was announced at Ignite and I believe piloted at Ignite.

We're currently in the scanning phase for Selecta teams at first party tooling, so there would be no additional cost to use our first party tooling for migrating chats files.

Even colors and and and interactions from slack to teams.

So that's in the works where I have a few customers that are currently in that are set for the private preview.

We haven't kicked off yet.

It's coming this month. If you have any customers that are looking to find a solution for Slack to teams and and want to be part of a private preview that that, please use the e-mail address at the bottom. It'll it'll likely come to me as I'm running that.

That private preview right now.

I'm super exciting.

It's got better capabilities than some of our third party tool, so.

Really going to be a great tool for us to get folks off of slack and then we are currently in a limited private preview for fast track for cross tenant migrations.

This is.

It's a limited.

It's a limited focus.

We can only migrate exchange, SharePoint and OneDrive.

So customers really have to come with a full plan if they're going to cross tenant for their identity, for their devices, for you know, all of the additional features.

This the cross tenant offering is really just the data that's coming over.

They'd still have to consider all of the other pieces for a cross tenant migration, but we do have guidance and assistance there.

Again, a limited fast track preview right now. If you have customers looking for fast track assistance on a cross tenant migration, they should definitely reach out to their fast track designated architect and they can put in a request to see if they qualify for limited preview at.

This time.

That will run until next spring.

And then the Google compete. I've been working on all of these directly.

Google forms is in is in general release A. It is available in the migration manager platform in the SharePoint Admin Center. Currently. If you set up a a migration of a OneDrive of a drive to a OneDrive, there are features there now where you can designate where the.

Forms will land and the Google forms will come over in as a Microsoft form that is currently in GA and it's currently being developed in our migration hub to.

Create.

Capability within the fast track portal to migrate forms.

And resources also Georgia it in PowerShell. So if if a user if a customer needs to migrate resources out of Google, meaning their meeting rooms, loaner equipment, anything that has a calendar associated to it where they're checking things in and out, we can migrate those. It's currently G.

And PowerShell.

And it's being developed and to to, you know, be released through the.

365 admin Center in exchange and in migration hub as well.

Those are two pieces that haven't been built out yet, but the capability itself can be triggered through a PowerShell command.

Those those resources are actually just a one time event at the end of a migration. It's just a quick copy over and they'll actually provision the resources that as part of the migration.

So if you have a customer that's even in the middle of their migration and they don't know how they're gonna get their resources over, we can we can work with them to get those resources over using.

So again, as one of the last pieces of a migration event, and once they've gotten all their users over.

And we have a mailbox analysis tool this week.

Currently have a mailbox analysis tools out there.

Georgia it is PowerShell commands that will run against the source mailbox in Google or IMAP that will give you sizes of folders and such just to help with with our customers planning, you know how they're going to get those very large mailboxes over, you know where where is.

Data at in that source mailbox.

Could they exclude a label for a user and get their mailbox over and then come back and figure out that label down the road?

It just gives them some information on, you know, again what's in each of the folders of their Google of their, of their source mailbox.

So they can plan out, you know, how to get that large amount of data over.

And then Gmail permissions, delegates, tasks is currently GA.

It went ga.

A week and a half ago, I'm. I'm still testing it to make sure everything works.

We're still updating the the documentation I am on on what's the prerequisites that are required for the tasks to migrate, which is that they have to enable the task API, you know on Google in order for us to migrate the tasks.

So there's that piece.

But again Ga I'm haven't had any big problems with it yet other than potentially the task API not being enabled.

But we'll we'll have more information on that in the next in the coming weeks.

We did release this previously in the year and had some trouble with it and had to actually roll it back. So we're keeping an eye on this one to make sure that we don't have any issues with calendar permissions and such. And then this last 1 the bull.

Points kind of missing there, but we do have identity and groups coming.

This is kind of exciting.

We're working with one of our vendors to build out a first party identity tool that is copying the identity out of Google and moving it directly over into antra.

Intra and so we'll not only the primary identity but also external identities so that we can populate Google Groups in in the M365 environment.

Right now we don't have a first party tooling that can move a group from Google to M365, and this tool is going to scan the Google environment, provision users as needed.

Provision external identities as needed.

So that we can then #1 plan a migration but also #2.

Populate the Google Groups, provision groups and M365 and populate them from the Google Groups that we read from the source environment.

So that's new first party tooling that we are currently in testing this week on it's been built.

We've we've been, it's been tested out there a couple of bugs working through, but we are testing it this week and hoping for it to become available for private preview.

The first of the year.

Again, any of these things that I've brought up, if you have any questions about them or you have a customer that might be interested in them, I just send us an e-mail with the e-mail below and we'll, you know, we'll work with you to get a migration S.

Assigned so we can work together on that 'cause we do need especially for the Google identity groups were still looking for customers that we can pilot that with and you know and and work with them to get their groups over.

