M365 Core Workloads Advanced Deployment Guides Office Hours Meeting Recording

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Amy Jarosky (AG Consulting Partners Inc) started transcription

Amy Jarosky (AG Consulting Partners Inc) 0:43

Welcome everyone.

Thank you so much for joining us today for the M365 core workloads, advanced Deployment Guides office hours.

We are so excited to have you all here today.

We have lots of exciting updates for you with the ad GS.

Just a couple of event logistics to go over if you'd like to turn on live captions, you may do so in your teams app by the more button.

Also note we are recording this call and it will be available on the FPC blog within the next day or so.

So if you'd like to rewatch the session, you can head on over to the FPC Portal blog and check it out there. If you have any questions along the way, feel free to post them in the chat.

We have an amazing team here on board ready to support you throughout the entire event.

So feel free to do that if you've any questions.

Top of mind.

And then with that, I will now turn it over to our first presenter, Anna Fitzpatrick.

Thank you all again for joining us.

Ana Fitzpatrick 1:54

Good morning or afternoon for some folks.

Thank you for joining us today.

My name is Anna Fitzpatrick and I'm a senior product manager in fast Track for specifically the M365 core workloads and we're super excited to have you all here.

Looking at the agenda, we have a packed hour together, so we'll start first with an overview of the Advanced Employment Guide.

Updates what?

Those what that means and the benefits for partners, and then we'll follow up with the detailed advanced deployment guide demos starting with our exchange mail setup guide, then our exchange Online Protection guide, our SharePoint guide and team's guide last.
Each segment will be presented by our expert speakers, who are all on the call, and they were each actually a part of these updates and spent many hours hands on with these guides, reviewing content, reviewing best case scenario for the guides and and easing the customer friction journey.
Throughout these highly knowledgeable and all annoying smees for the call for today, include Larry Tariq, Britt Ash and Georgie.
Go to the next slide.
So the advanced Deployment Guide provides simplified step by step instructions and resources for deploying our M365 services.
Ultimately, they lead to enhancing user experience and optimizing deployment processes.
By using these guides specifically, we're actually able to capture important engagement data that helps to keep improving them over time.
The advanced deployment guides are accessible through the M365 Admin Center where they provide capabilities for hydrations and automations that can be directly applied to the customer's environment in real time.
Additionally, advanced features can also be viewed on setup.microsoft.com, making them easily accessible outside of the admin center into any anyone who goes to that website as well.
Ultimately what I wanna highlight is that these guys are repeatable tool.
It really helps to improve the consistency of the services that our customers experience each day. The updates to these guides are actually an outcome of our efforts to continue to improve and reduce customer friction for all of the core workloads that are foundational to many of our trans.
Efforts. It's important to keep updating these core workloads 'cause they do serve as that core foundation, and it's making them crucial for the success of transformational workloads.
So let's talk a little bit about some of the updates that we've made to these core guides. We made several enhancements over the past months to improve.
The user experience, including better navigation and guide flow throughout taking an end to end approach to these guides, and we've also optimized the deployment

steps to make the process overall hopefully faster and more efficient.
Directly addressing these submitted the submitted feedback, I want to call out today that we'll be walking through the exchange mail setup guide, exchange, Online Protection guide and the team setup guide. All of these three are actually already released and accessible today.
Additionally, though we will be going through a.
In a preview of the updated SharePoint online setup guide, which is planned for release this month.
These updates mean that you can deliver even better services to our customers and the improved navigation and guide flow make it easier for to follow these steps and ensure a smooth deployment process. The advanced troubleshooting resources that we've updated hopefully will help to quickly resolve any issues saving.
Time and effort, which is always so precious to us. Then by using these guides we can help provide a more consistent, reliable experience.
And continue to get that customer insight and then data from the use of these guides.
The next slide.
So this slide outlines the role and benefits of our SME's and supporting partners within the fast track community.
Subject Matter experts play A really crucial role in supporting our partners by resolving deployment challenges or providing guidance and training and even influencing Microsoft products through feedback to request a SME partner should submit a SME request form with a detailed description of their situation and needs this ens.
That this designates me can provide the most effective support. It's ultimately important to limit the request to one time.
Or product to streamline the process all around. Once this form is submitted submitted.
And now let's start walking through the guides as we go through. Please post any questions and I will do my best to address them throughout, throughout, in the chat.
And I will hand it over to Larry, who will start with our exchange mail setup guide.
Oh, yours.

Larry Dunnewin 6:24
As indicated, my name is Larry Dunnewin.

