

# FY25 January FastTrack Partner Community Call

January 29-30, 2025

# **Event logistics**

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- **Captions**: Go to **More** in Teams for live captions and select **Language and speech and then turn on live captions**. In the bottom right of Teams, select **Settings, Caption language**, then choose preferred language.
- Materials: Event content and recording will be made available on the FPC Blog a few days after the event has concluded.
- **Questions:** Please post your questions in the meeting chat. We will be answering questions in the chat throughout the event.



Торіс	Presenter	Time (minutes)
Welcome	Amy Jarosky	5
Top of Mind: Americas, Asia, EMEA	Josh E., Akira M., Stephane A.	5
FastTrack Partner Center Experience (FPX)	Christian Maier	15
Security	Neha Gupta	15
FPC Qualifications	Tony Curry / James Pickering	10

## **Top of Mind: Americas**

Josh Elmore, Senior Partner Success Manager

## Americas

#### Thank you for supporting our role transition to Partner Success Manager in H1. Top of Mind: Maximizing business value

Identifying the key programs and motions that drive value.

- LXP and usage data
- Copilot Accelerate with expanded association signal
- Integrating FRP into your sales plays, process, and offers (aka.ms/CACWhitePaper)

#### Control your destiny, get proactive.

- Proactive Referrals:
  - Partnering with FastTrack Architects (FTAs) with existing and pipeline customers
  - How are you showing up to the Microsoft field?
- GTM Subject Matter Expert (SME) support:
  - Partner with SMEs for customer webinars and key deals (One Microsoft)

Tracking progress. "If we have data let's look at data. If all we have are opinions, let's go with mine." – Jim Barksdale

- Continue to engage with the Partner Success Plan
  - Clearly define what value looks like for your business

## Top of Mind: Asia

Akira Mizusawa, Asia Regional Manager



### **Big thank you** for your contribution and collaboration with us!

Progress and Key Results

- **PowerUp Event** in Singapore on February 26th looking forward to your participation. <u>Register here</u>.
- FPC Value Proposition available Get familiar and leverage the three pillars.
- Partner success is Partner Success Manager (PSM) success. Ensure the right people relate to our PSMs.
- Partner Success Plans: business strategy and driving results. **Review regularly to track progress.**

Focus areas and Asks

- Subject Matter Experts (SMEs) are available to help you! Submit a **SME request for any engagement.**
- Focus on Copilot and Security. Leverage your resources to make momentum, create more opportunities.
- Deployment Opportunity Pipeline Leverage LXP data PSM can help maximize your analysis.
- Advanced Deployment Guides (**ADGs**): Introduce and utilize ADGs for customers.
- CPOR Still the strongest mechanism for association.
- Get to know your **FastTrack Architects** and opportunities to collaborate.

## Top of Mind: EMEA

Stephane Almeida, Senior Partner Success Manager



**Big thank you** for your contribution and collaboration with us!

Progress and Key Results

- **PowerUp Event** in London in December Thanks to all attendees for your participation.
- FPC Value Proposition available Get familiar and leverage the three pillars.
- Partner success is Partner Success Manager (PSM) success. Ensure the right people relate to our PSMs.
- Partner Success Plans: business strategy and driving results. Review regularly to track progress.

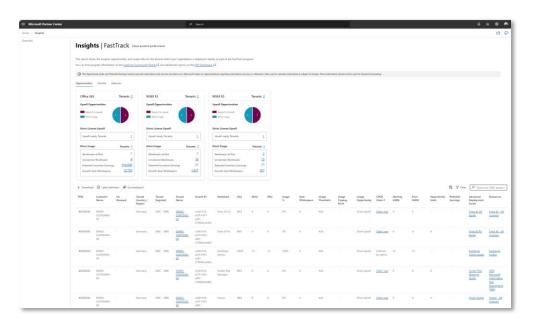
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## FastTrack Partner Center Experience (FPX)