And onto security improvements. And so always we always looking for more security improvement. The copilot is going to be a big.

Piece of 2025.

So that's definitely coming and the chatbot is out there and live for quick questions and answers.

Another big enhancement is the role based active controls for the file share migrations.

Right now, if you haven't done a file share migration or you haven't done one in a while, you have to have a SharePoint admin.

No MFA enabled. Just to actually kick off those events, which is obviously a security concern for any sort of admin to not have MFA enabled.

So the the new.

Security enhancement is that there's going to be a migrator role created so that the account that's running the migrations will have a limited role.

It'll be a least privileged.

It doesn't have to be a full blown SharePoint admin and that's, you know, coming soon in 2025.

And then certificate based authentication for Gmail migrations.

It's in preview only because you have to have a migration SME involved to have this enabled certificate based authentication. Again it it takes away the need for a migration to need to have an exchange administrator with no MFA enabled in the project card.

So again, no MFA always.

Throws off a red flag for for folks. So with certificate based authentication.

You would work with the migration SME to have a certificate created in our environment that we will then place into your project card and then you can create and then from your from the from the customer side they can create an registration for that certificate so that it.

Can migrate without the the need of a of an admin account that has no MFA enabled so that.

'S already out there for preview, but we do have. You do have to get.

Have a migration SME assigned so that we can then work with internal engineering to have the certificate generated.

All right.

So that's the six month road map from here if you want to move on to the next slide.

And I'm going to pass this over to Tony.

Tony Curry (AG Consulting Partners Inc) 15:33

Thank you, Jules.

Thank you very much.

Great presentation on the road map.

Hello everyone.

My name is Tony Curry.

Sorry, you haven't probably heard from me in a little while, but I am really really appreciative of being able to talk with you today.

We're going to talk about the the fast track partner community qualification, but

before we begin there, I would love for Amy for you to start the poll that we have. We have a poll question for you.

So how many migration qualifications have you gained?

So we'd like to know that so because a lot of you have been around for a while and you probably remember the old name FRP knowledge badges.

So we definitely would love to hear from you about that, but let's go ahead and go to the next slide while you're answering that poll question.

So what are fast track partner community qualifications?

So as I said, you probably remember the previous name.

Sorry, excuse me. You probably remember the previous name FRP Knowledge badges.

That was launched in 2021-2022.

Now we've rebranded the name for Fr Fast track partner community qualification.

About two weeks ago, you probably saw this slide in a partner call. If you happen to be in a partner call.

So it's a little bit of a refresher plus a lot more of detail of the FPC qualification as it refers to the migration space.

So again, my name is Tony Curry.

I am a curriculum program manager.

For the Rcde team focused on readiness, so everything that we do on the Rcde team readiness, communication documentation and events, it's all about you as a partner.

We want to make sure that we provide you the right materials. You need to be successful in every customer engagement and.

In this particular space, in the terms of, let's say migration, so we want to make sure that you're successful.

We want to make sure that you also.

Be able to gain the attention of the Microsoft customers that you want to gain more market share with.

Gain more value with.

Be more successful with and. I'm a very big proponent of knowledge is power and I believe that wholeheartedly that knowledge is power and that's where the FPC qualifications for migration actually.

Is all about, so of course you can read through the slide here.

I'm not going to bore you with me reading the slide to you, but I will talk about a couple of things. One credibility.

So of course the the FPC qualification is all about you gaining more knowledge, more knowledge about the migration space and as you gain that knowledge you'll be able to take an assessment on your knowledge and that knowledge assessment is based on four different migration exams so to speak.

Or four different migration assessments, which we'll talk about in just a few moments.

So attaining that qualification, it doesn't just signal your expertise.

It shows you're among the very best and being among that very best is in terms of four different exams and we want to give you that knowledge so that you have that credibility so that you have that confidence. So you have that knowledge and like I said, know.

Is power and it is so you can hold a mark of trust that shows.

That you are an expert.

You are qualified.

You are excellent at what you are doing.

So that will also of course delight customers as you take that assessment, you're going to be able to earn, let's say, a qualification badge. That qualification badge will delight customers because when customers encounter you either in your e-mail signature, maybe they encounter you over LinkedIn, maybe they enc.

You and other maybe they encounter the company on the website they're looking for.

A particular.

Partner to engage with them in a migration.

Let's say engagement, right?

And maybe they've encountered your company as a fast track partner and maybe you've put that qualification badge on the company website and that Google goes in forward in terms of recognition, right?

So let's talk about the four different migration assessments.

So if you were, if you've been.

In this space.

With your company and the fast track space, many of you who are on this call may already actually have some possible migration assessments that you've completed in the past and in that completion we are working diligently on updates and those updated exams are one, the migration associate exam.

The Migration associate exam or assessment that which you can earn a badge for.

A certification badge.

It it quantifies your knowledge of the migration benefit right.