Before I started with Microsoft and Fast Track, I worked for a large telco for 34 years. The last twenty of those years I worked to help migrate their mail through seven different technologies X 400 to telemail to three com land. The Banyan to exchange and then the last couple migrations were from exchange to Lotus notes and then back to exchange. So I've been.
Working with mail for a long time.
And now at Microsoft, I've been in fast track as an exchange me for 9 years.
You are seeing the setup.microsoft.com which actually redirects now to setup dot cloud dot Microsoft.
Where anyone can see the guides, you Scroll down and it can be easily found by product.
Or you can search through all the guides.
I'm gonna go to exchange.
You can also reach these guides in the admin center exchange since they're coming from a source of mail outside the tenant. It's not making direct updates in the tenant. It's going to refer to the source and making sure that you're ready to then migrate.
So I'm gonna stay in the.
Setup.microsoft.com there are a couple guides about on premise deployments and updating on premise.
The one we're looking for to help customers deploy to M365IS migrate e-mail to Microsoft 365 in the tenant. It is called e-mail setup guide but in either case search for mail and in the Advanced Deployment Guide section and you can find it.
When they first come in, there is an overview section.
The mail setup goes through general prerequisites, helping them decide what choice of migration they are going to use based on their source.
And then once they've chosen their source type of migration, it's going to go through pre requisites to help configure that particular migration type.
So you are.
Having some preliminary prerequisites, and I'm gonna go ahead and go to the next.
Where those are limited or listed.
In order to do any.
Workload in M365 you have to have a prepared environment in the sense of identity setup, security, setup.
In these general prerequisites, some of these actually open other guides.
In this case.

Open, prepare your environment ADG.
If they're in the tenant, it will go to that and they can come back to this guide and be at the same place if they're anonymous.
Messy as in you can see I'm not even signed into.
Be recognized by the website. If they click on this, it's gonna try to go to the tenant.
That can be a little confusing for the customer.
They're coming from the setup side, but that's designed so if they're in the tenant, they can actually make those changes or review, for example, their synchronization of users.
And other aspects.
In other cases within the guide these links.
Go to apubliclearn.microsoft.com or a public article that describes further what is being part of this task.
This one, for example, is mail flow preparation.
How to configure SPF other DNS aspects?
And then identity goes back to another guide that actually would help them set up synchronization if they haven't done that.
This guy.
References those other guides because they may not have been done.
A customer comes here and and didn't get their environment prepared.
Guide itself is going to take them from I'm ready with my identity.
I'm ready to actually start configuring for a migration.
The exchange migration or the e-mail setup also has a separate guide for exchange Online Protection, which is the security inbound and outbound of mail, both from an EOP exchange Online Protection perspective as well as.
Mdo so that again would go to another guide and you can see if you hover.
On each of these links, in the very bottom, if it's going to admin.microsoft.com, you're going to another guide. If it's going to, for example, learn.
At microsoft.com, you're going to a public article.
There's a couple other tasks here.
Make sure they're on a supported version.
Really old versions of outlook for example, cannot even open cloud mailboxes.
And then there's some information about migration performance and depending on the migration type that can come into play, especially coming from some of the.
IMAP.

Of sources.
In this section is where you pick what type of migration and one of the things we've added.
In this newer version, there was an e-mail setup guide that was very short. Basically said run the hybrid wizard or set up your Google Workspace.
This help me decide.
Is designed to help the customer pick the right choice so they get the right prerequisites and configuration setup.
They come in, they choose.
The mail system that they're migrating from, be it exchange 2010 or later, older version of exchange. Hopefully that's much rare nowadays.
Google Workspace which is different than Gmail. You know they're they coming from a consumer mail or some other kind of IMAP system, or they even if they're not sure they can click here and it's gonna help walk them through.
Most customers are gonna know their source.
And since the biggest updates in this ADG are on the exchange to exchange online section, I'm gonna demonstrate that they pick.
Exchange I have exchange on Prem and then then are gonna migrate more than 2000 mailboxes.
We recommend full hybrid with the classic topology. So it basically says hey gonna do more than that. You really need a full hybrid configuration and then it tells them select perform a remote move.
They say I'm less than 2000. Then they get some choices because there are some other options than full.
Do you need rich coexistence?
Do you have the ability to open port 443 inbound to your on Prem?
Do you plan to migrate all mailboxes at once in this case? If they're gonna migrate them all at once, maybe they have 300 mailboxes.
They could do a minimal hybrid.
But again.
Change classic topology. If they say I can't open port 443, we ask some additional questions.
Do you need teams calendar access to your on Prem mailbox?
They say yes, we come back to.
You're gonna have to do a full hybrid, which means that you do have to open port