Christian Maier, Principal Product Manager

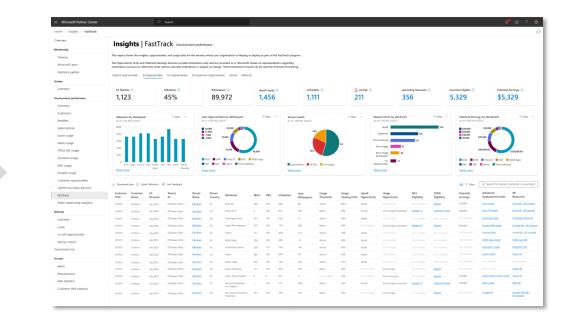
# **FPX | FY25 Evolution**



#### FPX v1: June 2024

Data: Usage, Propensity & Incentives Data

Adoption: 99% of all FastTrack Ready Partners 80% of all FPC members



### FPX v2: Q1 2025

Quadrupling data, 21 workloads

Emphasis on E3, E5, and Copilot growth

360 view of all incentive opportunities & earnings

Incremental releases to add value and improvements

# FPX Releases | Q2

TPID	Customer Name	Customer Country / Region	Customer Segment	Tenant Country / Region	Tenant Segment	Tenant Name	Tenant ID
-46536336	DEMO- CUSTOMER-00	Germany	SMC - SMB	Germany	SMC - SMB	DEMO- CONTOSO-00	c2d61165-e27 4741-a381- 219060cdefb0
-46536336	DEMO- CUSTOMER-00	Germany	SMC - SMB	Germany	SMC - SMB	DEMO- CONTOSO-00	c2d61165-e27 4741-a381- 219060cdefb0
-46536336	DEMO- CUSTOMER-00	Germany	SMC - SMB	Germany	SMC - SMB	DEMO- CONTOSO-00	c2d61165-e27 4741-a381-

MCI Eligibility	CPOR Eligibility	Potential Earnings	Advanced Deployment Guide	KB Resources
Not Available	Eligible	\$10,000	Entra Guide	Entra KB - All Licenses
Eligible (2)	Claimed (12345)	\$40,000	Entra P2 Guide	Entra KB - All Licenses
Not Available	Not Available	Not Available	Exchange Guide	Exchange Online KB
Eligible (4)	<u>Eligible</u>	\$40,000	Purview IRM Guide	Purview KB - All License
Not Available	Not Available	Not Available	Intune Guide	Intune KB - All Licenses
Not Available	Not Available	Not Available	M365 Apps Guide	M365 Apps KB
Not Available	Not Available	Not Available	Sharepoint Guide	SharePoint KB
Not Available	Not Available	Not Available	Teams Guide	Teams KB
Not Available	Not Available	Not Available	Not Available	Not Available
Not Available	Eligible	Not Available	Not Available	Teams KB
Not Available	Eligible	\$10,000	Teams Phone Sytem Guide	Teams KB
Eligible (1)	Claimed (67890)	\$20,000	MDO Guide	MDE KB
Not Available	<u>Eligible</u>	Not Available	Purview IP	Purview MIP KB - All Licenses

### 1 Opportunity Data: Country/Region and Segment - released

- Ability to filter, sort, and view data by customer country/region and segment
- Customer country/region and segment need to be "enabled" via the "Change Column" option

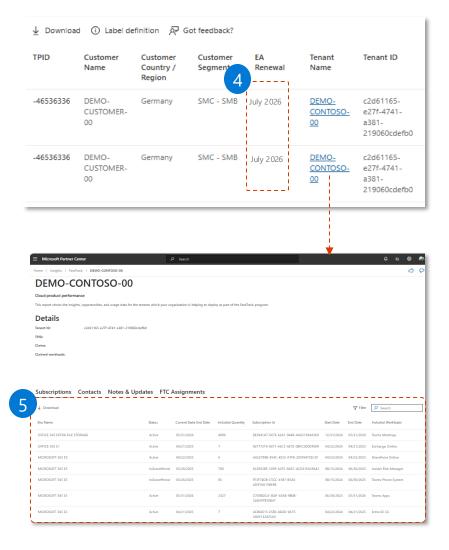
#### **2 Opportunity Data: Advanced Deployment Guides (ADGs)** - released

- Ability to quickly find ADGs for all M365 workloads
- Deep link into the setup guide; access to detailed guides

### **3 Opportunity Data: MCI Eligibility** – in testing, ETA February

- Ability to quickly find eligible customers for MCI engagements
- Details of eligibility, engagements start/end dates, rates
- Deep link to claiming or update/edit engagement

# FPX Releases | Q3



#### **Opportunity Data: EA Renewals** – blocked, ETA TBD

• Ability to view customer EA renewal date (if applicable)

#### **Customer Insights: Subscriptions** – in testing, ETA February

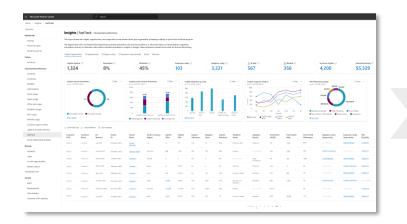
- 5 Ability to view customer subscription data (license type, quantity, start/end dates, grace periods, subs numbers, etc.)
  - Access via Opportunities & Tenants tab