So this is a great for individuals who are in the migration space. Of course that whether it be the main POC program sponsor even let's say pre sales, post sales, marketing teams about the migration benefit, the next level exam after that is the migration.

Process specialist exam. This quantifies your knowledge of the migration.

Ross says.

And once again, great exam. Great assessment for whomever is in the migration space. But the exams that I really, really.

Incredibly, enjoy and love to see participation and your engagement in, especially for you is the individuals who are on this call who are entrenched in the migration space, who are actually doing the work, who are on the front lines of migration, doing the actual work, please.

Customers are two exams, one or two assessments, like the column two assessments, the migration technology specialist and not for the faint of heart, the migration expert exam.

These are these assessments, of course.

Quantify your knowledge and we want you to actually be able to earn that badge, which gives you recognition.

And that recognition, however, you as an individual or however your company as a fast track organization as a partner.

Wants to recognize that that that knowledge, that expertise in that batch, for whether it's on a company website, whether it's on your LinkedIn profile, whether it's on your e-mail signature or on your business card, the great thing about Fast track partner community qualification is like what I said.

It is knowledge brings power, not a knowledge that brings power.

Also brings A level of confidence for yourself, A level of confidence for Microsoft to know that.

Know you are delivering.

On the migration benefit and an expertise in an expert way, but most of all so that your customers will be delighted with your migration engagements knowing that they're going to be successful because you have that knowledge and knowledge being power and so.

I think there will be time left, of course, for questions at the end, but that is it for me. So Amy, let's move on to the next slide.

Katarzyna (Kat) Wojtyczka 23:25

I'm sorry, Tony.

Can I just step in 'cause? We have already so well done, 'cause. You started the interest quite a lot.

I do see couple of people already asking about how do we get those.

Where can we get those?

Is it possible to get a sneak peek or should we wait until the Q&A?

It's just to confirm, when is it more convenient for you, Tony, to talk about?

Give us some some sneak peek.

Tony Curry (AG Consulting Partners Inc) 23:51

Oh, you know what I was.

Some clarification in sneak peeks. OK.

Let's do that.

Let's see.

I'm looking at the chat right now, so I wasn't looking at it during the call. Let's see.

I see.

Augustina how do we gain these qualifications?

More information to come as far as that's concerned. They will be taken in a new interface. For those of you who are participated in the previous ones, and you may, and of course the previous ones, the FRP knowledge badges.

I do encourage anyone who is hearing my voice right now. If you've taken the previous assessments and you've earned your badge.

You definitely want to do so again to obtain the updated badge for the assessments, because it is new knowledge, new expertise.

So you definitely want to do that, but how do you gain them?

It will be in a new interface.

And our next subsequent call, I will show you maybe that new interface or stay tuned also to the FPC blog For more information about how to obtain them. You'll register for an interface.

Once you register for the interface, you will be able to access the qualifications exams and Steve Chen asks where can I find the certification?

How can I take the exam for what is required?

Nothing is required at all to take them basic.

I talked about a little bit about how you can, how you'll be able to find them, so stay tuned to more information about how to find them in the FPC blog as well as the newsletter as well as additional partner calls.

We plan to actually have.

The updated exams.

Launching very, very soon, the migration associate very very soon.

With the subsequent assessments to follow on after that and let's see, Karasan asked.

Please can you share the link for I wish I could.

Right now we are finishing, it said.

Please share the link for the fast track qualification assessment exams KARASAN.

I'm sorry if I'm pronouncing your name incorrectly, but stay tuned it's come.

I'm glad it everyone's excited. I hope that you continue on that excitement.

Stay tuned For more information and I am looking very forward to seeing everyone's participation and the FPC qualification so more information to come.

Hope answered your questions.

Augustina, Steve and Karasan.

Katarzyna (Kat) Wojtyczka 26:28

Awesome. Thank you so much, Tony.

Yeah. Fabulous. Yeah, so.

I'm really, really glad that we have that many that many questions.

So if you don't mind folks, then we'll just continue with the last two topics on our agenda and then we'll just open the mics and do the Q&A.

So of course, feel free to always post the questions in the chat.

We'll either answer them in in writing, or we'll pick them up in the Q&A.

And now the Migration office hours audience.

So now it's the content that is all about you and it's also regarding the additional questions that we added to the registration form because we were very interested in knowing whom we're talking to because we know some of you.

But not all of you. Unfortunately. On the other hand, as a migration to me, I'm happy that we don't meet because it means your migrations are not blocked.

So that's awesome.

Migration is painful and it's something that we don't want, but we were also curious.

Whether whether what we're preparing is fit for the purpose.

And.

And we would like to as well.

See if we should go bit more technical or more business.

Do you want to like what? What? What sort of content do we want to prepare?

And that's why we asked you and we discovered that.

Roughly 60% of both participants across all the regions, because we also have a session for Asia that Coco, our regional migration lead, will present.

60% of our audience is actually not directly involved in the migrations.