443 to get that.
They leave all of these blank.
They don't need multiple endpoints anything.
That's when we have the rarer occasion where they could do a minimal hybrid with the modern topology.
Now you may understand that that's also called hybrid agent.
But it has all those constraints that if you pick these other choices, you're back to full classic hybrid.
So this help me decide.
Does two things.
Sure, they pick the right choice on migration.
Type and then in the case of a remote move for hybrid which topology to also choose.
We want to try to avoid.
A customer with 20,000 mailboxes saying OK, I'm going to set up modern topology with a hybrid agent because it just cannot scale to 20,000 mailboxes.
So choose their migration type.
I've chosen perform a remote move.
I go to the next section and this is where there is a significant increase in what was the prior exchange setup guide.
To now our hybrid configuration.
You may be familiar with fast tracks remediation checklist, which is a spreadsheet many of the exchange.
Descriptions and tasks in that spreadsheet are now listed here in the Advanced Deployment Guide for access directly by the customer or you as a partner to help them.
In this case, these links are mostly.
Or in many cases, I think the all of these may be direct articles to help them understand more about public certificates and the fact that they need that third party certificate in their exchange environment instead of a self signed certificate for example.
One of the big.
Catches is many times. Customers have strict security on their firewalls and getting those.
Correct configurations to allow an inbound connection for both mail on port 25.

And EWS and Mrs. Proxy on Port 443. They need to open those from the Microsoft IP or URLs.
And also again emphasizes synchronizing their environment.
And the article also would reference in an exchange deployment.
The Ultra Connect needs to be correctly configured for that exchange deployment to make sure that the exchange good is synced up to the cloud mail users.
The hybrid configuration wizard is referenced here also.
Talks about.
Mail enabled objects. Make sure that the scope of their sync includes all their mail enabled objects these types of.
Important pre requisites are now listed right in the ADG.
As well as what we as Fasttrack would provide with our mediation checklist.
Information about inbound and outbound mail.
We don't go heavy here into centralized mail transport as opposed to, you know, EOP direct to Microsoft, but.
The understanding of a customer's environment by us in fast track or a fast track ready partnership partner can help with that consulted side.
We also talk about the exchange servers health.
We mentioned backup and restore.
That is a new aspect of M365.
But you need a test in the environment. Sometimes customers that are large do have large separate test tenants with licensing.
That it it allows them to actually test configuration setup and a test of migration.
Here's where we talk about centralized mail transport.
We talk about permissions in a hybrid deployment.
Both from a aspect of what is required to be able to set up and migrate.
Great. You know what minimal R back is, is there as well as what permissions need possible remediation after migration.
So this is prerequisites about setting up a hybrid configuration.
There's a link here for multiple forests that can get a little more complicated.
Once this is understood by the customer, that's when we then go into the section where.
If they've run through, help me decide.
They know they're doing a classic hybrid or a minimal hybrid, or even an agent.
This table outlines the differences.

That were built in to that help me decide.
So it's more of a reference at this point.
We do mention, you know, go back and and.
Choose to help me decide.
Then it gets to the point where, hey, if you've run through, set up your identity, have your versioning, opening your ports, prepare to understand your mail flow.
You're ready to, as a customer, run the hybrid configuration wizard.
This is going to download it.
This is going to go to the article that describes running the wizard.
This then prepares them to the point of.
A successful install of the wizard.
Has set them up.
It actually creates an endpoint in their tenant.
They then.
Are ready to test that everything's working with some test accounts and then actually start a migration.
One of the aspects of this ADG that we plan to expand.
Is some of the nuances and and steps to have a successful migration where we recommend. As I said, test with test accounts, pilot with with readily agreeable users, and then ramp up to your own velocity of how many mailboxes you wanna migrate.
Don't start with.
The end game of it we wanna do we wanna do 3000 a week, you know, maybe start with 300.
Then go to 1000, et cetera.
So that type of additional advanced deployment guide on migration is planned for the next iteration of this guide.
But it tells them how to move those test users in the admin center as well as it says hey, consider Intune to help secure and manage your data.
Securely with mobile application or you can use an Intune as your MDM.
Then this would launch the Intune ADG.
Couple more links for you know, maybe troubleshooting if things didn't work as well as expected.
Some adoption for training.
And then the next step would be.
Review. An EOP can be done before the e-mail set up, or in this case, you know

possibly.
Hey, we want to now move from centralized mail transport to change our MX and point directly to Microsoft.
That is an overview of the e-mail setup I'm going to.
Turn control to Tarek and he's gonna go on into the exchange Online Protection guide.