# FPX Releases | Q3



#### New: MW+S Propensity – In Development, ETA February

- Updated propensity models; expanding from 13 to 20 workloads
- Tailored towards E3/E5 Upsell and Expansion for SMC/ENT customers
- Increased prediction accuracy, risk assessment data, MCI eligibility & more
- Simplified and streamlined UX



#### **New: Copilot Propensity** – In Development, ETA February/March

- New LXP-based upsell and growth propensity data for Copilot
- Propensity models account for *no-license* and *low-usage* Copilot customer scenarios
- Detailed in-product Copilot usage as well as *no-license/free* Copilot usage
- Copilot specific MCI and CPOR eligibility data & claiming; ADGs and more

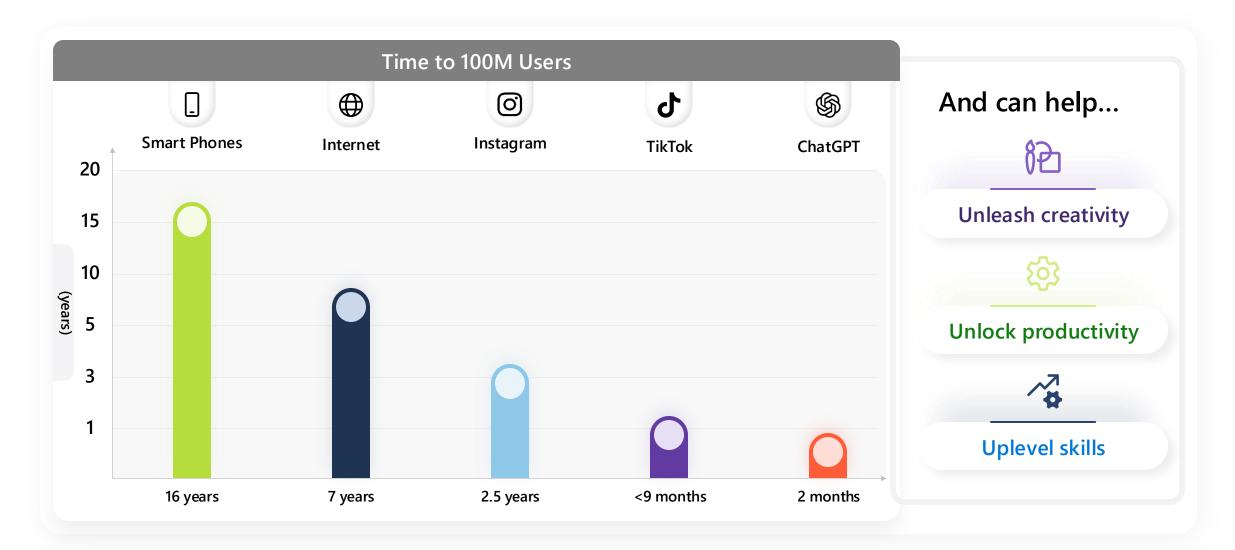
# Call to action

- **Reach out to your technical resources** and make them aware of what's coming.
- Reach out to your PSM if you are **interested in early preview** and testing the new features.
- In the coming weeks, **a technical office hours will be scheduled** to dive deeper into these exciting new developments.
  - Keep a **look out on our communication channels** for information about registering for this upcoming event.
  - Ensure your technical resources are registered to attend.