And we thought it's actually very, very interesting. And it's also was one of the questions that we opened today's meeting with just to know whom we're talking about.

Home we're talking with sorry, and whom we're whom.

We're presenting the the content to and I must say.

We also, as you can see, Amy has just shared another poll because.

This.

We would like to not only use Amy's survey that she'll share at the end of the call.

Like as like we always do, we would like to see how can we make the most of your time during during our sessions. We meet once every quarter. So I guess it'd be lovely to come with content that you like. And what I also thought was quite int.

In the next slide, you'll see that we really have a very rich variety of roles.

And participants. So amongst the 60% we have solution advisors, we have evangelists, which is fabulous.

Thank you for coming to our sessions, and please use this poll to tell us.

What else can we do?

What else can we add?

What sort of content do you need to make the most out of the migration benefit?

Now out of our sessions, our quarterly sessions to see program managers, I'd say it's totally.

Impacted to see adoption specialists, I guess within partners who work with fast track, it makes total sense.

System administrators.

Totally fantastic. 'cause. We do see that we have a very rich variety.

We have both technical bo a evangelist.

We have a lot of a lot of a lot of very interesting roles and also.

We would like you, based on your interest.

Use the survey that Amy will share to tell us what you would like to see in the upcoming quarter three session in March and as well.

What I wanted to to ask you is if for example.

You would have.

The spare 1520 minutes to have a coffee with us.

Talk about these sessions.

Talk about the benefit. Talk about.

How could you make it more?

Embedded in your offering, how can we help you to be more successful in the migrations?

Please use the same.

Contact that we've been sharing since the beginning.

The FTM partners@microsoft.com to reach out and we're inviting you for coffee.

No, hi, Tristan. Thank you for the question.

Is anyone here attending the event?

Well, we're not.

You're going to meet our colleagues, the partner, success managers. I. If some of you guys are here. Thank you for joining.

So they'll be representing us and as well.

If there's something that you'd like to share about our migration benefit or these sessions, please feel free to pass it through our colleagues as well.

All right.

So as you can see in previous session we had a very interesting.

Variety of roles technical angelist.

So thank you.

I'm looking forward to seeing whom whom we had today if necessary, and it will be something if we have another interesting conclusions from that. We'll share them in March.

But I think for now, let's move over to a topic.

That came straight again from the survey that Amy is always sharing after our meetings.

So here is what you ask for.

In our previous quarter one session, Jules.

Jules Humbird 32:58

Thanks Kat.

So this is as much of a demo as as I can provide.

It's really just slides and some screenshots.

But this is what migration, what? The Fast track centre looks like when you log in today and I just wanted to clarify with those who you know when you first get to the migration, when they first get the fasttrack.microsoft.com, you know many of.

You may have already experienced that that the customer is going to get a consent.

They're going to have to consent to the the hub.

To the Migration center and and to the Fast Track center. You know having access to their information and they have to consent to it. A global admin has to, you know, click the button that says yes, we will allow for for your Microsoft to read our information.

So for many customers, that's a big hurdle.

And but but once they get past that hurdle with that global admin account, you know they'll be presented with the screen where they can add additional team members. They can add admins they can add.

Stakeholders, they can add partners.

Customers have it within their control to grant access to their to their fast track portal to to anyone that they want to have, helping them with their migration.

So it's very common that the global admin will originally make the consent.

You come in here, add the system admins that are going to be configuring the migration, add some stakeholders. Maybe they're going to have the marketing department's director, you know, managing the marketing departments.

Migration and that that individual is going to have the ability to create their project card that's going to connect to the configuration that the system admins have already put in place and they're going to decide, you know, when their events are going to get kicked off, how they.

Going to communicate with those users that their migrations are happening and really put the put the the responsibility of the the management and the tasks of a migration, you know.

Off of the admins and the global admins of of the tenant to people who are actually in.

With the users to people who or partners, if the partners are going to manage the

communications, the partners are going to manage the event.

Extremely common that visually if you see here you see the internal team members. That's anyone that's logged in or has access to the fast track centre where they're logged in with the domain that is the tenant. The tenant's domain. Those are the internal team members.

Assist admin the the one with the little star on it that the primary admin that's going to be the global admin.

Ashley consented to the fast track centre, originally keeping in mind those global admins typically are not a named account, or they're a special global admin account that isn't the admin regular everyday account.

So they're going to have to log in as a global admin, then add themselves with their regular account, add their additional system admins, and then they'll have access here to the fast track centre. And then additionally if.

Given enough rights and you can also.

Click the link in the at the lower right to chat at anytime any admin in this tenant that.

That needs to give the grant rights to a partner to a colleague. If you have any problems with doing so, you can click the chat and chat directly with the team that can assist.

We have a back end system that allows us to, you know, invite users into your into your environment based on your authorization so they can always help 24/7. But these external authorized users are people who have access.