Tarek Atef 24:11
Thank you, Larry. Thank you so much.
My name is Tariq altif.
I am exchange and sharepoints me and Fast Track UK. I have 20 years of consultancy experience in it and joined Microsoft around three years ago.
My my main experiences in exchange, SharePoint and purview.
OK, now after we have discussed with the customers actually what the way we are going to migrate the normal question for them will be do we have any mail filtering system like anti spam?
Malware or anti phishing or we need to use any third party?
No, we actually have an EOP exchange, Online Protection and this one is mainly we would recommend when we when we talk with the customers that OK, you can secure your environment before migrating your emails.
So it's still on Prem, for example then?
Prepare the eop.
Of course, not everything.
Not the DNS stuff, but at least the.
Connection filter security and anti phishing anti spam all these policies you can pre configure it and then start migrating.
Then I point them actually to the ADG because I feel that the Adgs organized it will go step by step.
So we don't forget even me as a fast track engineer.
Forget about what we need to cover.
So this ADG, I'm opening it from the admin this time.
So you you can see both of them as LAR.
It went with the setup.
Now we go with the admin center.
And I search as well for the exchange, I will get the exchange Online Protection setup

guide there.
What we are expecting from this guide is actually checking what is required as licensing DNS record creation that we need to do connectors and then the connection filters and all the security policies like the the.
Anti malware or anti spam or the phishing stuff then some reports then that you can utilize as well and some advanced features as you can see here we have.
3 scenarios. The most common ones is actually the cloud based mailboxes, which is cloud native one or the hybrid which is their on Prem and then they are migrating and then there is the third one of course which is the on Prem one which they will keep their.
Mailboxes on Prem but they still need.
You utilize our our mail filtering system.
So today I will go through the cloud.
Based mailbox and the hybrid because this the most common and as you can see when we select this you get.
Some sections here, when you when you select another one you get different sections because it depends on the scenario and then we go to the third one, you get as well different.
So let let's start with the cloud based mailboxes so.
That will give you actually what records we need to create in the DNS.
Some of them actually you can create from day one.
You don't need to wait until you start the migration, or at least to change the to to migrate the majority of the emails to the cloud.
Then you decide. OK, I need to move now.
All the traffic to exchange online so we can create the SPF record.
Autodiscover can come later of course.
Or maybe still, it's the your decision at the end to do it now or later on.
You expand it, it will show you what you need to create.
Same for MX records.
And then we have, of course our recommendation to go with the Dikin and the DMARK and that will also show you what you need to do. And once you see this as well, because we are now in admin.microsoft.com. So once you click on it.
It will actually go to the proper location in your tenant.
To do that you can for example or get the records for the SPF and so on.
OK.

Same for D mark.
What is D mark?
Why it is needed and you know the what are the policies and report then always we have other recommendation sections with some links for our Microsoft articles to go in deep details. If in case we need to do this.
Then we will.
We will go next to the connection filtering, which is actually the whitelist or the block list, which we always recommend.
Please do not whitelist blindly because you want to solve the issue.
No proper try to properly actually check what is the reason for for for what's happening the spam and then try to fix it with the security policies.
But for now, yes, we have the the capability to have an IP whitelist or block list.
Again, if you click on.
This one you will go to thesecurity.microsoft.com and the proper section for the connection filtering.
Then the next will be the malware and it will show you what you can set from there with the click as well to go to the relevant section.
Same for the spam filtering with additional resources and this one you click on it you will go there as well into the relevant section.
Anti phishing. Same stuff.
And the quarantine is actually to see where the what, where are the messages?
Why they are quarantined and then maybe to release them or even to block them or to delete. You have the actions to to control from there.
Then finally is the reporting section, which is really important one because it it has its.
Of course it's it's going to the defender portal but you will get these all the.
Relevant reports related to the exchange mail flow.
You will find it there as well.
And the next will be additional features which we think that it may be good for the next step.
So for example the MDO, if you have a license for it then we we we recommend to customers to go through the MDO do the DLP policies and then check the score.
Microsoft Score, Secure score and utilize the proof. The presets that we have for the profiles so.
You can.
Quickly configure it.