Neha Gupta, Global Partner Skilling lead - Security, Compliance & Identity

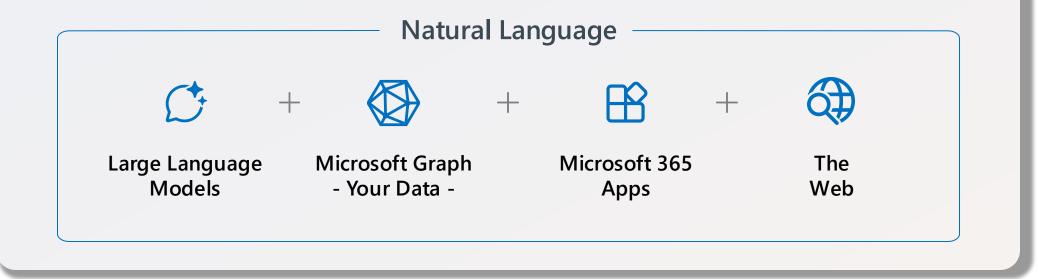
# Generative AI technology is here





## **Copilot for Microsoft 365**

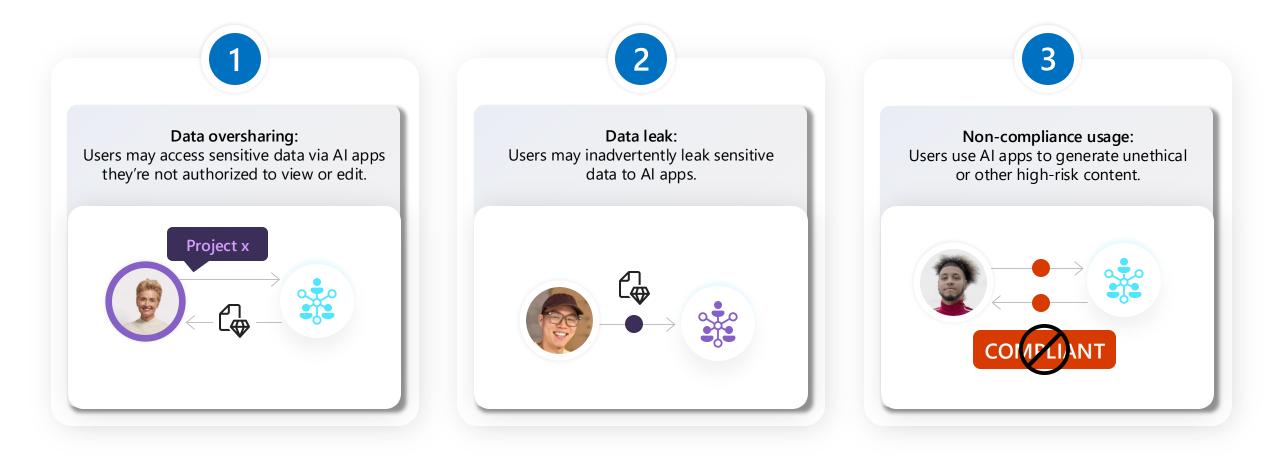
Unlock productivity and unleash creativity



## Concerns we've heard from customers...



## Security and compliance challenges



Data Security is critical for strong cybersecurity!

Source: <sup>1,2</sup>Microsoft Data Security Index report <sup>3</sup>First Annual Generative Al Study: Business Rewards vs. Security Risks, Q3 2023, ISMG, N=400 Data security incidents are widespread

## 83%

of organizations experience more than one data breach in their lifetime<sup>1</sup>

Insiders account for 20% of data breaches, adding to costs

Total average cost of activities to resolve insider threats over 12-month period<sup>2</sup>

Organizations are concerned about data leak in Generative AI

80%+

of leaders cited leakage of sensitive data as their main concern around adopting Generative Al<sup>3</sup>

s are oout data 80

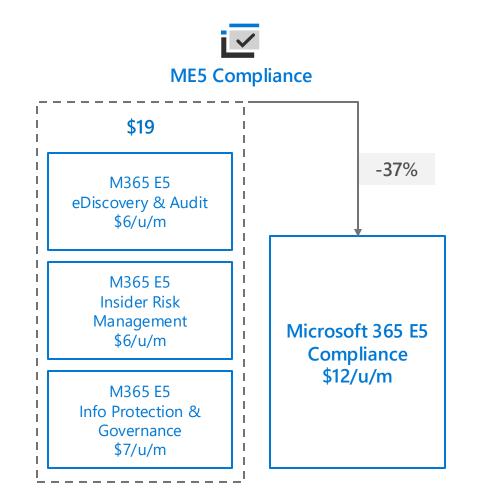


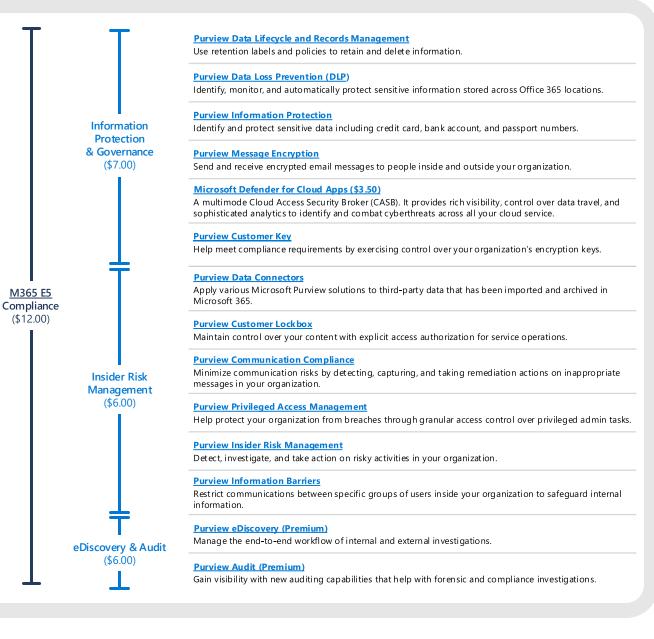
Integrated solutions to secure and govern your entire data estate