To this tenant, but they're logged in with a different Microsoft business account. So your partner account, your your business partner account would show up as an external authorized user having very similar permissions to create project cards, create events, manage the migration.

It can be.

It could be the partner's project manager.

It could be a partner system admin.

It could be, you know, an actual delivery engineer.

Depending on the type of assistance that you're providing to the customer.

Grant you access into this portal so that you know that there could be a collective effort of of managing a migration.

The global admin consent OK covered everything here.

And let's move on to the next slide, OK.

So once you click on migrations, you're going to see the option to. If you don't have access, you're not going to see it much other than you don't have access.

And here's the Learning Center link.

And you can still get to the Learning Center if you do have access, then you'll have the ability to create.

Migration project cards.

I'm creating a migration project.

Card is a very simple if you haven't been here before you name it, you select your migration type. The two examples here are Gmail and G Drive.

For Gmail you need very little information.

Just you can. The default settings will already be in place as far as migrate everything that you can exclude certain things. The project card has those options to exclude things as far as tasks, permissions and such.

Certain labels you can exclude.

It's a pretty simple questionnaire.

You do have to put in a target delivery domain, and that's true for any of the e-mail migrations. So understanding that and then once you have the card saved again, you can always come back in the additional actions menu.

Here you can edit your project card settings, but I just wanted to kind of look at these project cards and give you some information once the project card has been saved even if you have saved it with some.

Things that you don't even know the answers to. You can still save it.

It's not going to validate everything as it's saving and then once you have the project card created, you can click on the actions of, view the prerequisites, and you're going to get a screen full of the prerequisites related to that type of migration. It even has.

Some little check boxes next to them so that you can check them off as you've completed them.

Those are typically the administrator actions you know creating the project in Google, enabling the APIs, creating the Jason, all of those different tasks.

I'm that for the admin to actually to complete.

I am.

And then the recipients manage the recipients option in the project card is who is going to get notified when events are happening or if there's any issues with the project.

If they, if we find anything a problem in an event, it's really who and so that would be the admins or anyone who's managing the project as far as the project manager, you know, and anyone else involved, not users that we're not going to put users in there. That doesn't that the users don't need to know how.

What the events are kicking off and and in progress.

So that's where your recipients are. And typically we would, we would suggest that you just have a distribution list for who needs to know what's going on with that project as it's as it's as the events are in progress and then the manage credentials again would be somet.

That would be populated by the administrators of the tenant.

This is where the credentials either either you're gonna configure.

Certificate based authentication for the e-mail side of it on the G Drive side of it, there's gonna be an administrator account that's gonna be enabled.

Now, keeping in mind when you put credentials into a project card, they are.

They are stored in your Azure key vault behind the scenes.

And it would take me probably another hour just to explain to you what type of access permissions are needed from the Microsoft side to even get access into the Azure Key vault for your tenant.

So it's a whole process and I have to keep an entirely different laptop just in order to do that so that I can assist with migrations if I need to access the credentials.

So they're they're highly secured in the Azure Key vault for the tenant and then the manage permissions mapping. You can see that it only exists here on the G drive side versus the Gmail side.

Permissions mapping is specific to content migrations, so G drive box, Dropbox.

Basically it's just saying OK, this is what the user looks like on one side and this is the identity on the on the, on the on the target.

So source and target just just to to.

Determine you know this this drive is this person and so permissions mapping is is primarily for for content migrations and then view migration data is where you can view your migration data. When your events are actually in progress. So you can see what's happening in the event keeping.

In mind, these events still kick off in exchange and in SharePoint.

So you'll still be able to go into exchange and and SharePoint and see the events.

As well and get additional information.

If I missed anything here, manage credentials, recipients managed. OK, so Learning

Center always a great place to start I'm sure.
Hopefully everyone's already understands that the micro Migration Learning Center is out there.
Usual migration document.
This is our fast track.
Partner Academy. So we just had some downtime with that and I think there were some changes and enhancements made for it.
So I was going to flip over to that for a minute.
Are you ready for me to do that, Amy?

Amy Jarosky (AG Consulting Partners Inc) 42:34

Yeah, sure.
Go ahead. OK.

Jules Humbird 42:36

Let me see if I can share my screen of that portal.
OK.
How's this looking for?
You see my screen Amy OK.

Amy Jarosky (AG Consulting Partners Inc) 42:56

That's great. Yep.

Jules Humbird 42:58

Great. So here we are at the fast track partner Academy for Fast Track migrations.
And let me make sure I'm on the right.
Yeah, I am OK.
So once you have what we have here, I'm just going to scroll through this a little bit.
Make sure that we understand.
There's you got your migration benefit.
You've got some process information, the racy chart.
That, like, really lays it down.
Like who's responsible for what?
How we how we set those roles and responsibilities and just up front there's the interactive learning guides which I'm going to link off to which are great.

These are your technical resources.