With the most recommended or maybe the most restrictive. It depends on what you want from our recommendation of Microsoft. Then you can have a tenant allow or block list.
I will just go quickly through the other one, which is the hybrid and the hybrid. You will actually find it's all the all the sections are the same apart maybe from.
The connectors so the connectors here you will find that we we give you more details about what actually.
You need to create as a connector to make the mail flow work.
So previously the previous scenario was actually cloud only.
So you don't need to connect to on Prem, but this one you still have on Prem mailboxes so you have the inbound mail flow section which show you what you need to create an outbound. Of course for the hybrid the hybrid configuration wizard itself will be doing this.
Automatically for you, but we had to.
Mention here that what what is actually the hybrid configuration wizard is doing.
OK.
And and that's it actually.
And then once you finish, it will give you some additional resources in case you want to check them.
And also we we point you to the next step, which is maybe for you as the Ndo, the defender for office and then this is a link for another advanced deployment guide that they can go through.
And that's it for the exchange.
Let me now switch to SharePoint.
Just open the browser.
And then share again.
OK.
As Ana mentioned at the beginning of the call, so this is a prerelease and this will be released very soon this month, but we wanted to share with you what we have done because this has completely changed from the previous SharePoint ADG and I would highly, highly recom.
That you use this with customers as I'm doing as well as a fast track engineer because that is covering.
All the stuff related to SharePoint.
The problem with SharePoint is not like an exchange.

So they are aware of all the stuff that they need. They just migrating the content for SharePoint. Some customers they they want to be aware of from where to start. OK, so they don't have any SharePoint, they are coming maybe from another third party solutions then they always.
Ask me how we can start.
Of course you have an the articles, but this one is really well organized.
And it has scenario based.
Selections there. So if you are coming here just to to create site and plan for your SharePoint intranet then you just select this one. If you are still planning to migrate from on Prem file share or SharePoint on Prem then you select this and so on so the. Security the copilot as well.
We have added the section for copilot threads because as you know over sharing for SharePoint is always a concern. They want to to to try to find what are available there.
Viva Connections, which is related actually to the intranet and then advanced settings.
OK, so I will select all the stuff there and let's go through it together.
So as a prerequisite, we always need for SharePoint to prepare our environment same as we did for exchange and for any M-65 workloads it's mainly to prepare you from the network perspective.
The URLs.
To whitelist them and connect to the domain, create the users you know. Sometimes you feel it's it's it's a basic stuff, but actually some customers they don't have this at all.
And then we have also this which is pointing to another ADG that will prepare and secure your environment as well.
And then after that you will may need to find it.
It's it's. It's good to have.
The Zero Trust security model and check that as well, which will be as as well.
Another ADG for that.
OK. And then we we cover here the licensing, what is needed for SharePoint and what what?
Skills are included for SharePoint in the plans.
And then we go through the identity.
Another third ADC as well. To help you to to to do the synchronization. If you are on

Prem or just to do the cloud only then the network optimization, what endpoints need to be open and then some other recommendations.
That we always recommend to customers to do it.
Then the permissions and that will mainly talk about what we need to start or do we need SharePoint administrator.
Yes, definitely.
You need something like this and then this will will.
Tell you what you need from there and how you can do it even if you click on this one, it will go actually to the place in your tenant to do it.
Then this one is actually in the site level permission.
So this one is an admin and this one. If your owner member site admins, site owners you see it's it's going through.
Most of the stuff that customers will need without going maybe to the Microsoft Articles, maybe for later on if they need to, to go deep dive there.
Then planning for the SharePoint itself OK.
So we need to to to show them the OR actually to prepare for the business requirements.
Why? Why they need this?
Four, are they just doing it for file storage or is it more for collaboration?
And all the stuff is showing as well as the business requirements.
Then understand the SharePoint permission as a SharePoint permission inside SharePoint itself.
The previous one was mainly from the admin portal, but this one is from the SharePoint itself.
And then the content migration for SharePoint. What we need to do what? What tools we have and of course we will go through this in deep details later on.
The SharePoint limits the SharePoint Navigation, which is really important when they start structuring the SharePoint. Do we need to be to have a site, subsites or hubs or or do we need to utilize the Viva connections?
All that stuff as well.
Will be covered here and we have a link for the architecture which is a link that we always recommend to customers for customers to use. Then what is the proper template for you to use and you will have like team site versus communication site. Which one to choose?
That's very basic stuff, but very important.