DATA SECURITY	DATA GOVERNANCE	DATA COMPLIANCE
Secure data across its lifecycle, wherever it lives	Responsibly unlock value creation from data	Manage critical risks and regulatory requirements
Data Loss Prevention Insider Risk Management Information Protection	Data Discovery Data Quality Data Curation Data Estate Insights	Compliance Manager eDiscovery and Audit Communication Compliance Data Lifecycle Management Records Management
Instructured & Structured data	Traditional and Al generated data	Microsoft 365 and Multi-cloue
,  Data Map	<b>Shared platform capabilities</b> , Data Classification, Data Labels, Audit, Data Cor	nnectors

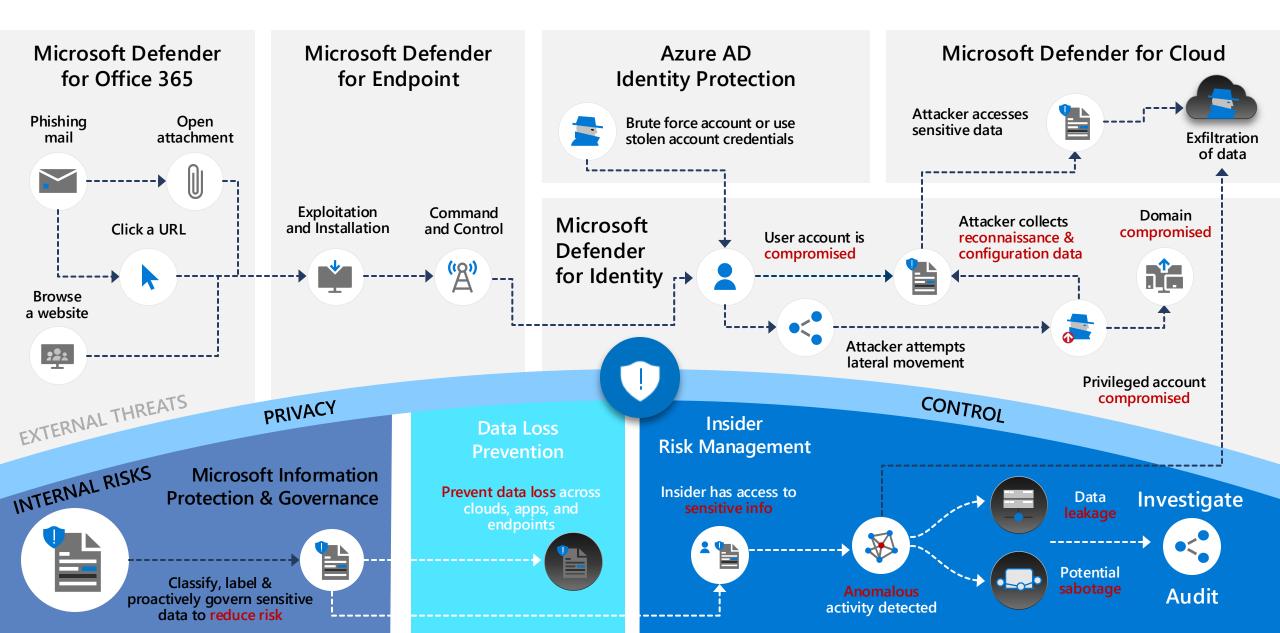
<b>Compliance Features</b>	M365 E3	M365 BP	M365 E5 Compliance
			Privileged Access Management
			Information Barriers
Incider Diels Meneronent			Customer Lockbox
Insider Risk Management			Communication compliance
			Premium & custom templates
	Compliance Manager	Compliance Manager	Compliance Manager
			Defender for Cloud Apps
Apps and clouds			App governance
	Cloud app discovery	Cloud app discovery	Cloud app discovery
	Automatic rule-based classification		Automatic rule-based classification
			Records management
			Data lifecycle management
Information Protection &			Teams DLP
Governance			Endpoint DLP
			Trainable classifiers
	Sensitivity labels	Sensitivity labels	Sensitivity labels
	Data Loss Prevention (DLP)	Data Loss Prevention (DLP)	Data Loss Prevention (DLP)
			Custom compliance templates
			eDiscovery premium
			Audit Premium
eDiscovery & Audit	eDiscovery	eDiscovery	eDiscovery
	Content Search	Content Search	Content Search
	Audit	Audit	Audit