You know, if you want to walk through an interactive guide on how to configure Gmail to exchange this this screen right here is going to show you every little step of the way and take you through a simulation of how to configure your Gmail migration now keeping in.

Mind.

The majority of these steps are on the M365 side and the automation that is enabled within exchange online to connect over to Google and set up the project and configure the APIs and all of that. So this doesn't dive into the the specific tasks in.

The Google side, but we there's plenty of documentation on that.

Outside of this resource, so you've got your your how to configure your Gmail migration.

There's one of these is for box.

Configuring your box migration.

Be managing the migration portal.

That's a useful one as well, similar to what I was just walking you through as far as how you create your project cards, manage them, your events and such.

So I'm going to go back out of that one.

Back to the partner Academy, where you've got lots of migration resources. You know how to request a SME, how to how to work with your fast track team.

Lots of good resources here if you're if you're trying to dive into migration.

And get those going.

All right, I'm gonna go.

Let's go back to you, Amy.

Add one more slide.

OK, so migration project card phases.

Pretty simple onboarding phase where you know typically that's going to be more administrator tasks just to get that project card functional. Completing the prerequisites for the migration itself. The technical details of it, the credentials management, which I would assume it's only going to be someone with admin cred.

Can get the credentials and put them into the project card.

Recipient management, you know, might be a shared task of who really needs to know what's going on with these events as they're in flight.

And then user mapping.

Is probably gonna be something of an admin function as far as saying you know this

person is this. This identity on the source and this identity on the target, and again only for G Drive, Dropbox, Box and file share and then with the active days you have your.

Event scheduling.

You're gonna manage events. You potentially are gonna need to manage credentials because credentials are only good for 70 days and they need to be recycled. The password needs to be updated every 70 days.

So that's why I mentioned, you're still gonna manage those credentials.

And then you're still going to manage the recipients of your events, depending on lots of different functions I have. I have customers that have all sorts of changes to their recipients while they're while they're working on a migration.

So you'll you'll need to make sure that we, you know keep the recipients managed and then the close phase 30 days after the last event on a migration project completes, the project will close.

You will get warnings.

You'll get e-mail warnings, the recipients of the project will get warnings that the project is going to close if there.

As an event, I have plenty of customers who have have just fake events. I guess is what we would call them test events that just keep their project open while they are still planning for the next phase of their migration.

So they just keep that you can you can schedule an event and cancel it and that will reset your 30 days on your on your project card. So once you have everything configured you just have to manage it and make sure that it stays.

To be, to be honest, this information that you put into the to to the fast track, you know into the migration hub.

Your users information.

We consider it highly confidential and and we scrub it from from our system.

So 30 days after the project is closed or the last event completes, the project will close.

You cannot reopen a project.

It has to be recreated and the whole process started all over again so.

Yeah. So, no, no customer information is retained.

The project card is just blank.

And you can just see that it exists.

But there's no information in it in the screenshot shows you exactly what a closed

project card it closed.

Maybe about two weeks ago.

And that's what it looks like right now.

OK.

That was my kinda overview on how to use migration hub either from the technical side or from the non-technical side.

I think that one of the big benefits of migration hub is that it doesn't put all the responsibility of the migration on the technical staff. The technical staff can get to the point that they everything's configured and the technical pieces have been put in place and then.

They can turn it over to, you know, the the highly detailed, you know.

Management staff or the stakeholders of the teams that are being migrated.

Amy Jarosky (AG Consulting Partners Inc) 48:55

Right. We've enabled the MIC, so if anybody has any questions, they'd like to directly ask the team, feel free.

Steve Chen 49:15

Hello, can you hear me?

Amy Jarosky (AG Consulting Partners Inc) 49:19

Yes, we hear you.

Jules Humbird 49:19

Can hear you, yeah.

Steve Chen 49:21

Yeah. Thank you.

I wasn't sure if that is being muted on top.

Yeah, my name's Steve Chen.

I have some questions about your migration service.

First of all, I know from an older history that I used to work with fast track migration services.

Also that you do have still running concurrent lines for each migration. Is there an

limit increase?

It was formerly 15 lines in parallel.

Jules Humbird 49:50

50 lines in parallel 50,000.

Steve Chen 49:53

No.

Katarzyna (Kat) Wojtyczka 49:53

Hey. Hi, Steve.

You mean content cloud to cloud?

Are you referring to this?

Steve Chen 49:59

A typical file share migration.

You know it. We used to have those.

Katarzyna (Kat) Wojtyczka 50:01

File share didn't have lanes.

Steve Chen 50:03

Yeah, 1515 lanes in parallel, right?

Katarzyna (Kat) Wojtyczka 50:06

It's not file share.

No, that was not that. That, no, that was cloud to cloud and it was previous to that was integrated into migration manager.

Steve Chen 50:08

That's not Azure.

Was it said with Nova?

Katarzyna (Kat) Wojtyczka 50:16

That's.