And then hub sites as well, and then the roles and the relation between SharePoint and.
Teams, then some training and change management materials which we.
Here mentioned the SharePoint adoption which is adoption.microsoft.com.
You will have a lot of helpful and useful materials there, and then the governance as well, which which will cover the change management, the align, the business goals and all these in one place.
OK, then these are the steps for creating a SharePoint site, OK?
It's a very basic how to add.
Web Part how to create the site itself and the navigation as well there.
The important part is actually the data migration and we have done a lot of effort here to make it make the life much easier for admins. So as you can see we have a variety same as what we Larry have showed you about exchange. You have a vari.
Of sources here box you have file share and as you can see it's it's dynamic. It's changing the steps that you need to do.
Below Google workspace.
Dropbox, SharePoint Server and Ignite and then tenant to tenant migration and so on. And as you can see it it step by step it sometimes it's simple steps but at least it give you a guideline of what we need to do and then this these ones as well.
Are dynamic.
So whatever you choose here, you get the proper length for it. And of course you will have.
Our support there as a fast track or sometimes you will need to to bring the partner and this is also dynamic.
So whatever here is not supported by fast track, then it will not show as a fast track.
I'm handing over this to Brett to continue the ADG and thank you for your time.
Tube.

Britt Gary 41:01
Alrighty, thank you very much.
My name is Britt Gary and I have been.
Working with Microsoft for for seven years.
I've been in SharePoint since SharePoint Server 2007 started off as a developer and also working in administration.
Right now I'm a productivity SME and SharePoint and OneDrive SME.

At Microsoft in in the fast track.
So with that, we will go to the security and compliance section. And with this, we have also group this with access control, external sharing and compliance.
We'll start with the access control section.
And with this section we have.
Tightly coupled it to what you would see in the.
Admin center.
Essentially, we've synced it to align with the admin center and what you'll see when you go there in terms of the controls. If you click on the tasks in the task area, it will pop out the instructions for how you would implement each one of these tasks if.
You are in your SharePoint at. If you are in your tenant. If by clicking on the SharePoint Admin Center link it will take you to the SharePoint admin.
Where you would find these controls so each one of these.
Will give you the instructions for those tasks as you continue to click through and click on those.
The information is going to be specific to SharePoint.
In other cases like conditional access, you might have customers who may choose to do, you know, a little bit more advanced settings.
Through Antra or other controls that we might have for protecting that you know unauthorized access and making sure that you preserve that data.
So, but this is going to be the things that you'll be able to do from the admin center and that are specific to protecting that from a SharePoint standpoint.
From there we can go to the External sharing section.
Go to the next section there.
So this section is.
All about configuring how you want users in your environment to collaborate with external users in SharePoint.
So a big point to note here is that this is going to look exactly like the SharePoint Admin Center if you're accessing it from the ADG from inside of your tenant, it will actually update.
Your environment with the settings from the ADG.
So we want to make sure.
That we are mindful about that and that we inform customers about that. You may even want to initially present this with setup.microsoft.com, which won't update your tenant if you go in through there. But if you are, if the customer is in their tenant

using.
The Adgs it will update their tenant once they hit save.
There is a caution section there that should that will.
That you'll be able to see.
In that and it's highlighted, we made sure to highlight it. So hopefully that will stop.
Customers from, you know, updating something that they don't want to update, but that's a call out that you always want to make.
Every time you do that.
If you scroll up just a little bit, I do want to call out.
Keep going up a little bit because OneDrive files are stored in SharePoint.
There's that that type coupling there.
You can't set the OneDrive external sharing to be more permissive than SharePoint.
That's something that we always want to explain to customers.
And another thing here in this section or that you'll get when you're talking about sharing is customers will likely ask you about internal sharing and settings or even hey, can we turn off internal sharing?
And the answer there is always going to be no, that you can't turn on.
Turn off internal sharing and there's not specific sharings settings for that. Where that would come in would be your access control and permissions to content that you set, or maybe some of the things that you might do in your insecurity and compliance.
So that we'll see in this next compliance section.
So if you go to the.
Next section there this is going to call out those things that.
We do that are tied specifically to SharePoint because we have.
Other sections or other Adgs that will dive deeper into things like data lifecycle management and all the things that come with purview. If you look at the slide out there, you'll see it'll take you to the section for Microsoft purview in the portal.
But these things are going to be specific to SharePoint.
So we wanted to call out those things that you would consider and how you would do those things specifically in the SharePoint locations.
So you'll see that as a theme throughout. Like if you click on information protection and data loss, prevention is going to be the same thing, the theme is going to be closely aligned to what you would do in SharePoint because again we have other Adgs that are great.