## E5 Compliance is protection from internal risks



### Build your response on Secure and Govern Microsoft 365 Copilot with Microsoft Purview

In today's digital landscape, ensuring the privacy, security, and compliance of your data is paramount. When deploying Microsoft 365 Copilot, robust data protection measures are essential to safeguard sensitive information and maintain regulatory compliance. Microsoft Purview offers a comprehensive suite of controls to help you achieve these goals. Discover how you can leverage these tools to enhance your data security strategy, including featureslike Restricted SharePoint Search, which provide an additional layer of protection.

LEARN	90 mins	HEAR	90 mins	RESPOND	90 mins
<ul> <li>Generative AI Chall</li> <li>Benefits of Copilot</li> <li>Security challenges</li> <li>Secure and govern Security</li> <li>Getting started wit controls</li> <li>Enabling best in cla Microsoft Purview</li> <li>Example Scenarios</li> <li>Microsoft 365 Cop experience</li> <li>How Purview helps</li> <li>Further optimize des</li> <li>Licensing</li> <li>Resources</li> </ul>	with Microsoft h baseline security ass security with (Demos) ilot – User	<ul> <li>Hear the Customer St</li> <li>Know the business</li> <li>Customer requirement</li> <li>Customer objections</li> <li>What's the need</li> </ul>		<ul> <li>Work on your pro</li> <li>Respond to quest customer requirer</li> <li>Answer the questi customer objection</li> </ul>	ionnaires to meet nents onnaires to handle

EN | DE | FR | ES | PT | JP | KR | CNS

Duration: 3 days (1.5hrs/day)