No, we're using migration manager platform now and.
That that is no longer in place.

Steve Chen 50:26

OK.

No limits at that, OK.

I'm just thinking about the current state 15. It was 15, I thought.

Katarzyna (Kat) Wojtyczka 50:30

I mean, it's not 50.

Dave Parlante 50:35

No cloud cloud to cloud. Yeah, cloud to cloud was was pretty much always 50 and then.

Katarzyna (Kat) Wojtyczka 50:35

Oh no it.

Steve Chen 50:36

Anyway, yeah, I forgot about.

Katarzyna (Kat) Wojtyczka 50:40

50 yeah.

Steve Chen 50:42

Hey, Dave, how you doing?

Dave Parlante 50:43

A couple, hey, not bad.

How about you?

Steve Chen 50:45

I'm fine.

Dave Parlante 50:46

But yeah, you can if you have a cloud to cloud migration.

The the we don't ever give numbers like we don't ever say. Yeah 50 concurrent connections because it's it's a dynamic number really. I usually like to say.

Up to 50 or you know.

Between 30 and 50 or 60, it just depends 'cause it's it really is dynamic, but by default.

Steve Chen 51:11

OK.

Dave Parlante 51:13

Cloud to cloud migrations, which include box, Dropbox, G Drive. They can get up to about 50 concurrent connections at a time, so 50 users migrating at a time up to.

Again it's dynamic. It depends on the stability in the region at night and weekends, usually in most Reg.

They they they get more and during like peak hours.

I see less 10/20/30.

But if they're doing a a large migration, like if they're migrating thousands of users or more 10s of thousands, even sometimes even 100,200 thousand, they can put a a unified support ticket in and request that they scale up their environment.

And that could get them depending on the size of their migration, that could get them a scale up of up to.

200 users Max.

So in my experience, I see when they when they get that scale up approved, I normally see between 100 to 200. You know users migrating at a time again depending on the time of day and then file share is a little different because file share is.

Based on.

10 concurrent connections maximum per agent, so if you have three agents installed, you might see up to 30. If you got five agents installed and active, you might see up to 50 and then that's also dependent on the throughput of their on premise.

Network of course.

You know, they they need to be able to support that that number of concurrent connections.

So hopefully that answers your question.

Steve Chen 52:49

Yes, of course.

I mean, I was just curious if there was any changes since my last experience with that. You know, I have been there up to last year.

Dave Parlante 52:57

Yeah, yeah.

Steve Chen 52:59

Yeah.

Dave Parlante 52:59

But but yeah, that's how it works.

So you can get up to 200 for cloud to cloud with a unified support case. Requesting that scale up, but the default is 55 zero.

Steve Chen 53:12

It might be a good place to go to.

Yeah, that is due to the new 200. I know about the 50 and I was just mistaken.

It's cloud to cloud. Yes, of course.

And with the migration manager, the 10 concurrent sessions I also know.

And the only question is here. I have recently had worked with a customer where they tapped into even though running into throttlings although they had.

10 parallel running agents from different geolocations and they got throttled.

Dave Parlante 53:44

Yeah, throttling can happen.

Steve Chen 53:45

Really heavily.

Dave Parlante 53:46

Yeah, it can happen.

That's that's an issue that needs to be resolved by taking it up with unified support.

When that does happen.

Usually if they're using a, you know a properly configured agents and whatnot, and a SharePoint admin for the credentials to copy the data into.

M365 and they're and each each task. Each concurrent connection is going to.

Either a unique individual OneDrive, not several tasks going into the same OneDrive, or go to a SharePoint document library.

It's very rare that we see throttling, but if it happens it's probably something not set right, potentially. But usually if a throttling is observed and it doesn't resolve itself within 24 hours then.

Unified support is the way to go.

Steve Chen 54:45

Yeah, we made that.

Yeah, I was just curious if there's any change on that.

Yeah, probably it was the case because as I said, there was 10 different locations, but they all targeted the same target SharePoint site and that might be the issue.

Dave Parlante 54:59

It could, but if it's going to a SharePoint document library, it's a little less likely unless you really did have AI mean. If you had a lot going to it, I could see that happening.

Steve Chen 55:07

Yeah.

OK.

Thank you.

Dave Parlante 55:11

You're very welcome.

Pleasure talking to you again.

Steve Chen 55:14

Yeah, I would love to do more. Let's see.

Maybe a private chat?

Dave Parlante 55:19

Sure.

Steve Chen 55:25

OK.

Yeah. The last question was about how do you deal with the credentials once we are putting that into the make up and there is MFA enabled, is that still kind of limited?

Dave Parlante 55:41

For cloud to cloud.

Steve Chen 55:42

Can you deal with MFA accounts?

Dave Parlante 55:45

Yeah. For cloud to cloud, we don't need any more credentials.

It's app authorization, but for file share we do.

Depending on, generally speaking, they do need to be non MFA, but if it's.