For that.
There's also a call out that we have because customers are always going to ask about file sync.
Which is has to do with our OneDrive for Business sync client.
These are probably two of the more.
Requested or talked about things like as far as allowing syncing on on PCs that are joined to the domain, and blocking syncing for accounts or for specific organizations.
So there are lots more policies that go with the OneDrive Sync client, but we put these two because they're.
Those are two that you would probably get that we probably get more questions about or asked how how do we do that?
We also have multi Geo as well.
Four, which is more so for data residency.
So that'll point you to that if you have customers who have that.
That in their environment. So we just put that there to be able to get information about that and then informational barriers as well.
So this is just to call out all of those things that have to do with compliance within the SharePoint environment.
And we'll go to copilot readiness here.
So we have.
We do have fantastic copilot Wizards that walk you through step by step. However, we wanted to make sure that we included copilot in this SharePoint.
In in this in our SharePoint Wizard because it's so vital to the whole copilot experience.
So if you look here, these are basically going to be all of the things that you're going to want to consider when you're thinking about SharePoint and how it interacts with copilot. Primarily, you'll see lots of things here that's going going to have to do with over sharing.
Because that's one of the main things that we.
Hear from customers in terms of our in terms of preparing their environment for.
A copilot. So because we, you know, cover these things in other places.
Most of this is going to be high level things where when you click into the task area, it'll point you out to to learn more about those tasks. One one thing that I want to note about this section though is the that it has all of the the.
Sq and the licensing that are going to be required for those things.

So that's a good thing to point out to the customer and take note.
To know what you'll need in order to have all of these in what you'll need while you're using these things.
Last thing here that I want to point out is the restricted SharePoint search.
Search setting section which is again something that we you they that will be called out with this not this is one of those things that's not necessarily recommended to keep on if you are going to do it we recommend a plant that you do it just in.
Preparation while you're preparing your environment to be able to turn this off.
As this is meant to be only meant to be done temporarily.
We can go to Viva connections from Viva connection standpoint, this is just going to be high level overall.
Overview Type information because again we have another great setup guide, ADG that you can click the link there and it'll take you to how to enable Viva connections.
But we wanted to include it because it's very tightly coupled with SharePoint, SharePoint, home sites and all of the differe.
Connect Viva connection portal options that you would have for your Internet experience.
And lastly, we have the just some advanced settings. Again some of these would be noted in other sections as well or other ad GS, but we wanted to put specifically the SharePoint Advanced Management which.
Is Sam and which is a big part of.
With copilot with data access, government with over sharing, it's a real robust set of tools that you can use with SharePoint.
To really make sure that your information is is protected and that your deployments go well, things like that.
So with that, I think we can wrap up.

Georgi Nunev 51:53
Transparent, I will take over just a second to share my screen.
Sorry, do you want to add something else?

Britt Gary 52:06
No, I'm I wanted to.
I forgot to introduce.
You will go to. Sorry about that.

Georgi Nunev 52:12

No worries.

Hi everyone.

My name is agarin.

I'm teams meet here at Fast track.

Thus, my experiences in in unified communications, and I've been with Microsoft for a bit more than seven years.

And hopefully sharing the screen and everyone can see it. And today, together with Ash, we'll walk you through the updated teams setup guide for the purpose of our review.

Today we'll use the authenticated version of the guide with guide, which you can find in the.

In the admin center.

And once we once we open it, we have seen already with other guides. We have the overview page where we can see the purpose of the guide set the expectations at the scenes of what exactly this is about and how exactly it can help the customer to to.

Set up teams.

Moving to the preparation page.

We of course start with best practices which.

Fundamental for customers to get the best out of teams in terms of its core functionalities, together with media media, especially for for meetings and P2P calls and and very, very important. For example we have this.

In the.

In the last latest update we have added this URL that points to the network principles which very often we need to discuss with customers.

Who are looking to optimize the quality in, in, in, in teams in, in the different media interactions so.

We we have always to go there and make sure that they are aware about that and they are following these principles and we also have.

Access to tools like the connectivity test, which is in in its own page outside of the admin center.

But then there is the network planner and teams advisor page.

Once you click on that, they will, uh, go to the team setting center where they are originally located and you can you can run them so that they can help you with stuff

like umm, umm, check what? What bandwidth would be eventually required on deploying a site.
What policies you would need for a certain?
Configuration for a specific let's say department, where a team needs to be created and so on.
Moving to the configuration page.
Well, here we can see.
Some of the most common.
Policies that.
Once we start deploying teams, we need to take into consideration we can do that through policy packages.
That can help.
Restrict specific features.
In specific departments, depending on how how this this tenant.
This organization uh works, and of course the meeting policies which.
Determine what type of features customers will have when they interact internally with with guests and external users in the different type of meetings that exist in teams.
Something new that we have added here is the app centric management.
You know that teams move to app centric management and this?
And it's way easier way to to manage apps today, which is also relevant in the cases.
Copilot and copilot agents where the this this will be available for approval within the team setting center.
Of course, the messaging policies another another type of policy that we recommend to go through and start deploying teams to so that you have a predictable behaviour.
And umm, when when umm, people are interacted within channels and chats.
Going to the settings, starting with the the guest access in teams.
From from this guides you can actually enable or disable guest access which is also a control available in the teams admin center and and of course it has an impact on the interaction with guest users and and then there is information about the external access. What are the.
Options.
And how to configure it so that we decide how we want to interact with Federated and and non Federated companies?