Level: Intermediate

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Hands on Labs: No

Target Audience: Presales, Technical

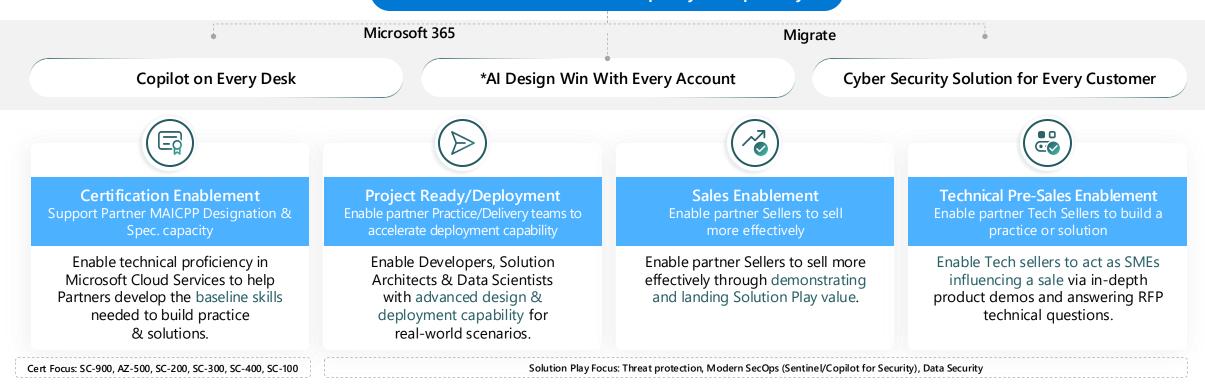
**Course Prerequisites:** SC-400

X-Solution

ESI Course Code: DW-103

# FY25 Security, Partner Skilling Offerings

Grow Technical and Sales Capacity & Capability

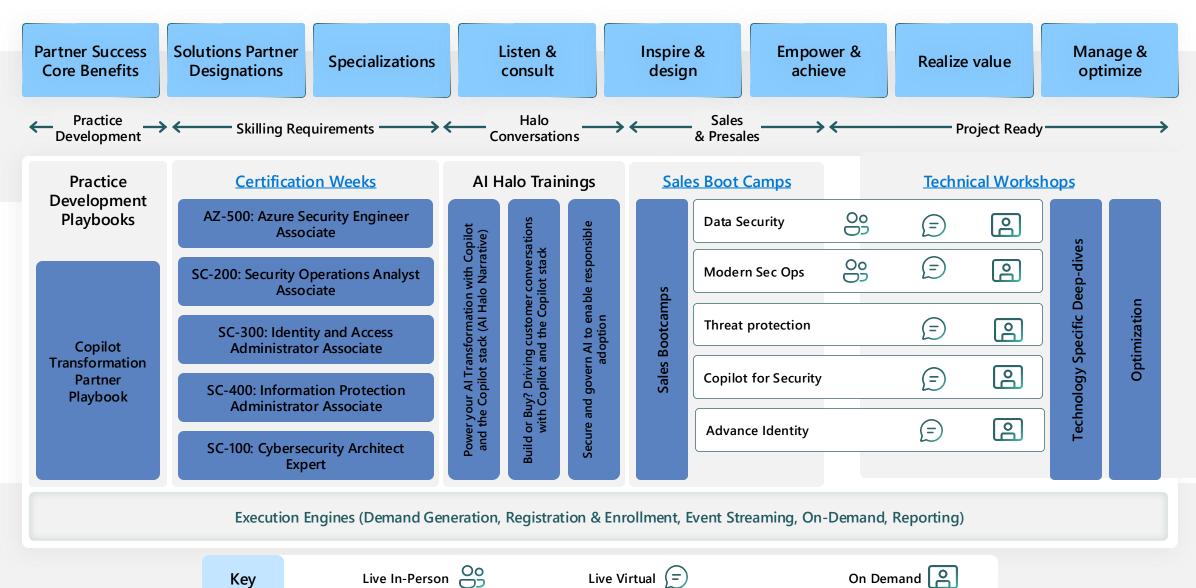


Improve deployment efficiency & time to value

Accelerate sales lead cycle success

ESI Project Ready Add-on Expansion; 1:Many Virtual (All Partners); Private Project Ready/Bootcamps (GSIs/Top CSPs), Regional Project Ready In-person, LevelUp/On-demand

### Partner Skilling: To equip our partners to each stage in MAICPP and MCEM



# Study the basics of Security

Use the resources and trainings to learn all about Microsoft Security. The resources will help you build foundational as well as Technical capabilities.



#### Microsoft Learn

Use free resources (learning paths, exam prep videos, and study guides) to understand key roles such as: Security Operations Analyst | Azure Security Engineer



#### **MAICPP Certification Weeks for Partners**

Register for a week-long virtual event that provides tracks for critical roles on Cybersecurity projects such as Security Operations Analyst (SC-200) and Azure Security Engineer (AZ-500).



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#### **Security Technical Depth Workshops**

Register for a session of your choice to gain in-depth project ready knowledge for Microsoft Security workload.

#### Microsoft Virtual Training Days

Sign up for a live (or on-demand) event that provides best practices for implementation and other technical guidance. Also, join a session to prepare for <u>Security</u>, <u>Compliance</u>, and <u>Identity Fundamentals</u> (SC-900).

#### Pricing and Licensing Community

Find information about product licensing and learn where to go to get their questions answered.



# Partner Skilling offerings on Security

Solution play	Sales	Presales	Technical
Threat Protection	Perfect your conversation on Implementing Threat Protection	Build your response on Implementing Threat Protection	Secure cloud-native application with Microsoft Defender for Cloud and integrated solutions
			Implementing Microsoft Defender for Endpoint Technical deep dive on Threat Protection and Incident Response
Copilot for Security	Perfect your conversation on Introduction to Microsoft Copilot for Security		A deep dive into implementing Copilot for Security
Data Security	Perfect your conversation on Enable comprehensive data security with Microsoft Purview	Build your response on Secure and Govern Data In the age of AI with Microsoft Purview	Technical deep dive on Fortify your data security with Microsoft Purview Technical deep dive on Unified Data Governance on Azure with Microsoft Purview
Modern Sec Ops (Sentinel)	Perfect your conversation on Modernizing your SecOps with Microsoft Sentinel	Build your response on Modern SecOps	Technical deep dive on Migration to Microsoft Sentinel Deploying and Optimizing Microsoft Sentinel
			Technical deep dive on Threat Protection and Incident Response
Multi Cloud Security			Technical deep dive on Migrate and Secure Windows, SQL Server and Linux workloads to Azure
Advanced Indentity			Identity and access management with Microsoft Entra

## **FPC Qualifications**

Tony Curry, Curriculum Manager James Pickering, Partner Enablement Manager

# The Value of FPC Qualification



**Recognition,** Distinction, and Attention



Confidence and Assurance



Achieving FPC Qualification allows you to **capture the interest of clients and colleagues** through platforms such as LinkedIn, your email signature, or your company's website.\* 73%

Among the 29,000 participants in Pearson VUE's Value of Certification report, **enhanced confidence** was identified as one of the **top five intrinsic advantages** of assessments, qualifications, and certifications.