Being I don't want to say it the wrong way, but some customers I'll just leave it at that can qualify for individual accounts.

It's just it's it's kind of like a case by case basis.

So if you have a large customer and the only blocker is, they don't want to provide non MFA accounts that are are whitelisted.

We can work around that, but also keep in mind with the new.

Migrator role that alleviates a lot of concerns for a lot of customers.

Steve Chen 56:29

Ha.

Dave Parlante 56:32

So you can do a non MFA account for example with just a migrator role and it's very limited access.

But if there, if there are true blocker is.

They only want to work with MFA enabled accounts. You know engage with a

product, productivity, smear or migration SME. And there may be some alternatives to that where we can enable the the support for the MIGRATORS to have individual accounts.

Steve Chen 57:01

Yeah, that is a very special customer. And I also advise special case. So I may come back to that approach and run it with you internally as a case by case 1:00 to 1:00. So because this is a company that actually you may know it, so they are working for the government in Germany and they are printing our bills, the euros.

Dave Parlante 57:20

OK.

Steve Chen 57:21

So and they have that highly sophisticated goal. There is no account without MFA, not at all. There's no exception.

Dave Parlante 57:28

Yeah.

Yeah.

Steve Chen 57:32

What is due to their security baseline that they have established, so we cannot get her out?

Dave Parlante 57:38

Yeah, again it.

You know, it could be reviewed on a case by case basis and you know, if we enable it for every single customer, you know it would be probably no way to have enough resources on our side to support that.

Steve Chen 57:42

Yeah.

Yeah.

Dave Parlante 57:50

But yeah, like I said, on a case by case basis, if there's availability, resources etcetera it is something that could happen.

Steve Chen 57:59

OK.

Good, nice to know.

Thank you.

Perhaps a lot.

Dave Parlante 58:02

You're very welcome.

That Jules.

Jules Humbird 58:24

Well, I see some mentions of of exchange on Prem migrations in the chat and those are just two individually unique per customer.

You know, they're all using different smart host.

They all have different apps being enabled.

They all have different things plugging into their their e-mail environment.

To be perfectly honest, the best documentation on any of those of that type of migration is to coordinate with their smart host provider.

You know whether it's Proofpoint or.

You know Ironport, they're gonna have to dictate what needs to be done to make sure their mail flow isn't impacted by putting Office 365 in the mix.

So you know as much as you can run the hybrid configuration wizard and and I've been doing that for over 10 years. Every single time there's unique configuration and concerns based on you know how what they have plugged into their on premises environment.

We're at time, honey.

Amy Jarosky (AG Consulting Partners Inc) 59:35

Alright, I think yeah, we are.

Think that worked quite well.

Thank you everyone for joining us. If you have any lingering questions, feel free to pop them into the chat.

We'll continue to monitor it for a little while.

We really appreciate your time.

I love all the applause.

Thank you to all the presenters.

Anything else? Are we all set?

Katarzyna (Kat) Wojtyczka 1:00:06

Thank you for the interactions. I think it was amazing.

It's totally, totally awesome. Thank you.

Amy Jarosky (AG Consulting Partners Inc) 1:00:10

Yeah.

Katarzyna (Kat) Wojtyczka 1:00:12

Thank you everyone.

Amy Jarosky (AG Consulting Partners Inc) 1:00:14

And if you have a moment, just fill out our event survey.

I'll pop it into the chat one last time. As you can tell, we really, really appreciate any feedback you provide.

It's it's used for all future S sessions.

Sessions. So if you could take a minute, we'd appreciate that a lot.

Otherwise we will see you all next time.

Katarzyna (Kat) Wojtyczka 1:00:39

Yes, enjoy the festive times and.

Good jump in the 2025.

Thank you.

And thank you, Amy, for being such an amazing.

Supporter and.

Host absolutely love it when you drive our calls.

Amy Jarosky (AG Consulting Partners Inc) 1:01:12

You're welcome.

Katarzyna (Kat) Wojtyczka 1:01:16

Totally love your style.

Amy Jarosky (AG Consulting Partners Inc) 1:01:16

Thank you.

Look at all these hearts.

I love it.

Katarzyna (Kat) Wojtyczka 1:01:20

They're all for you.

Amy Jarosky (AG Consulting Partners Inc) 1:01:21

No.

Katarzyna (Kat) Wojtyczka 1:01:23

Of course.

Thank you, Tony, for looking into the access problem.

Amy Jarosky (AG Consulting Partners Inc) 1:01:29

Thanks everyone.

Katarzyna (Kat) Wojtyczka 1:01:31

Right. I guess we can slowly start closing.

Amy Jarosky (AG Consulting Partners Inc) 1:01:34

Yep, have a great rest of the day.

Katarzyna (Kat) Wojtyczka 1:01:37

Thank you.

You too.

Amy Jarosky (AG Consulting Partners Inc) stopped transcription