Additional team settings that are listed here.
Tagging notification, the e-mail integration and files.
Which then, you know it has impact on different features.
As teams is is dependable on depends on on exchange and SharePoint.
To work as a collaboration hub.
Moving next to the Creators page, which is.
New page where we can specify who can create teams.
And this is very important because many, many companies want to control the creation of teams and have just the specific users or group to to do that. And once we make a choice here and we save it, we can then continue to the next step.
From here we can create teams or see teams that are already created and and basically I have an overview of how teams are currently in our in the in the tenant.
Installation. What's new here?
Is that all?
This page has been updated to reflect the new teams client, which is, you know, the only client that's supported. Now. Of course, the introduction to the new VDI for teams that's been.
Generally available few months ago.
And all of that information is, is is very useful and being and was really.
A very frequent question and and queries we've been getting from customers and field about the new teams. We can find all of this here.
We as in in other guides we have a page dedicated to copilot.
We know that there are copilot features.
And entry points in teams.
So from here we can find some good information about the different entry points, like copilot in teams, meetings, chats and channels.
The the business chat app and what you can do with it.
How how it works?
What controls you will have as a team setting center and the impact it has on copilot.
I'll pass on now to Ash, so he continues to the next set of pages, ash.

Ash McAbee 59:39
All right. And thank you so much.
I'm also a teamsmi and I will go ahead and get started.
So in relation to protecting your mobile devices with Intune app protection policies,

we give you here the ability to look at the different guides you have here.
You see the the URL links that you can click on to go through and help you deploy and create those web policies and we also here you have you be able to create the policy right from within this here.
So if you click on that, you'll be able to do that, and then if you click next.
It'll show you here how you create that app protection policy and the different settings that you have available to you so you can go in and choose whether you want to do it for the whole organization or whether you want to do it for a specific Azure active.
Directory security group and then after that you can create the policy.
You can also customize it too further along.
And moving on to the troubleshooting part different, we have different common problems that you might wanna. You might have experienced and we have the different categories here that you could choose from, whether it be signing issues, I am a presence problems, file sharing and conference problems as well.
Some other things, like you know if you click on that it'll show you the different issues that you might be might be seeing and the resolution to those issues.
Noted that you can also go to ourlearn.microsoft.com page and click on teams and you'll be able to see that there's just plenty of guidance around that as well.
But then there is as well as the the links at the bottom there for troubleshooting teams.
OK. And then next is an e-mail announcement page that we give where you can select the recipients that you wanna send us off to.
And this will give them a quick overview guide as long as well as a bunch of videos that they can watch on how to use teams and collaborate with users throughout the organization with teams.
And at the bottom you see like the full gamut of the different options they had to click on as well as find help at the bottom.
And here are the additional guides that we also have.
So you can plan and implement your team's phone deployment.
Which is it was just huge as well as the premium features that we have within teams that you can also add in with different licenses for teams premium and as well as setting up the teams room devices such as surface hub and other different types of devices that.
You can have.

As well as making sure that you have security around your team setup guide for identity.
And last but not least, just some more URLs to click from go to your Ed. You can go to your team's admin center here as well as the 365 admin center.
And some additional links like admin training which is great for your for your admins which I give the most customers when we start going through the different processes as well as some additional links at the bottom too that is very helpful.
Call quality dashboard dashboard being one of the best ones I think is probably recommended to look at.
We have some great templates to use out there.
And with with our power BI, it is a a great tool for having and checking your quality and also if you ever have an issue that you want to use use us with. We can also come onto a call with you and show you some of the PO.
Around setting that up because it's a, it's very, very deep dive and would definitely recommend it.
So and that is it.

Amy Jarosky (AG Consulting Partners Inc) 1:03:08
Great. Thank you very much everybody.
Thanks partners for joining us.
Thank you to the presenters and I also posted an event survey in the chat. If you could just take a minute or two and provide any feedback you have from the event today, we would really appreciate that.
And we look forward to seeing you again soon.

Amy Jarosky (AG Consulting Partners Inc) stopped transcription