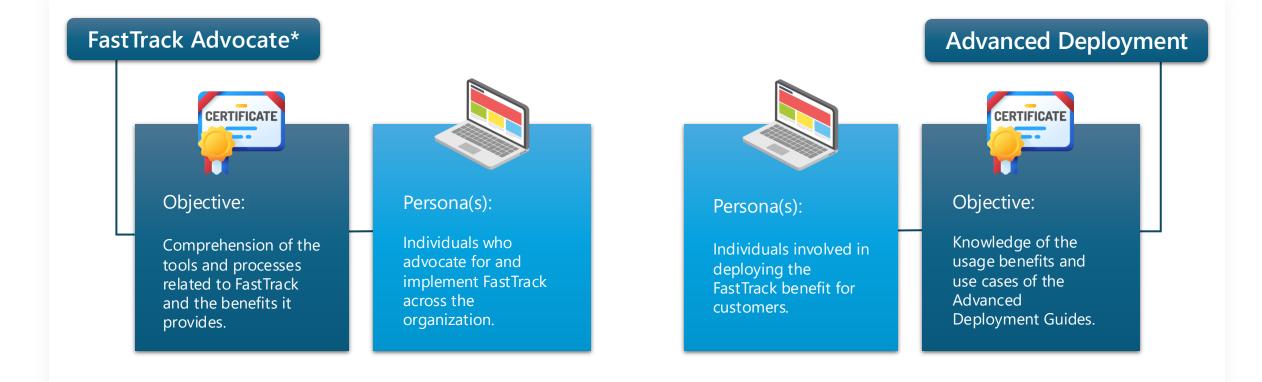
Customer Satisfaction through Knowledge Engagement

### CS = K + E

Harvard Business Review states superior customer experiences is created by knowledgeable engaged employees and is among other factors leading to NPS scores that are higher than companies who don't invest in employee knowledge.

\*Upcoming information about the parameters and suggestions for displaying an FPC Qualification on your website.

## **FPC Qualifications: Descriptions and Personas**



\*The name of the FastTrack Advocate may be modified prior to the official launch of the qualification assessment.

# **FPC Qualifications: Descriptions and Personas**



CERTIFICATE

Additional FPC Migration Qualifications will be released prior to the conclusion of FY25. These qualifications, Migration Technology Specialist and Migration Expert, are focused on individuals conducting the duties and responsibilities of FastTrack migration process with customers.

# The past: FRP Knowledge Badges

## The present: FPC Qualifications



articulāte 360 Recognition, Distinction, and Attention



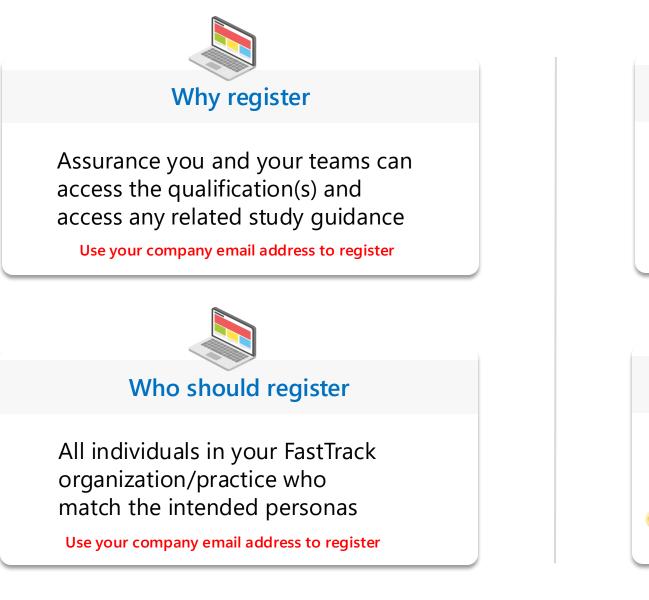
Confidence and Assurance

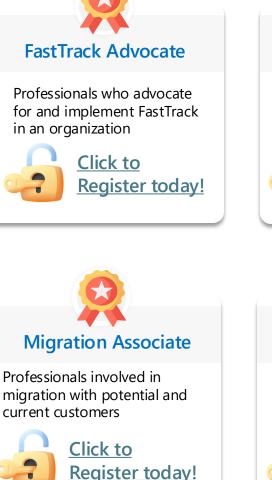


Customer Satisfaction through Knowledge Engagement

From FY22 – FY23 more than 3000+ individuals participated

## **Engagement begins with Registration**









Professionals who convey and/or execute data migration with customers



# Event feedback

- $\cdot\,$  Feedback helps us to best serve partners.
- Please take a moment to complete the event survey below.





